

Overview

- Of the 67 PRIZM Clusters identified in Canada, Suburban Sports rank 1st for the Custom Abbotsford target area created using Regional District Okanagan Similkameen (RDOS) visitor origin FSA's
- Suburban Sports make up 10,195 households, or 19% of the total Households in the Custom Abbotsford target area (52,465)
- The Median Household Maintainer Age is 52, 52% of couples have children living at home
- Above Average Household Income of \$122,769 compared to the Custom Abbotsford target area at \$103,384
- Top Social Value: Racial Fusion People who are strongest on this
 construct are accepting of ethnic diversity within families, such as
 inter-racial marriage, believing that it enriches people's lives
- Above Average interest in Cross Country Skiing/Snowshoeing and Hockey
- Above average interest in travelling within Canada (Jasper), Suburban Sports from the Custom Abbotsford target area spent an average of \$1,527 on their last vacation
- On average, Suburban Sports from the Custom Abbotsford target area spent spend 11hrs/week listening to the Radio, 17hrs/week watching TV, 1hr/week reading the Newspaper and 3.6hrs/day on the Internet. Daily Magazine usage is minimal (6 min/day)
- 79% currently use Facebook, 36% use Instagram and 23% use Twitter

Suburban Sports PRIZM Segments Included (by SESI): 25 Market: RDOS - Abbotsford

Market Sizing



Target Group: 34,431 | 22.0% Market: 156,530



Target Group: 10,195 | 19.4% Market: 52,465

Source: Environics Analytics 2020

Top Geographic Markets

		Target Group	Market		
Census Subdivision	% of Group	% of Market	Index	HH Count	% of Market
Abbotsford, BC (CY)	28.0	19.5	97	52,381	29.0
Langley, BC (DM)	23.9	19.2	95	45,344	25.1
Maple Ridge, BC (CY)	23.0	25.9	128	32,447	18.0
Mission, BC (DM)	15.2	38.2	190	14,485	8.0
Chilliwack, BC (CY)	9.9	10.2	51	35,091	19.4
Fraser Valley G, BC (RDA)	0.0	1.1	6	791	0.4

Top PRIZM Segments

% of Target Group Households

25 - Suburban Sports

% 100.0

Target Group



PRIZM Segments Included (by SESI): 25 Market: RDOS - Abbotsford

Demographic Profile



Target Group: 34,431 | 22.0% Market: 156,530



Target Group: 10,195 | 19.4% Market: 52,465

Average Household Income

\$122,769 (119)

Median Household Maintainer Age

> 52 (99)

i		i	i	i
1 Person	2 Persons	3 Persons	4 Persons	5+ Persons

16.7

119

Household Size*

Marital Status**



15.6

65

52.0% (107)

32.0

101

33.4% (97)

21.6%

(76)

17.2

108

Married/Common-Law Couples With Kids at Home

Family Composition***

Non-Official Language*

28.4%

Visible Minority Presence*

(73)

Belong to a visible minority group

2.8% (50)

No knowledge of English or French

High School Certificate Or Equivalent

18.5

128

Education**

Immigrant Population*

Born outside Canada

Psychographics**

Strong Valu	ues We		ak Values	
Rejection of Orderliness	136	77	Sexism	
Racial Fusion	133	79	Active Government	
Primacy of the Family	124	79	Ostentatious Consumption	
Need for Escape	120	80	Status via Home	
National Pride	117	83	Patriarchy	

Key Social Values

Racial Fusion Index = **133**

Primacy of the Family Index = 124

Need for Escape Index = **120**

National Pride

Index = 117

Ethical Consumerism Index = **117**

Legacy Index = **112**

Work Ethic

Index = **110**

Community Involvement Index = 109

Flexible Families Index = 107

Pursuit of Originality Index = 106

Social Learning Index = 105

Consumptivity Index = 104



Suburban Sports PRIZM Segments Included (by SESI): 25

Market: RDOS - Abbotsford

Sports & Leisure

Occasionally/Regularly Participate or Attended/Visited [Past Year]

% Comp	Index
81.1	101
61.8	104
61.7	106
57.4	108
53.7	99
	81.1 61.8 61.7 57.4

Top 5 Activities Attended*	% Comp	Index
Exhibitions, carnivals, fairs & markets	49.1	97
Movies at a theatre/drive-in	42.8	100
Parks & city gardens	41.8	101
Bars & restaurant bars	36.2	102
Auditoriums, arenas & stadiums (any)	34.1	105

Swimming	Camping	Hiking & backpacking	Cycling	Parks & city gardens	Photography	Canoeing & kayaking	Bars & restaurant bars
\$	Å	Å	Š	*	Ô	<u>å</u>	¥
61.7%	57.4%	50.2%	49.1%	41.8%	40.0%	36.6%	36.2%
(106)	(108)	(105)	(109)	(101)	(109)	(108)	(102)
National or provincial park	Ice skating	Cross country skiing & snowshoeing	Pilates & yoga	Golfing	Downhill skiing	Fishing & hunting	Sporting events
	Ä	Ĭ	j	B	TE .		
33.7%	26.1%	25.7%	25.5%	25.0%	24.1%	23.6%	21.7%
(105)	(109)	(111)	(100)	(107)	(109)	(105)	(107)
Video arcades & indoor amusement centres	Specialty movie theatres/IMAX	Zoos & aquariums	Hockey	Historical sites	Power boating & jet skiing	Adventure sports	Theme parks, waterparks & water slides
		BT3	Ą			·	lin .
20.8%	19.6%	19.3%	17.4%	17.0%	14.8%	12.8%	12.6%
(94)	(107)	(93)	(120)	(98)	(114)	(115)	(109)
Beer, food & wine festivals	Marathon or similar event	Snowboarding	ATV & snowmobiling	Curling	Inline skating	Music festivals	Film festivals
	¥	验	500	Ã.		(8)	
11.5%	11.2%	10.8%	9.5%	8.5%	7.2%	7.0%	6.7%
(106)	(113)	(116)	(108)	(109)	(126)	(93)	(120)
Sources: Opticks Powered by Numer	is 2020	index: At least 10% above or	Source: Environia	es Analytics 2020	(!) Indicates small sample size	*Selected and ran	ked by percent composition

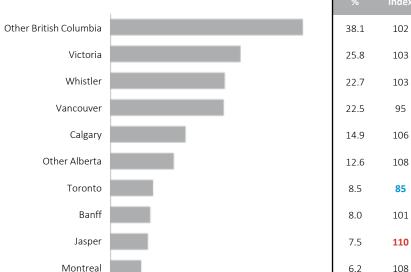


PRIZM Segments Included (by SESI): 25 Market: RDOS - Abbotsford

Travel Profile







Vacation Spending

108



105

100

(96)

Average spend on last trip

Vacation Booking**

Used [Past 3 Years]



%	Index
47.1	106
42.8	103
38.0	97
35.0	106
20.3	109
15.1	87
9.1	100
8.3	99

Booked With [Past Year]



18.6%

(119)



Hotels.com Hotels.com trivago Trivago.ca



5.0% 6.0% (108)Ored tag ca

(110)

1.9% (116)

2.1% (126)

Redtag.ca/itravel.com (!) Airline Websites Other Travel Discount Sites 1.2% 15.9% 0.9% 5.2% (109)(102)(107)(102)

Travel Type & Frequency

Business Trips



(86)

Average number of nights away in the past year for business trips

Personal Trips

3.8 (103)

Average out-of-town vacations taken in the past 3 years

Average number of business trips by mode of transportation in the past year:





3.0 (95)





2.6 (63)

90



PRIZM Segments Included (by SESI): 25 Market: RDOS - Abbotsford

Travel Profile

Accommodation Preferences*

Used [Past 3 Years]



Airline Preferences**

Flown [Past Year]



Car Rental*

Rented From [Past Year]



Cottage

13.7%

(132)

Boat

2.1%

(99)



PRIZM Segments Included (by SESI): 25 Market: RDOS - Abbotsford

Media

Overall Level of Use

Radio

11 hours/week (105)

Television

1,004 minutes/week (95)

Newspaper

% Inde

1 hours/week (97)

Magazine

6 minutes/day (84)

Internet (0.11)

218 minutes/day (97)

Top Radio Programs*

Programs	[Weekly]

	%	inaex
News/Talk	33.6	103
Mainstream Top 40/CHR	22.7	96
Adult Contemporary	19.9	117
Today's Country	14.9	121
Classic Hits	12.5	103
Hot Adult Contemporary	12.3	113
Classic Rock	10.8	130
Modern/Alternative Rock	9.9	96
Multi/Variety/Specialty	8.9	118
Not Classified	7.4	99

Top Television Programs*

Programs	[Average	vveekj

Movies	42.8	95
Evening local news	35.8	100
Hockey (when in season)	28.7	112
Primetime serial dramas	27.7	101
Suspense/crime dramas	26.9	98
News/current affairs	26.2	93
Situation comedies	25.3	109
Cooking programs	24.4	99
Home renovation/decoration shows	24.2	96
Documentaries	23.8	98

Top Newspaper Sections*

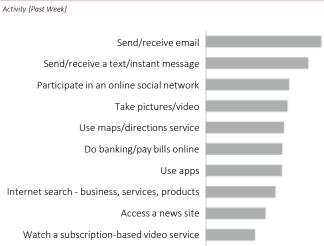
Frequency Read [Occasionally/Frequently]

	%	Index
Local & Regional News	55.2	100
International News & World	53.0	103
National News	49.7	96
Health	36.2	98
Movie & Entertainment	34.5	99
Sports	31.6	113
Food	31.2	99
Editorials	29.1	99
Travel	27.9	101
Business & Financial	20.3	99

Top Magazine Publications*

Read [Past Month]		
	%	Inde
Other English-Canadian	11.2	110
Canadian Living	10.8	124
Other U.S. magazines	10.2	101
Reader's Digest	5.5	105
People	5.3	118
Maclean's	5.3	110
National Geographic	5.3	84
Cineplex Magazine	4.8	108
Canadian Geographic	3.2	97
Air Canada enRoute	3.0	96
Cineplex Magazine Canadian Geographic	4.8	10 9

Top Internet Activities*



%	Index
71.7	102
63.6	104
51.8	99
50.8	100
48.6	102
47.6	97
47.2	98
43.3	99
37.1	102
30.6	100

Top Mobile Activities*



59.0

48.8

48.0

42.5

41.9

40.2

28.8

23.7

22.0

16.7

103

100

104

98

99

102

103

108

92



PRIZM Segments Included (by SESI): 25 Market: RDOS - Abbotsford

Reasons to Follow Brands

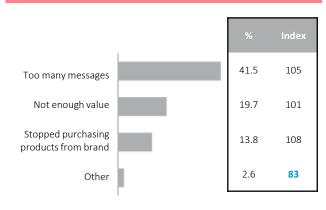
Media

Social Media Platforms Usage [Currently Use] Facebook YouTube WhatsApp 79.3% 70.3% 39.5% (99) (98)(96)LinkedIn Instagram Pinterest 36.8% 36.3% 33.6% (97)(97)(106)Twitter Podcasts Snapchat 22.6% 16.5% 12.8% (92)(99) (92)Blogs Health/Fitness Reddit 12.4% 9.8% 7.0% (97)(108)(87)Dating App Tinder Flickr 4.3% 2.9% 2.8%

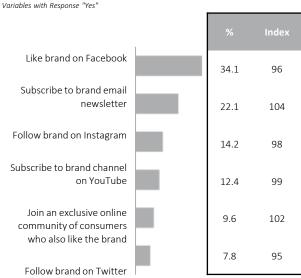
(93)

To learn about a brand's 32 1 99 products /services To enter contests 31.1 101 To get coupons and discounts 31.0 99 To be among the first to 11.5 93 hear brand news To provide feedback to 11.4 96 the brand To engage with content 8.2 94 To make suggestions for new products/services 5.0 99 To share brand-related

Reasons to Unfollow Brands



Actions Taken using Social Media



Social Media Attitudes

(82)

"I tend to ignore marketing and advertisements when I'm in a social media environment" 72% | Index = 101

"Use SM to keep up to date on general news/events" 34% | Index = 95

(96)

"I am well informed about SM" 31% | Index = 95

4.0

104

"Use SM to keep up to date on news/events in my industry" 26% | Index = 93

"Feel comfortable collaborating with others through SM" 25% | Index = 92

"I am open to receiving relevant marketing messages through social media channels" 23% | Index = 101

stories with consumers



PRIZM Segments Included (by SESI): 25
Market: RDOS - Abbotsford

Product Preferences

Variables with "Aaree" Statements

"Lwoule	like to eat healthy foods
i would	more often"
	7% Index = 101

"I have tried a product/service based on a personal recommendation" 68% | Index = 100 "I am very concerned about the nutritional content of food products I buy" 66% | Index = 98

"I value companies who give back to the community" 65% | Index = 103 "I generally achieve what I set out to do" 64% | Index = 100

"I make an effort to buy local produce/products" 59% | Index = 97

"I am interested in learning about different cultures" 59% | Index = 101 "Family life and having children are most important to me" 59% | Index = 101 "I consider myself to be informed on current events or issues" 58% | Index = 100 "I like to cook" 56% | Index = 96

"I offer recommendations of products/services to other people" 53% | Index = 99

"I like to try new places to eat" 48% | Index = 96 "When I shop online I prefer to support Canadian retailers" 47% | Index = 97 "It's important to buy products from socially-responsible/environmentallyfriendly companies" 47% | Index = 91

"I like to try new and different products" 46% | Index = 95

"Free-trial/product samples can influence my purchase decisions" 42% | Index = 101

"I am adventurous/"outdoorsy"" 39% | Index = 103

"I am willing to pay more for ecofriendly products" 31% | Index = 97 "Staying connected via social media is very important to me" 28% | Index = 102

"Vegetarianism is a healthy option" 27% | Index = **84**

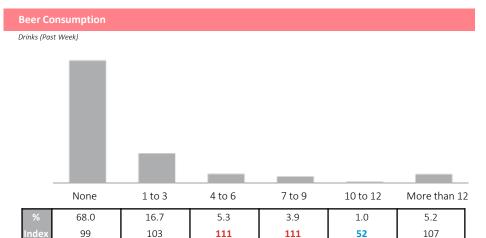
"I prefer to shop online for convenience" 26% | Index = 97 "Advertising is an important source of information to me"
23% | Index = 96

"I consider myself to be sophisticated" 21% | Index = 94 "I lead a fairly busy social life" 20% | Index = 100 "I enjoy being extravagant/indulgent" 18% | Index = 97



PRIZM Segments Included (by SESI): 25
Market: RDOS - Abbotsford

Product Preferences



Drinks

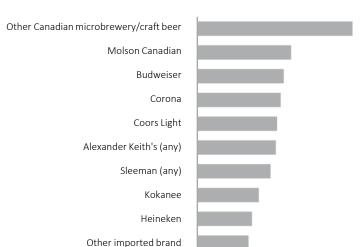
Drank [Past Month]	% Comp	Index
Canadian wine	21.1	105
Liqueurs (any)	10.0	107
Cider	9.9	101

Type Drank [Past Month]	% Comp	Index
Microbrewery/craft beer	13.4	100

Brand of Drink [Most Often/Frequent]	% Comp	Index
Other Canadian microbrewery/craft beer	25.6	101

Top 10 Beers*

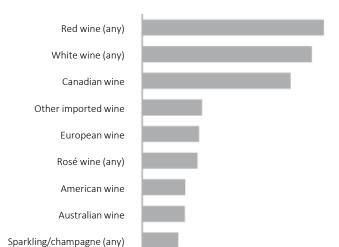
Brand Drink [Most Often/Frequently]

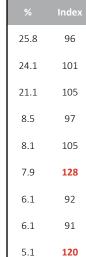


%	Index
25.6	101
15.5	123
14.2	113
13.7	101
13.1	132
12.9	122
12.1	105
10.1	117
9.0	96
8.4	108

Wine Details

Drank [Past Month]





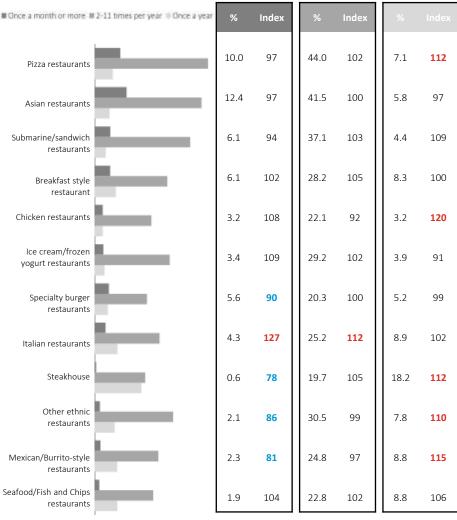


PRIZM Segments Included (by SESI): 25
Market: RDOS - Abbotsford

Product Preferences



Frequency of Visiting [Past Year]



Restaurant Service Type*

Frequency of Visiting [Past Year]



Purchased Organic Food

Done [Past Week]



Organic Fruits and Vegetables 22.4% (94)



Other Organic Food 12.5% (95)



Organic Meat 8.1% (93)

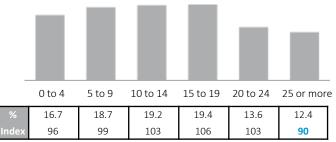


PRIZM Segments Included (by SESI): 25 Market: RDOS - Abbotsford

Product Preferences

Rent Own 21.2% 78.8% (69)(114)Age of Children at Home





Demographic Trends Household Projections 12k 11k 2022 2023 2024 2025 2026 2027 2028 2029 2030 10,195 10,716 11,046 12,017 5.1 8.3 17.9 105 106 115

Loyalty Programs* Member PC Optimum 94 49.2 Air Miles (excl. airline frequent flyer programs) 49.0 102 Costco membership (paid) 45.1 105 Credit card with loyalty rewards 42.2 106 Canadian Tire Triangle 36.1 113 SCENE (Cineplex) 27.6 99 Aeroplan 27.3 102 Petro Points 98 19.7 Hudson's Bay Rewards 95 17.6 Esso Extra Program 95 9.4 Other airline frequent flyer program 9.5 108 Other grocery store card 30.6 100 Other store program 8.3 95 Other gas program 4.9 106 Other loyalty program 12.1 100

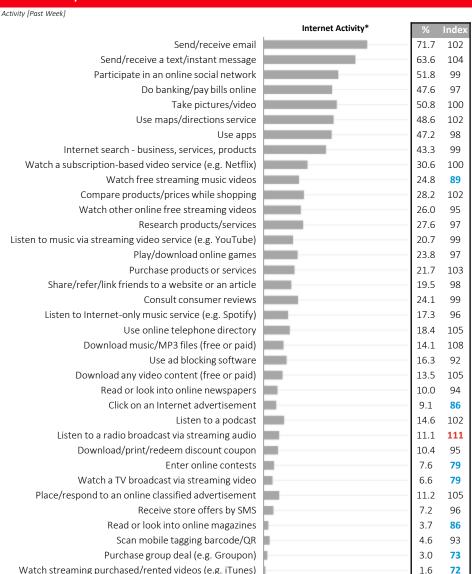
Source: Environics Analytics 2020

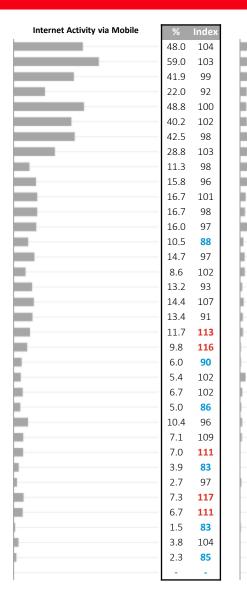
Note: Index compares % change from 2020 target group households to % change from 2020 market households



PRIZM Segments Included (by SESI): 25
Market: RDOS - Abbotsford

Internet Activity







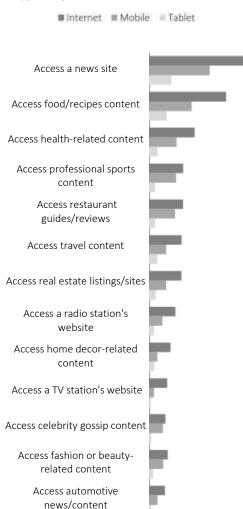


PRIZM Segments Included (by SESI): 25
Market: RDOS - Abbotsford

Internet Activity

Top Website Types*







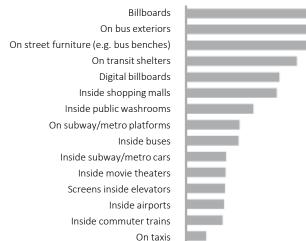
Direct Media Usage

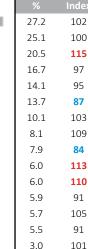




Out of Home Advertising

Noticed Advertising [Past Week]





102

102

111

93

97

95

104

87

112

78

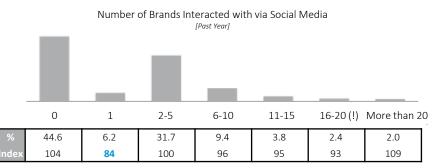
PRIZM Segments Included (by SESI): 25
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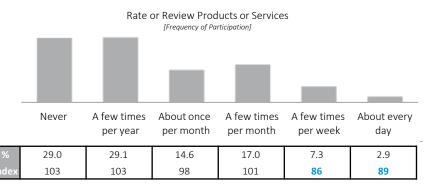
Social Media Usage

Social Media Overview

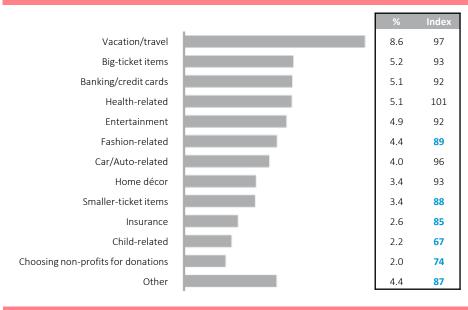
- 62% of Suburban Sports from the Custom Abbotsford target area spent tend to access social media on their mobile phones during the morning hours, 59% during the afternoon hours
- 9% seek recommendations for Vacation/Travel Information via social media (Average)
- 86% believe that Social media companies should not be allowed to own or share their personal information

Brand Interaction





Seek Recommendations via Social Media*



Top Social Media Attitudes**

Suburban Sports from the Custom Abbotsford target area are private about sharing their personal information online

"Social media companies should not be allowed to own or share my personal information" 86% | Index = 102

"I tend to ignore marketing and advertisements when I'm in a social media environment" 72% | Index = 101

(!) Indicates small sample size

"I would be more inclined to participate in SM if I knew my personal info would not be owned/shared by company" 72% | Index = 101

"Use SM to stay connected with personal contacts" 44% | Index = 96

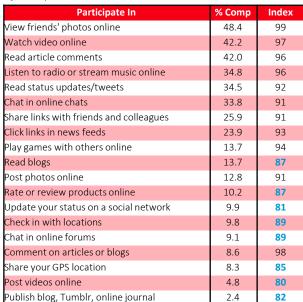


PRIZM Segments Included (by SESI): 25 Market: RDOS - Abbotsford

Social Media Usage

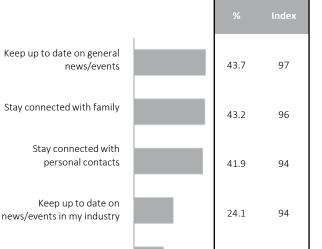
Frequency of Participation*

A few times per week or more

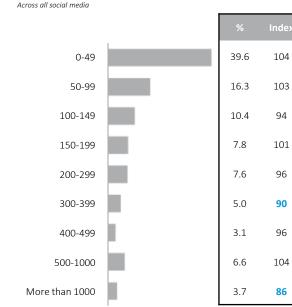


Social Media Uses*

A few times per week or more

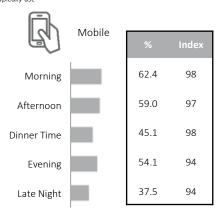


Number of Connections

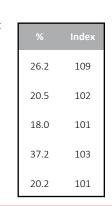


Social Media Access

Typically use





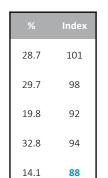


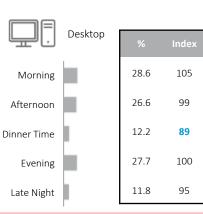
Stav connected with

work/professional contacts



18.2



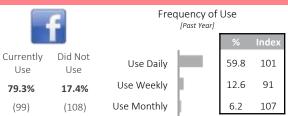




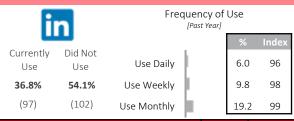
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Social Media Usage

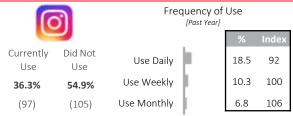
Facebook



(99) (108) Use Monthly	6.2	107
Participate In* (at least a few times per week)	% Comp	Index
Read my news feed	53.4	96
Comment/Like other users' posts	47.6	98
Use Messenger	39.9	96
Watch videos	37.5	99
Watch live videos	13.9	91
Post photos	12.0	92
Update my status	11.9	85
Like or become a fan of a page	9.8	84
Click on an ad	9.8	91
Post videos	4.7	81
Create a Facebook group or fan page	3.1	75
Give to a Facebook fundraiser (!)	2.2	76
Create a Facebook fundraiser (!)	1.7	77

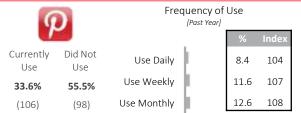


(97)	(102)	Use Monthly	р.,	19.	.2 99
Participate In ³	* (at least a	few times per w	eek)	% Comp	Index
Read your new	/sfeed			6.7	84
Watch videos				4.8	85
Search and rev	iew other p	rofiles		4.4	85
Comment on c	ontent			3.2	85
View a job pos	ting			3.2	66
Click on an ad ((!)			3.1	104
Create a conne	ection			2.6	72
Post an article,	video or pi	cture (!)		1.8	74
Update your p	rofile inform	nation		1.8	79
Join a LinkedIn	group (!)			1.7	76
Participate in L	inkedIn foru	ums (!)		1.5	75
Request a reco	mmendatio	on (!)		1.1	66

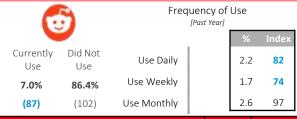


I I		
Participate In* (at least a few times per week)	% Comp	Index
View photos/videos	25.5	95
Like photos/videos	21.0	97
Comment on photos/videos	11.9	89
Watch live videos	10.0	90
Send direct messages	8.8	80
Post photos/videos	6.7	81
View a brand's page	6.1	96
Click on ads	4.7	96
Watch IGTV videos	4.1	83

Pinterest



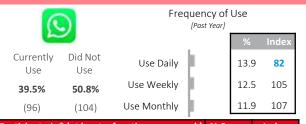
Reddit



Participate In* (at least a few times per month)	% Comp	Index
View content	4.7	83
Follow specific Subreddits	3.0	81
Vote on content	3.0	87
Post content	1.7	71

Source: Environics Analytics 2020

(!) Indicates small sample size



20.8	87
18.2	85
12.0	81
6.4	70
6.4	71
	18.2 12.0 6.4

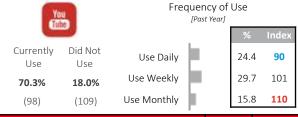


PRIZM Segments Included (by SESI): 25 Market: RDOS - Abbotsford

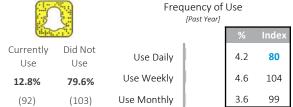
Social Media Usage

B		Freq	uency of [Past Year]	Use	
				%	Index
Currently Use	Did Not Use	Use Daily		9.5	92
22.6%	68.7%	Use Weekly		6.0	79
(92)	(106)	Use Monthly)	6.8	110

(92) (106) Use Mo	onthly 6.8	3 110
Participate In* (at least a few times	per week) % Comp	Index
Read tweets	13.1	93
Watch videos	6.4	90
Send or receive direct messages	5.1	93
Tweet	4.7	83
Respond to tweets	4.6	86
Share a link to a blog post or article o	of interest 4.1	96
Follow users who follow you	4.0	86
Retweet	4.0	80
Actively follow new users	3.5	87
Watch live videos	3.2	78
Click on an ad	2.8	100



(98)	(109)	Use Monthly 15		15.8	.8 110	
Participate In	* (at least a	few times per we	ek) 🤋	% Comp	Index	
Watch videos				44.4	97	
Like or dislike	videos			11.2	82	
Watch live vid	eos			9.5	85	
Share videos				5.8	77	
Click on an ad				4.9	77	
Leave comme	nt or post re	sponse on video		4.7	77	
Embed a video	on a web p	age or blog		3.0	73	
Create and po	st a video			2.3	73	



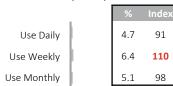
Participate In* (at least a few times per week)	% Comp	Index
Receive photos/videos	6.9	89
Send direct text messages	4.9	79
Send photos/videos	4.5	87
Use group chat	4.2	99
Use filters or effects	3.3	77
Read Snapchat discover/News	3.1	79
View a brand's snaps	2.2	77
View ads	1.8	75
Use video chat	1.6	68

Audio Podcasts

Sources: AskingCanadians Social 2020



Frequency of Use [Past Year]



Participate In* (at least a few times per week)	% Comp	Index
Listen to another genre of podcast	4.7	99
Listen to a news podcast	4.2	96
Listen to a business podcast	3.8	107
Listen to an educational podcast	3.7	94
Subscribe to another genre of podcast	2.5	91
Subscribe to a educational podcast	2.3	108
Listen to a comedy podcast	2.1	106
Listen to a technology focused podcast	2.1	102
Subscribe to a news podcast	1.8	99
Subscribe to a technology podcast (!)	1.8	118
Subscribe to a business podcast (!)	1.8	110
Listen to a sports podcast	1.6	76
Subscribe to a sports podcast**	1.6	90
Subscribe to a comedy podcast (!)	0.9	98

Source: Environics Analytics 2020

Other Social Media Platforms

Tinder				Tik Tok		
	Currently Use	Did Not Use	45	Currently Use	Did Not Use	
	2.9%	94.8%		1.0%	96.3%	
	(93)	(101)		(71)	(101)	

Frequency of Use -Tinder [Past Year]

