

TOTA

THOMPSON OKANAGAN
TOURISM ASSOCIATION

REGIONAL DISTRICT OKANAGAN SIMILKAMEEN (RDOS)

Partnered Research Program
Similkameen Valley Planning Society
Summerland Chamber of Commerce

Refer to TOTA's Research Spotlight on the TOTA News
Centre for the latest information about visitors to the
Thompson Okanagan Region

<https://news.totabc.org/research>

Alberta Market Segments 2020 Vintage Nov 10, 2020



SYMPHONY
TOURISM
SERVICES
INSPIRED NAVIGATION



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WASHINGTON

RESEARCH OVERVIEW

ENVIRONICS
ANALYTICS

- Environics Analytics classifies Canada's neighbourhoods into 67 unique lifestyle segments by integrating geographic, demographic and psychographic data to form the PRIZM database
- These segments can be used to understand and communicate with your ideal customer
- The PRIZM database also sorts these 67 lifestyle segments into the 9 Explorer Quotient (EQ) profiles
- Target audiences are cross-referenced by either segmentation type

Additional information is available by each segment with corresponding postal codes for target marketing and campaign execution.

- Top Geographic Markets
- Demographic Profiles
- Psychographic Profiles
- Key Social Values
- Key Tourism Activities
- Travel Profile (Vacation Spending, Booking, Travel Type and Frequency)
- Accommodation, Airline and Car Rental preferences
- Media Usage (Traditional and Social Media)
- Product Preferences (Food and Beverage)

RDOS TARGET AUDIENCES

Alberta Market





RDOS TARGET AUDIENCES

- The research from the 2019 TELUS counts of visitors to the **Regional District Okanagan Similkameen (RDOS)** was re-analyzed using the latest release of the Environics Analytics 2020 Vintage data. Key findings were used to profile the following targets for marketing.
- Content creation, Digital Campaign or Social Media use of the Research
 - Review the visitor profiles to understand which market segmentation personas currently visiting the RDOS
 - Target those with the most potential
 - Identify new segments that are a fit for the RDOS travel experiences by reviewing all 53 segments from BC
 - Target those with the most potential
- Marketing objectives
 - Increase market penetration from existing visitor origin areas in Alberta when the market opens again, pending PHO
 - Increase market share from existing personas from elsewhere in Alberta when the market opens again, pending PHO
 - Target new segments that currently do not visit the RDOS

RDOS TARGET AUDIENCES – ALBERTA MARKET

- TARGETS BY TYPE
 1. ALL postal codes from the FSA counts of 2019 will be targeted for market penetration
 2. ALL top segments found to have visited the RDOS in 2019 will be targeted elsewhere in Alberta to expand reach to this audience
 3. NEW targets that would be potential for the RDOS experiences can be identified and targeted (future campaigns)

- TOP RDOS VISITOR SEGMENTS - BC 2019 – Counts Exclude Residents of the Thompson Okanagan Region
 - Modern Suburbia – Edmonton, Calgary, Fort McMurray – Virtual Traveller
 - Country & Western - La Crete Area – Rejuvenator
 - Suburban Sports – Fort McMurray , Grand Prairie – Gentle Explorer
 - All Terrain Families – Grand Prairie, Fort McMurray – Free Spirit

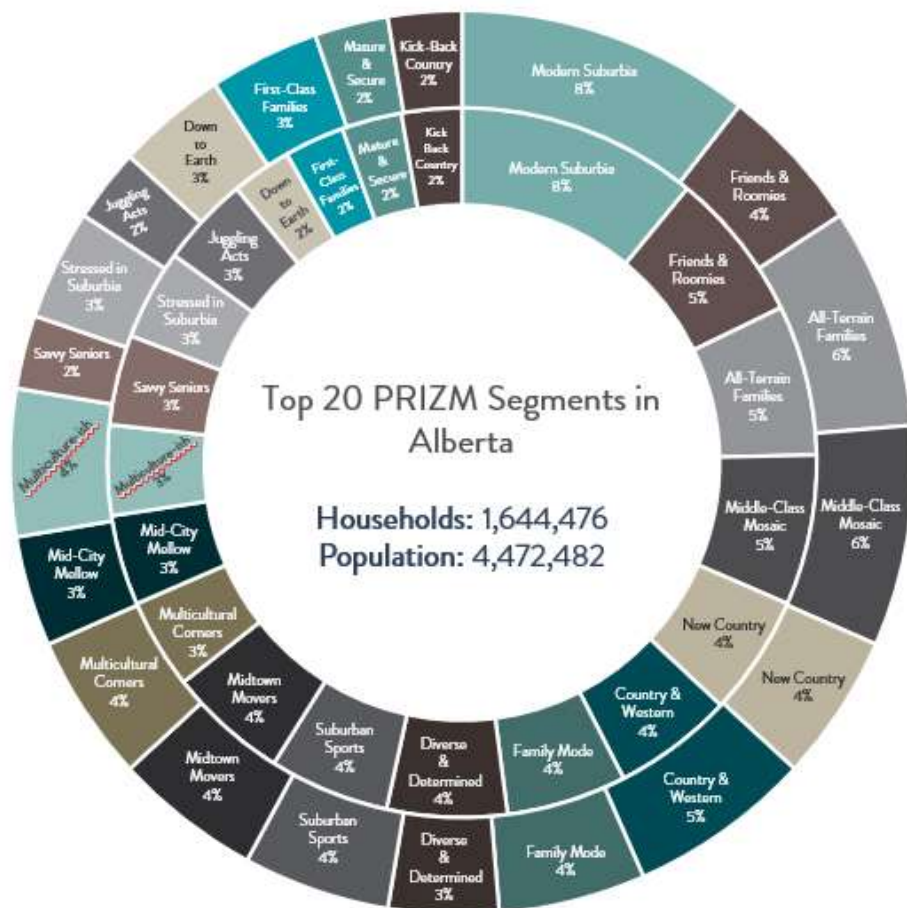
- OTHER RDOS VISITOR TARGET SEGMENTS BY MARKET
 - Friends & Roomies – Edmonton, Calgary – Cultural Explorer
 - Midtown Movers – Edmonton – Free Spirit
 - Middle-Class Mosaic – Calgary – No Hassle Traveller
 - Multicultural-ish – Calgary, Edmonton – Free Spirit
 - Diverse & Determined – Edmonton, Calgary – Cultural History Buff
 - Multicultural Corners – Edmonton, Calgary – Free Spirits
 - Mid-City Mellow - Edmonton, Calgary – Personal History Explorer
 - Savvy Seniors – Edmonton, Calgary – Authentic Experiencer
 - Mature & Secure, Edmonton, Calgary - Authentic Experiencer
 - Downtown Verve, Calgary – Cultural Explorer
 - Juggling Acts – Fort McMurray, Grand Prairie – Free Spirit
 - Stressed in Suburbia – Grand Prairie – Gentle Explorer





RDOS DISTRICT FSA ANALYSIS

TOP PRIZM SEGMENTS BY VISITOR ORIGIN CSD'S



Outer Circle: Population
 Inner Circle: Households

Top PRIZM Segments by Overall Visitor Origin CSD's

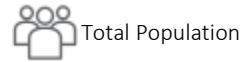
CSD (City)	TOP PRIZM Segment
Calgary	Modern Suburbia (10%)
Edmonton	Modern Suburbia (16%)
La Crete Area	Country & Western (73%)
Fort McMurray	Suburban Sports (23%)
Grande Prairie	All-Terrain Families (27%)

Modern Suburbia
 PRIZM Segments Included (by SESI): 11
 Market: Alberta

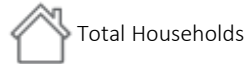
Overview

- Of the 67 PRIZM Clusters identified in Canada, Modern Suburbia rank 1st, making up 123,489 households, or 7.5% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 41, 58% of couples have children living at home
- Above Average Household Income of \$141,199 compared to Alberta at \$125,945
- **Top Social Value: Confidence in Advertising:** A tendency to trust and use advertising as a source of reliable information. Also, a tendency to identify with the fashions and the role models promoted by advertising and the consumer society
- Above average interest in Swimming, Sporting Events and Cycling
- Average interest in travelling within Canada (Above Average for: Banff, BC, Calgary, Jasper and Vancouver); Modern Suburbia from Alberta spent an average of \$1,596 on their last vacation
- On average Modern Suburbia from Alberta spend 11hrs/week listening to the Radio, 18hrs/week watching TV, 0hr/week reading the Newspaper and 4.6hrs/day on the Internet. Weekly Magazine usage is minimal (4min/day)
- 77% currently use Facebook, 48% use Instagram and 36% use Twitter

Market Sizing



Total Population
 Target Group: 376,989 | 8.4%
 Market: 4,472,482



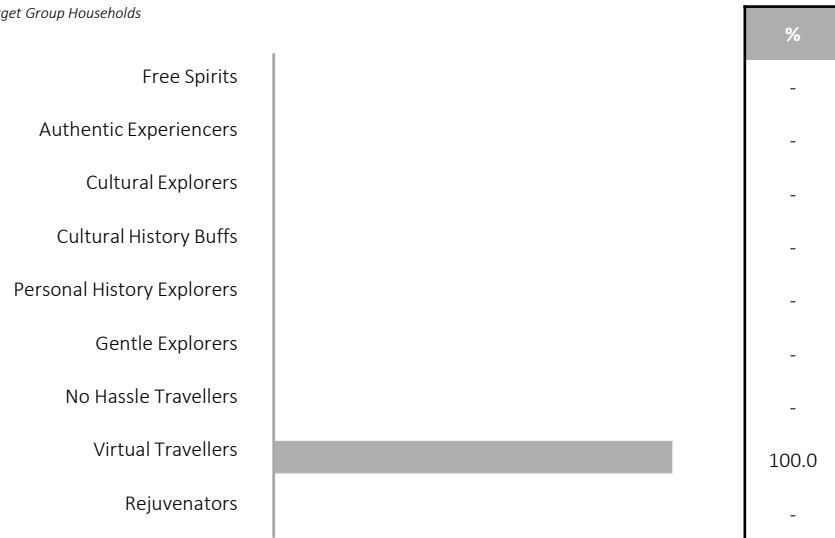
Total Households
 Target Group: 123,489 | 7.5%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Edmonton, AB (CY)	49.4	15.6	207	392,545	23.9
Calgary, AB (CY)	42.9	10.5	140	504,320	30.7
Wood Buffalo, AB (SM)	2.7	12.4	165	27,216	1.7
Airdrie, AB (CY)	1.3	6.2	82	25,833	1.6
Chestermere, AB (CY)	1.0	17.4	232	7,081	0.4
Strathcona County, AB (SM)	0.7	2.3	31	38,575	2.3
Red Deer, AB (CY)	0.6	1.8	23	42,867	2.6
St. Albert, AB (CY)	0.5	2.2	30	25,755	1.6
Lethbridge, AB (CY)	0.4	1.1	15	40,477	2.5
Grande Prairie, AB (CY)	0.2	0.8	11	25,600	1.6

EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households



Country & Western
PRIZM Segments Included (by SESI): 50
Market: Alberta

Overview

- Of the 67 PRIZM Clusters identified in Canada, Country & Western rank 6th, making up 70,151 households, or 4.3% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 54, 56% of couples have children living at home
- Below Average Household Income of \$99,744 compared to Alberta at \$125,945
- **Top Social Value: Emotional Control:** The desire to live in a cool and controlled way. Also, a tendency to be guided less by one's emotions, feelings and intuition than by reason and logic. No great tendency to explore emotion-based experiences
- Above average interest in Fishing/Hunting and ATV/Snowmobiling
- Below Average interest in travelling within Canada; Country & Western from Alberta spent an average of \$1,453 on their last vacation
- On average Country & Western from Alberta spend 14hrs/week listening to the Radio, 18hrs/week watching TV, 1hr/week reading the Newspaper and 3.6hrs/day on the Internet. Weekly Magazine usage is minimal (13min/day)
- 82% currently use Facebook, 32% use Instagram and 21% use Twitter

Market Sizing



Total Population

Target Group: 208,967 | 4.7%
 Market: 4,472,482



Total Households

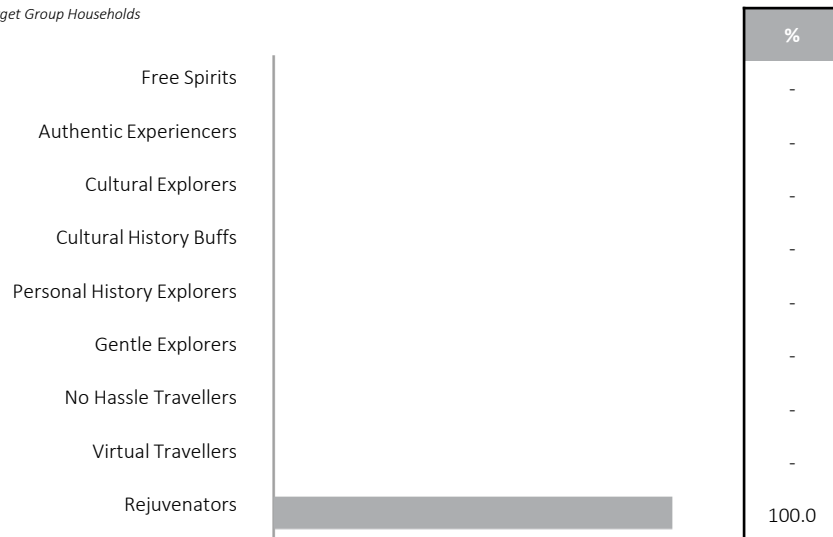
Target Group: 70,151 | 4.3%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Grande Prairie County No. 1, AB (MD)	4.3	38.6	905	7,803	0.5
Mackenzie County, AB (SM)	3.3	75.6	1,769	3,036	0.2
Yellowhead County, AB (MD)	2.9	44.8	1,050	4,535	0.3
Crowsnest Pass, AB (SM)	2.3	67.1	1,578	2,392	0.1
Greenview No. 16, AB (MD)	2.2	82.7	1,943	1,879	0.1
Big Lakes County, AB (MD)	2.1	73.8	1,737	1,981	0.1
Cypress County, AB (MD)	1.7	45.0	1,058	2,718	0.2
Fairview, AB (T)	1.6	93.4	2,193	1,186	0.1
Northern Lights County, AB (MD)	1.5	73.1	1,720	1,485	0.1
Lethbridge County, AB (MD)	1.4	34.4	805	2,903	0.2

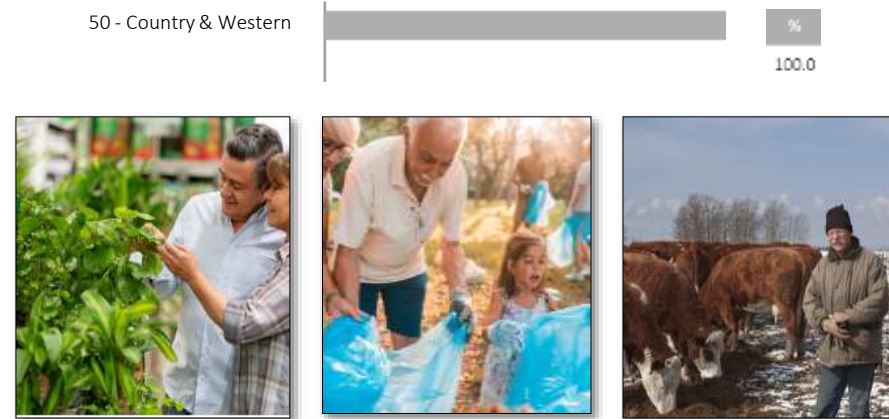
EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households





Suburban Sports
PRIZM Segments Included (by SESI): 25
Market: Alberta

Overview

- Of the 67 PRIZM Clusters identified in Canada, Suburban Sports rank 9th, making up 61,676 households, or 3.8% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 50, 46% of couples have children living at home
- Average Household Income of \$136,314 compared to Alberta at \$125,945
- **Top Social Value: Racial Fusion** - People who are strongest on this construct are accepting of ethnic diversity within families, such as inter-racial marriage, believing that it enriches people's lives
- Above average interest in Fishing/Hunting, ATV/Snowmobiling and Power Boating/Jet Skiing
- Average interest in travelling within Canada (Above Average for: Alberta, Manitoba); Suburban Sports from Alberta spent an average of \$1,521 on their last vacation
- On average Suburban Sports from Alberta spend 14hrs/week listening to the Radio, 21hrs/week watching TV, 1hr/week reading the Newspaper and 3.6hrs/day on the Internet. Weekly Magazine usage is minimal (9min/day)
- 79% currently use Facebook, 35% use Instagram and 25% use Twitter

Market Sizing

 Total Population
 Target Group: 173,651 | 3.9%
 Market: 4,472,482

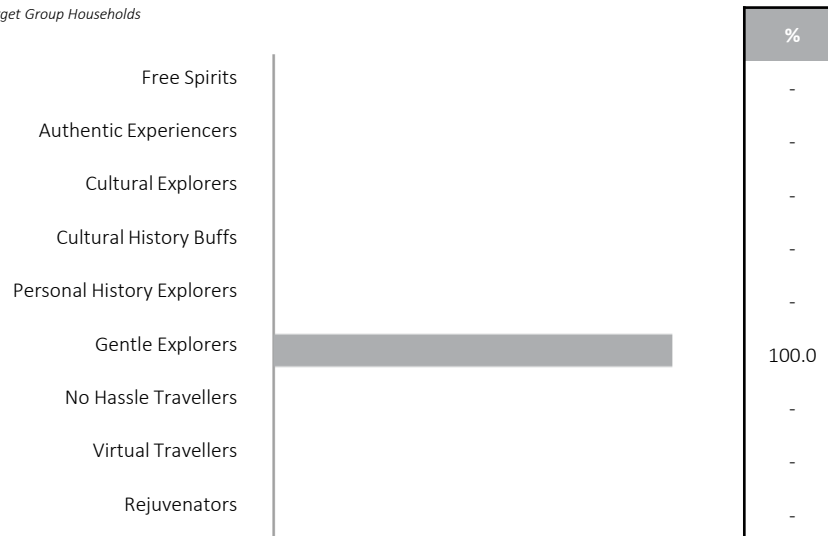
 Total Households
 Target Group: 61,676 | 3.8%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Medicine Hat, AB (CY)	10.2	22.1	588	28,423	1.7
Wood Buffalo, AB (SM)	10.2	23.0	613	27,216	1.7
Grande Prairie, AB (CY)	4.2	10.2	271	25,600	1.6
St. Albert, AB (CY)	4.2	10.1	269	25,755	1.6
Cold Lake, AB (CY)	4.1	40.0	1,065	6,258	0.4
Spruce Grove, AB (CY)	3.9	15.5	412	15,517	0.9
Airdrie, AB (CY)	3.6	8.7	232	25,833	1.6
Red Deer, AB (CY)	3.4	4.9	131	42,867	2.6
Edmonton, AB (CY)	3.1	0.5	13	392,545	23.9
Canmore, AB (T)	2.8	26.8	715	6,410	0.4

EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households

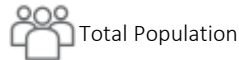


All-Terrain Families
PRIZM Segments Included (by SESI): 24
Market: Alberta

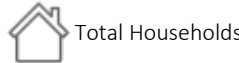
Overview

- Of the 67 PRIZM Clusters identified in Canada, All-Terrain Families rank 3rd, making up 85,544 households, or 5.2% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 42, 53% of couples have children living at home
- Above Average Household Income of \$138,853 compared to Alberta at \$125,945
- Top Social Value: Need for Escape** - The desire to regularly escape the stress and responsibilities of everyday life
- Above average interest in Camping, Cycling and Attending Sporting Events
- Average interest in travelling within Canada (Banff, Alberta, Calgary, BC, Vancouver, Jasper, Victoria, Toronto); All-Terrain Families from Alberta spent an average of \$1,602 on their last vacation
- On average All-Terrain Families from Alberta spend 14hrs/week listening to the Radio, 20hrs/week watching TV, 0hr/week reading the Newspaper and 3.9hrs/day on the Internet. Weekly Magazine usage is minimal (6min/day)
- 78% currently use Facebook, 43% use Instagram and 31% use Twitter

Market Sizing



Total Population
 Target Group: 248,743 | 5.6%
 Market: 4,472,482



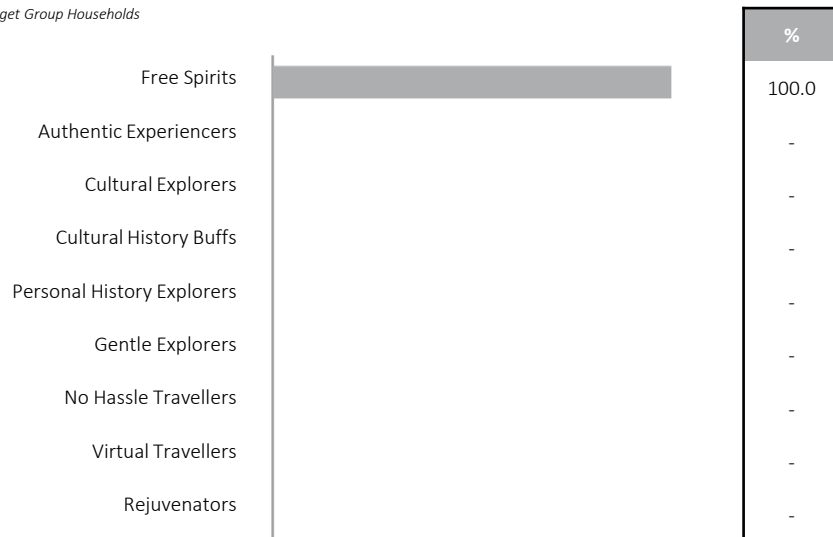
Total Households
 Target Group: 85,544 | 5.2%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Airdrie, AB (CY)	12.9	42.7	821	25,833	1.6
Grande Prairie, AB (CY)	7.8	26.1	502	25,600	1.6
Spruce Grove, AB (CY)	7.0	38.7	743	15,517	0.9
Calgary, AB (CY)	6.3	1.1	21	504,320	30.7
Fort Saskatchewan, AB (CY)	6.2	49.7	956	10,713	0.7
Red Deer, AB (CY)	6.1	12.1	232	42,867	2.6
Leduc, AB (CY)	5.8	39.4	758	12,590	0.8
Cochrane, AB (T)	5.6	41.9	805	11,358	0.7
Lethbridge, AB (CY)	4.7	10.0	191	40,477	2.5
Wood Buffalo, AB (SM)	4.4	13.8	265	27,216	1.7

EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households



Friends & Roomies
PRIZM Segments Included (by SESI): 52
Market: Alberta

Overview

- Of the 67 PRIZM Clusters identified in Canada, Friends & Roomies rank 2nd, making up 86,518 households, or 5.3% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 43, 58% of couples have children living at home
- Below Average Household Income of \$79,651 compared to Alberta at \$125,945
- **Top Social Value: Multiculturalism** - The openness toward the diverse cultures, ethnic communities and immigrants that make up Canada. A belief that ethnic groups should be encouraged to preserve their cultural identities, and that others should seek to learn about them
- Above average interest in Specialty Theatres/IMAX and Pilates/Yoga
- Below Average interest in travelling within Canada; Friends & Roomies from Alberta spent an average of \$1,393 on their last vacation
- On average Friends & Roomies from Alberta spend 12hrs/week listening to the Radio, 21hrs/week watching TV, 1hr/week reading the Newspaper and 3.8hrs/day on the Internet. Weekly Magazine usage is minimal (7min/day)
- 79% currently use Facebook, 41% use Instagram and 29% use Twitter

Market Sizing



Total Population
 Target Group: 167,063 | 3.7%
 Market: 4,472,482



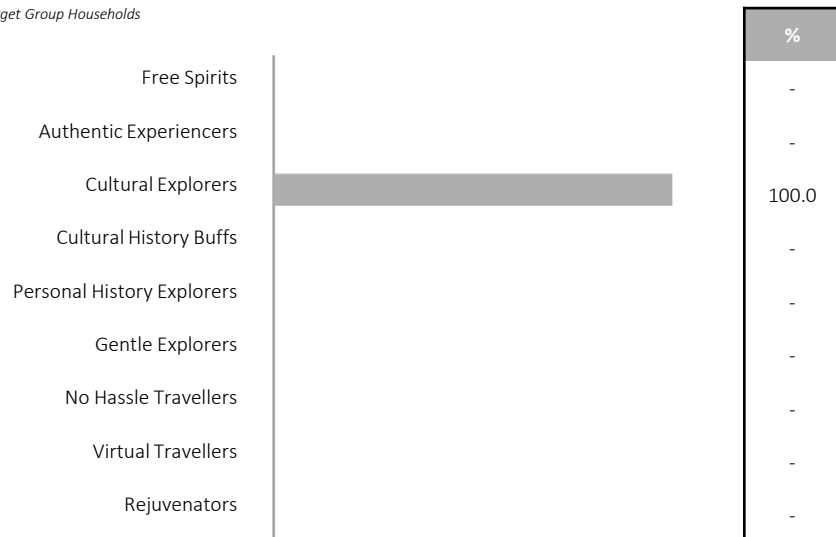
Total Households
 Target Group: 86,518 | 5.3%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Edmonton, AB (CY)	55.2	12.2	231	392,545	23.9
Calgary, AB (CY)	34.7	6.0	113	504,320	30.7
Wood Buffalo, AB (SM)	3.2	10.3	195	27,216	1.7
Red Deer, AB (CY)	2.1	4.2	79	42,867	2.6
Lethbridge, AB (CY)	1.3	2.8	53	40,477	2.5
Grande Prairie, AB (CY)	0.5	1.8	35	25,600	1.6
Banff, AB (T)	0.5	16.1	305	2,788	0.2
Canmore, AB (T)	0.5	6.8	130	6,410	0.4
Leduc, AB (CY)	0.5	3.2	61	12,590	0.8
Camrose, AB (CY)	0.4	3.6	68	8,612	0.5

EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households



Midtown Movers
PRIZM Segments Included (by SESI): 64
Market: Alberta

Overview

- Of the 67 PRIZM Clusters identified in Canada, Midtown Movers rank 10th, making up 57,855 households, or 3.5% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 47, 40% of couples have children living at home
- Below Average Household Income of \$79,833 compared to Alberta at \$125,945
- **Top Social Value: Culture Sampling** - This construct identifies the view that other cultures have a great deal to teach us and measures people's inclination to incorporate some of these cultural influences into their own lives
- Above average interest in Pilates/Yoga and Dinner Theatre
- Below Average interest in travelling within Canada; Midtown Movers from Alberta spent an average of \$1,455 on their last vacation
- On average Midtown Movers from Alberta spend 13hrs/week listening to the Radio, 21hrs/week watching TV, 1hr/week reading the Newspaper and 3.8hrs/day on the Internet. Weekly Magazine usage is minimal (6min/day)
- 84% currently use Facebook, 41% use Instagram and 31% use Twitter

Market Sizing



Total Population

Target Group: 158,758 | 3.5%
 Market: 4,472,482



Total Households

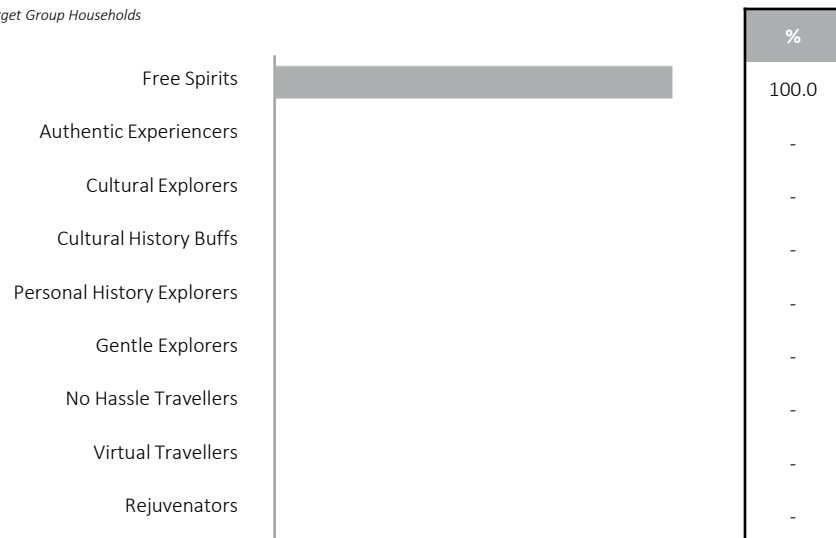
Target Group: 57,855 | 3.5%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Edmonton, AB (CY)	62.6	9.2	262	392,545	23.9
Calgary, AB (CY)	33.9	3.9	111	504,320	30.7
Red Deer, AB (CY)	1.1	1.5	43	42,867	2.6
Lethbridge, AB (CY)	0.6	0.8	23	40,477	2.5
Strathcona County, AB (SM)	0.4	0.7	19	38,575	2.3
Wood Buffalo, AB (SM)	0.3	0.7	19	27,216	1.7
Brooks, AB (CY)	0.3	3.2	92	5,570	0.3
Fort Saskatchewan, AB (CY)	0.3	1.4	40	10,713	0.7
Spruce Grove, AB (CY)	0.1	0.5	14	15,517	0.9
Airdrie, AB (CY)	0.1	0.3	8	25,833	1.6

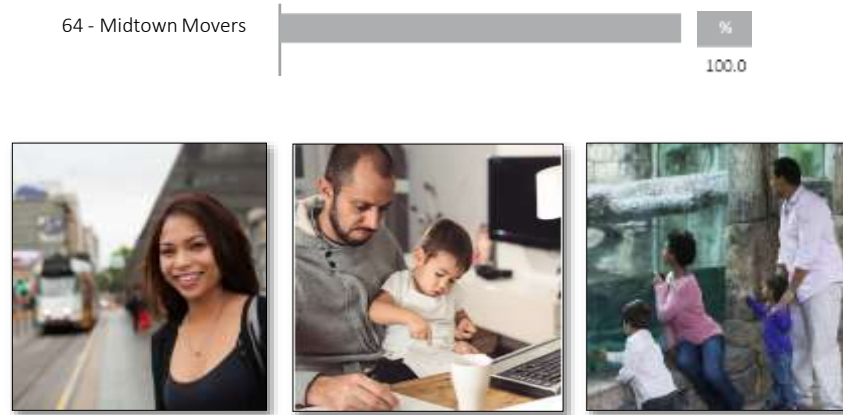
EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households

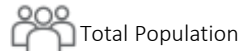


Middle-Class Mosaic
PRIZM Segments Included (by SESI): 36
Market: Alberta

Overview

- Of the 67 PRIZM Clusters identified in Canada, Middle-Class Mosaic rank 4th, making up 81,980 households, or 5% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 52, 47% of couples have children living at home
- Below Average Household Income of \$97,145 compared to Alberta at \$125,945
- Top Social Value: Work Ethic** - The propensity to follow the "golden rule" and guiding one's life according to the principles of deferring pleasure to realize greater gains in the future. Individuals who score high on this construct believe that children should be taught to work hard to get ahead
- Above average interest in Film Festivals
- Below Average interest in travelling within Canada; Middle-Class Mosaic from Alberta spent an average of \$1,488 on their last vacation
- On average Middle-Class Mosaic from Alberta spend 12hrs/week listening to the Radio, 21hrs/week watching TV, 1hr/week reading the Newspaper and 4hrs/day on the Internet. Weekly Magazine usage is minimal (7min/day)
- 81% currently use Facebook, 40% use Instagram and 31% use Twitter

Market Sizing



Total Population
 Target Group: 248,820 | 5.6%
 Market: 4,472,482



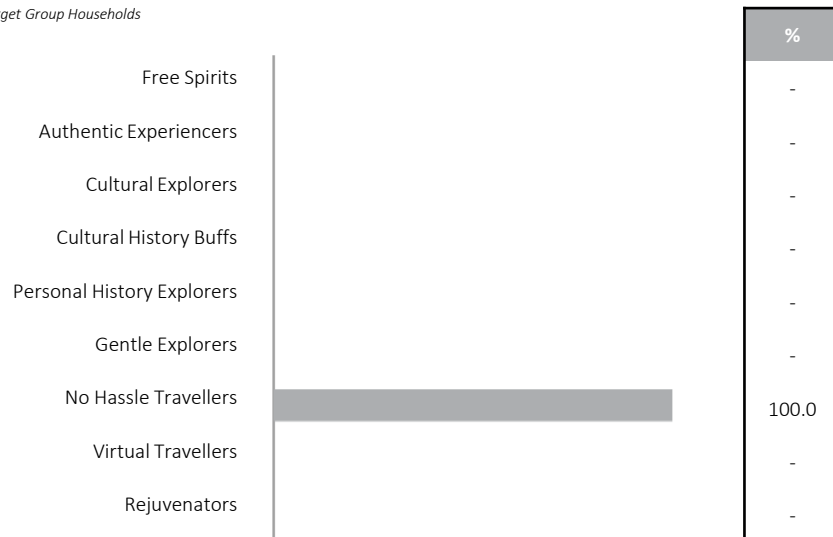
Total Households
 Target Group: 81,980 | 5.0%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Calgary, AB (CY)	55.2	9.0	180	504,320	30.7
Edmonton, AB (CY)	43.7	9.1	183	392,545	23.9
Wood Buffalo, AB (SM)	0.4	1.3	25	27,216	1.7
Brooks, AB (CY)	0.1	2.2	44	5,570	0.3
St. Albert, AB (CY)	0.1	0.5	9	25,755	1.6
Red Deer, AB (CY)	0.1	0.2	5	42,867	2.6
Chestermere, AB (CY)	0.1	1.2	25	7,081	0.4
Strathcona County, AB (SM)	0.1	0.2	4	38,575	2.3
Rocky View County, AB (MD)	0.1	0.5	9	14,248	0.9
Lethbridge, AB (CY)	0.0	0.1	2	40,477	2.5

EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households





Multiculture-ish
PRIZM Segments Included (by SESI): 08
Market: Alberta

Overview

- Of the 67 PRIZM Clusters identified in Canada, Multiculture-ish rank 13th, making up 46,523 households, or 2.8% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 48, 65% of couples have children living at home
- Above Average Household Income of \$166,844 compared to Alberta at \$125,945
- Top Social Value: Legacy** - The desire to leave behind a legacy after death, either to one's descendants or to society at large. This legacy could be of a financial, cultural, moral or spiritual nature. People strong on this construct tend to plan their bequests well in advance
- Above average interest in Sporting Events, Cycling and Hiking/Backpacking
- Average interest in travelling within Canada (Above Average for: Banff, BC); Multiculture-ish from Alberta spent an average of \$1,663 on their last vacation
- On average Multiculture-ish from Alberta spend 11hrs/week listening to the Radio, 18hrs/week watching TV, 1hr/week reading the Newspaper and 4.2hrs/day on the Internet. Weekly Magazine usage is minimal (5min/day)
- 75% currently use Facebook, 43% use Instagram and 36% use Twitter

Market Sizing

 Total Population
 Target Group: 162,580 | 3.6%
 Market: 4,472,482

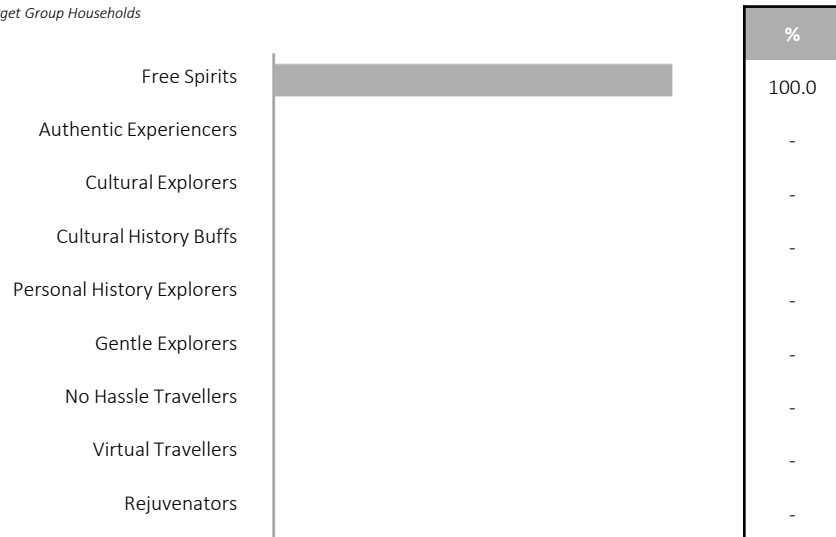
 Total Households
 Target Group: 46,523 | 2.8%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Calgary, AB (CY)	72.0	6.6	235	504,320	30.7
Edmonton, AB (CY)	25.9	3.1	109	392,545	23.9
Chestermere, AB (CY)	1.1	7.0	247	7,081	0.4
Wood Buffalo, AB (SM)	0.7	1.2	41	27,216	1.7
Rocky View County, AB (MD)	0.1	0.4	16	14,248	0.9
Strathcona County, AB (SM)	0.1	0.1	4	38,575	2.3
St. Albert, AB (CY)	0.1	0.1	4	25,755	1.6
Lethbridge, AB (CY)	0.0	0.0	1	40,477	2.5
Foothills No. 31, AB (MD)	0.0	0.0	2	8,183	0.5
Sturgeon County, AB (MD)	0.0	0.0	1	7,119	0.4

EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households




Diverse & Determined
PRIZM Segments Included (by SESI): 32
Market: Alberta

Overview

- Of the 67 PRIZM Clusters identified in Canada, Diverse & Determined rank 8th, making up 62,321 households, or 3.8% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 48, 59% of couples have children living at home
- Below Average Household Income of \$92,485 compared to Alberta at \$125,945
- **Top Social Value: Culture Sampling** - This construct identifies the view that other cultures have a great deal to teach us and measures people's inclination to incorporate some of these cultural influences into their own lives
- Above average interest in Pilates/Yoga
- Average interest in travelling within Canada (Above Average for: Toronto); Diverse & Determined from Alberta spent an average of \$1,570 on their last vacation
- On average Diverse & Determined from Alberta spend 13hrs/week listening to the Radio, 23hrs/week watching TV, 1hr/week reading the Newspaper and 3.8hrs/day on the Internet. Weekly Magazine usage is minimal (7min/day)
- 81% currently use Facebook, 42% use Instagram and 30% use Twitter

Market Sizing

 Total Population
 Target Group: 136,063 | 3.0%
 Market: 4,472,482

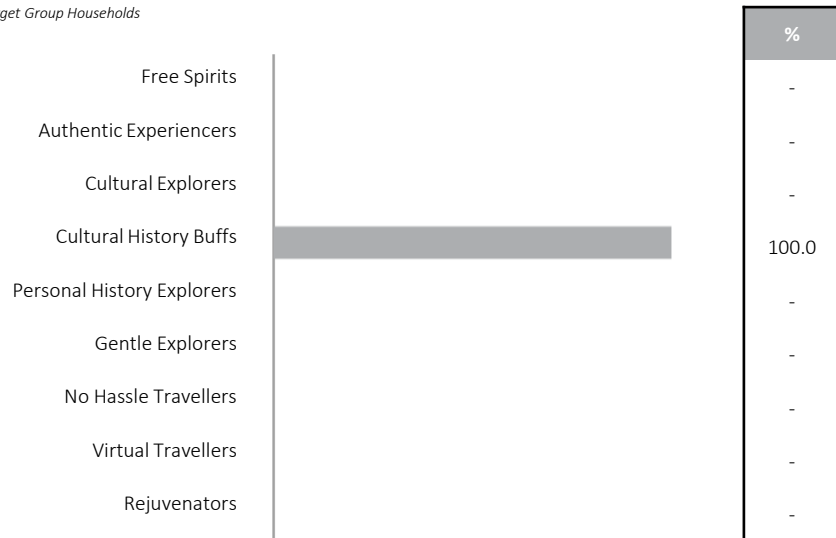
 Total Households
 Target Group: 62,321 | 3.8%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Calgary, AB (CY)	50.1	6.2	163	504,320	30.7
Edmonton, AB (CY)	39.8	6.3	167	392,545	23.9
Airdrie, AB (CY)	2.4	5.8	152	25,833	1.6
Strathcona County, AB (SM)	1.9	3.1	83	38,575	2.3
St. Albert, AB (CY)	1.8	4.4	116	25,755	1.6
Wood Buffalo, AB (SM)	1.1	2.5	65	27,216	1.7
Spruce Grove, AB (CY)	0.8	3.3	86	15,517	0.9
Red Deer, AB (CY)	0.7	1.0	27	42,867	2.6
Canmore, AB (T)	0.5	4.4	117	6,410	0.4
Cochrane, AB (T)	0.4	2.2	59	11,358	0.7

EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households

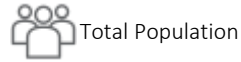


Multicultural Corners
PRIZM Segments Included (by SESI): 18
Market: Alberta

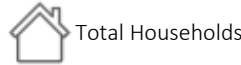
Overview

- Of the 67 PRIZM Clusters identified in Canada, Multicultural Corners rank 11th, making up 54,162 households, or 3.3% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 50, 56% of couples have children living at home
- Average Household Income of \$124,669 compared to Alberta at \$125,945
- **Top Social Value: Work Ethic** - The propensity to follow the "golden rule" and guiding one's life according to the principles of deferring pleasure to realize greater gains in the future. Individuals who score high on this construct believe that children should be taught to work hard to get ahead
- Above average interest in Attending Sporting Events
- Average interest in travelling within Canada (Above Average for: Banff); Multicultural Corners from Alberta spent an average of \$1,614 on their last vacation
- On average Multicultural Corners from Alberta spend 12hrs/week listening to the Radio, 19hrs/week watching TV, 1hr/week reading the Newspaper and 4hrs/day on the Internet. Weekly Magazine usage is minimal (5min/day)
- 78% currently use Facebook, 42% use Instagram and 34% use Twitter

Market Sizing



Total Population
 Target Group: 175,925 | 3.9%
 Market: 4,472,482



Total Households
 Target Group: 54,162 | 3.3%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Calgary, AB (CY)	58.1	6.2	189	504,320	30.7
Edmonton, AB (CY)	40.7	5.6	171	392,545	23.9
Brooks, AB (CY)	0.3	3.3	99	5,570	0.3
Wood Buffalo, AB (SM)	0.3	0.6	19	27,216	1.7
St. Albert, AB (CY)	0.2	0.3	10	25,755	1.6
Strathcona County, AB (SM)	0.1	0.2	6	38,575	2.3
Chestermere, AB (CY)	0.1	0.7	23	7,081	0.4
Okotoks, AB (T)	0.1	0.3	8	10,666	0.6
Red Deer, AB (CY)	0.0	0.0	1	42,867	2.6
Airdrie, AB (CY)	0.0	0.1	2	25,833	1.6

EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households

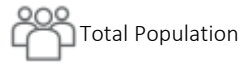


Mid-City Mellow
PRIZM Segments Included (by SESI): 23
Market: Alberta

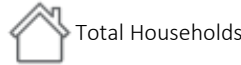
Overview

- Of the 67 PRIZM Clusters identified in Canada, Mid-City Mellow rank 12th, making up 53,453 households, or 3.3% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 58, 57% of couples have children living at home
- Average Household Income of \$119,718 compared to Alberta at \$125,945
- **Top Social Value: Culture Sampling** - This construct identifies the view that other cultures have a great deal to teach us and measures people's inclination to incorporate some of these cultural influences into their own lives
- Above average interest in Adventure Sports
- Average interest in travelling within Canada (Above Average for: Manitoba); Mid-City Mellow from Alberta spent an average of \$1,575 on their last vacation
- On average Mid-City Mellow from Alberta spend 13hrs/week listening to the Radio, 20hrs/week watching TV, 1hr/week reading the Newspaper and 3.7hrs/day on the Internet. Weekly Magazine usage is minimal (8min/day)
- 78% currently use Facebook, 35% use Instagram and 27% use Twitter

Market Sizing



Total Population
 Target Group: 146,353 | 3.3%
 Market: 4,472,482



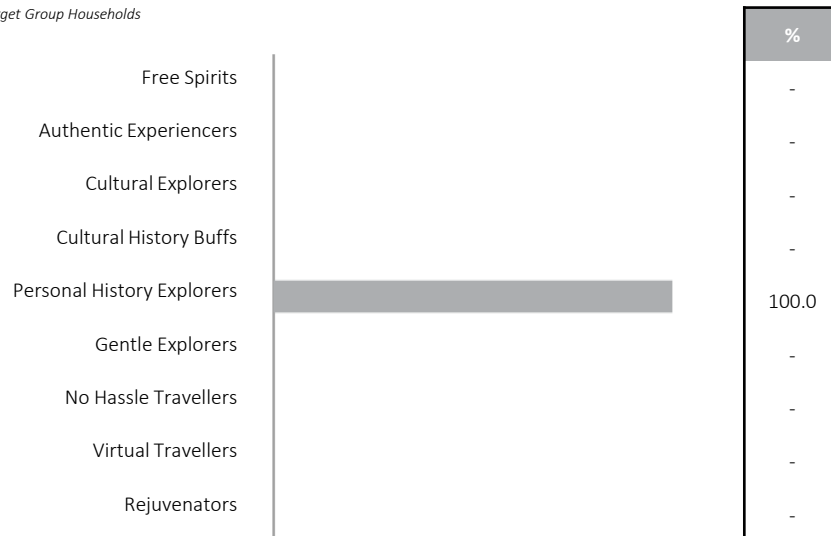
Total Households
 Target Group: 53,453 | 3.3%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Calgary, AB (CY)	42.4	4.5	138	504,320	30.7
Edmonton, AB (CY)	40.1	5.5	168	392,545	23.9
Strathcona County, AB (SM)	7.6	10.6	325	38,575	2.3
St. Albert, AB (CY)	6.7	14.0	430	25,755	1.6
Red Deer, AB (CY)	1.0	1.2	37	42,867	2.6
Lethbridge, AB (CY)	0.7	1.0	29	40,477	2.5
Airdrie, AB (CY)	0.6	1.1	35	25,833	1.6
Cochrane, AB (T)	0.4	1.7	53	11,358	0.7
Leduc, AB (CY)	0.2	0.8	24	12,590	0.8
Spruce Grove, AB (CY)	0.1	0.5	14	15,517	0.9

EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households

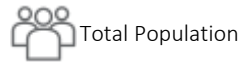


Savvy Seniors
PRIZM Segments Included (by SESI): 16
Market: Alberta

Overview

- Of the 67 PRIZM Clusters identified in Canada, Savvy Seniors rank 14th, making up 43,382 households, or 2.6% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 56, 52% of couples have children living at home
- Average Household Income of \$124,394 compared to Alberta at \$125,945
- **Top Social Value: Culture Sampling** - This construct identifies the view that other cultures have a great deal to teach us and measures people's inclination to incorporate some of these cultural influences into their own lives
- Above average interest in Beer/Food/Wine Festivals
- Average interest in travelling within Canada (Above Average for: Toronto); Savvy Seniors from Alberta spent an average of \$1,599 on their last vacation
- On average Savvy Seniors from Alberta spend 13hrs/week listening to the Radio, 22hrs/week watching TV, 1hr/week reading the Newspaper and 3.6hrs/day on the Internet. Weekly Magazine usage is minimal (9min/day)
- 78% currently use Facebook, 38% use Instagram and 28% use Twitter

Market Sizing



Total Population
 Target Group: 102,004 | 2.3%
 Market: 4,472,482



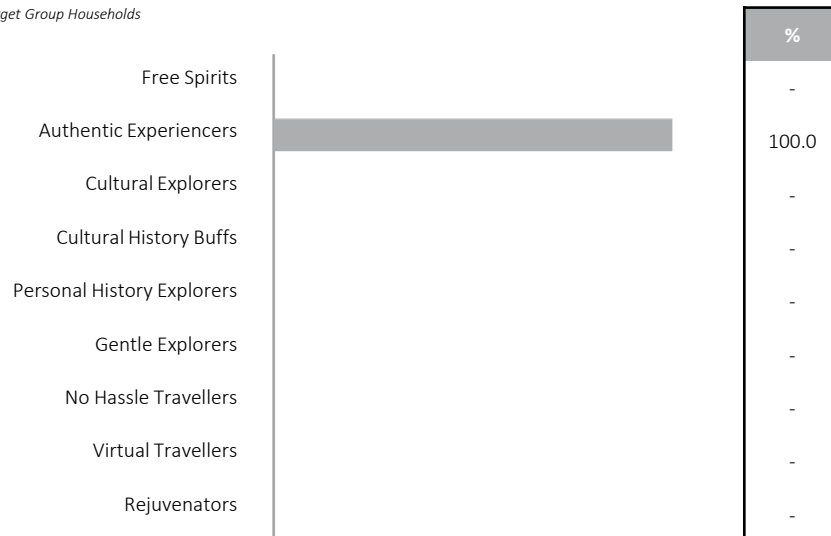
Total Households
 Target Group: 43,382 | 2.6%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Calgary, AB (CY)	52.8	4.5	172	504,320	30.7
Edmonton, AB (CY)	34.9	3.9	146	392,545	23.9
St. Albert, AB (CY)	4.5	7.6	287	25,755	1.6
Medicine Hat, AB (CY)	3.0	4.6	174	28,423	1.7
Strathcona County, AB (SM)	1.6	1.8	70	38,575	2.3
Canmore, AB (T)	0.9	6.0	226	6,410	0.4
Lethbridge, AB (CY)	0.8	0.8	32	40,477	2.5
Red Deer, AB (CY)	0.7	0.7	28	42,867	2.6
Rocky View County, AB (MD)	0.4	1.2	47	14,248	0.9
Fort Saskatchewan, AB (CY)	0.2	0.7	27	10,713	0.7

EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households

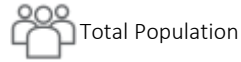


Mature & Secure
PRIZM Segments Included (by SESI): 07
Market: Alberta

Overview

- Of the 67 PRIZM Clusters identified in Canada, Mature & Secure rank 19th, making up 35,973 households, or 2.2% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 58, 48% of couples have children living at home
- Above Average Household Income of \$160,241 compared to Alberta at \$125,945
- Top Social Value: Legacy** - The desire to leave behind a legacy after death, either to one's descendants or to society at large. This legacy could be of a financial, cultural, moral or spiritual nature. People strong on this construct tend to plan their bequests well in advance
- Above average interest in Sporting Events, Bars/Restaurants and Pilates/Yoga
- Average interest in travelling within Canada (Above Average for: BC, Alberta, Toronto); Mature & Secure from Alberta spent an average of \$1,607 on their last vacation
- On average Mature & Secure from Alberta spend 12hrs/week listening to the Radio, 19hrs/week watching TV, 1hr/week reading the Newspaper and 3.9hrs/day on the Internet. Weekly Magazine usage is minimal (7min/day)
- 75% currently use Facebook, 37% use Instagram and 29% use Twitter

Market Sizing



Total Population
 Target Group: 103,553 | 2.3%
 Market: 4,472,482



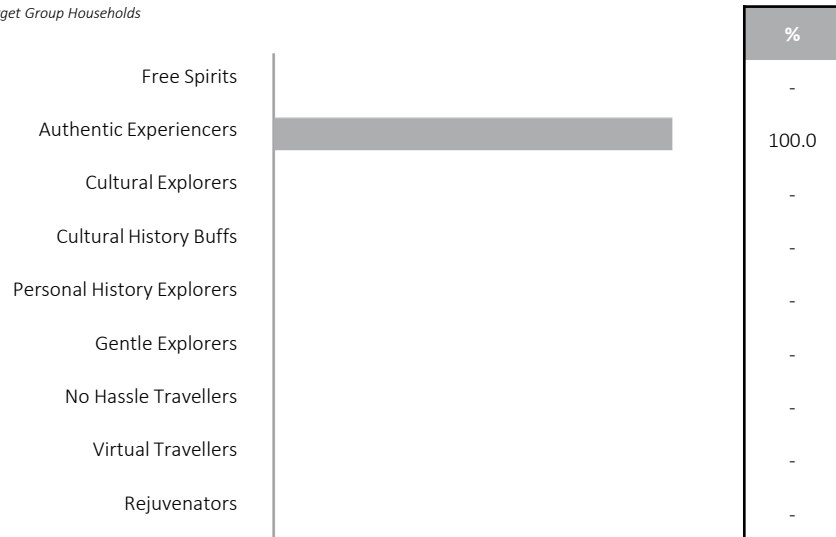
Total Households
 Target Group: 35,973 | 2.2%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Calgary, AB (CY)	65.5	4.7	214	504,320	30.7
Edmonton, AB (CY)	33.9	3.1	142	392,545	23.9
St. Albert, AB (CY)	0.2	0.3	13	25,755	1.6
Rocky View County, AB (MD)	0.1	0.4	17	14,248	0.9
Strathcona County, AB (SM)	0.1	0.1	4	38,575	2.3
Canmore, AB (T)	0.1	0.4	20	6,410	0.4
Chestermere, AB (CY)	0.1	0.3	13	7,081	0.4
Red Deer, AB (CY)	0.0	0.0	0	42,867	2.6

EQ Segments

% of Target Group Households



Top PRIZM Segments

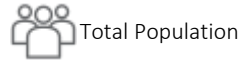
% of Target Group Households



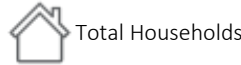
Overview

- Of the 67 PRIZM Clusters identified in Canada, Downtown Verve rank 26th, making up 27,896 households, or 1.7% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 44, 48% of couples have children living at home
- Above Average Household Income of \$147,291 compared to Alberta at \$125,945
- Top Social Value: Flexible Families:** The willingness to accept non-traditional definitions of "family," such as common law and same-sex marriages. The belief that "family" should be defined by emotional links rather than by legal formalities or institutions. The belief that society should be open to new definitions of what constitutes a "family."
- Above average interest in Cycling, Hiking/Backpacking and Visiting National/Provincial Parks
- Average interest in travelling within Canada (Above Average for: Alberta, Vancouver, Saskatchewan, Toronto); Downtown Verve from Alberta spent an average of \$1,576 on their last vacation
- On average Downtown Verve from Alberta spend 13hrs/week listening to the Radio, 20hrs/week watching TV, 1hr/week reading the Newspaper and 4hrs/day on the Internet. Weekly Magazine usage is minimal (7min/day)
- 77% currently use Facebook, 41% use Instagram and 31% use Twitter

Market Sizing



Total Population
Target Group: 61,715 | 1.4%
Market: 4,472,482



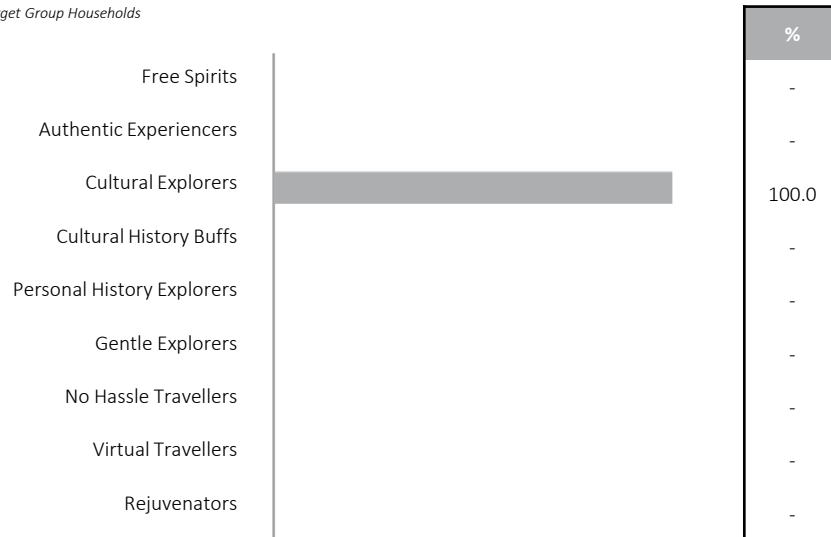
Total Households
Target Group: 27,896 | 1.7%
Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Calgary, AB (CY)	83.3	4.6	272	504,320	30.7
Edmonton, AB (CY)	11.5	0.8	48	392,545	23.9
Banff, AB (T)	3.8	38.1	2,239	2,788	0.2
Canmore, AB (T)	1.3	5.6	330	6,410	0.4
Rocky View County, AB (MD)	0.1	0.2	10	14,248	0.9
Chestermere, AB (CY)	0.0	0.0	2	7,081	0.4

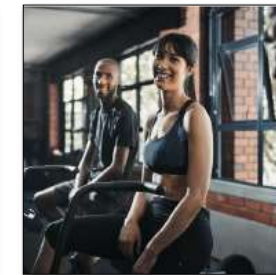
EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households





Juggling Acts
PRIZM Segments Included (by SESI): 57
Market: Alberta

Overview

- Of the 67 PRIZM Clusters identified in Canada, Juggling Acts rank 16th, making up 41,108 households, or 2.5% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 45, 40% of couples have children living at home
- Below Average Household Income of \$102,001 compared to Alberta at \$125,945
- **Top Social Value: Need for Escape** - The desire to regularly escape the stress and responsibilities of everyday life
- Above average interest in Visiting Parks and City Gardens
- Average interest in travelling within Canada; Juggling Acts from Alberta spent an average of \$1,525 on their last vacation
- On average Juggling Acts from Alberta spend 15hrs/week listening to the Radio, 23hrs/week watching TV, 1hr/week reading the Newspaper and 3.6hrs/day on the Internet. Weekly Magazine usage is minimal (8min/day)
- 82% currently use Facebook, 38% use Instagram and 28% use Twitter

Market Sizing

 Total Population
 Target Group: 98,522 | 2.2%
 Market: 4,472,482

 Total Households
 Target Group: 41,108 | 2.5%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Grande Prairie, AB (CY)	10.6	16.9	678	25,600	1.6
Calgary, AB (CY)	10.3	0.8	34	504,320	30.7
Wood Buffalo, AB (SM)	9.7	14.6	584	27,216	1.7
Red Deer, AB (CY)	8.8	8.5	338	42,867	2.6
Edmonton, AB (CY)	8.3	0.9	35	392,545	23.9
Lethbridge, AB (CY)	7.3	7.4	297	40,477	2.5
Medicine Hat, AB (CY)	4.9	7.0	281	28,423	1.7
Brooks, AB (CY)	4.4	32.7	1,308	5,570	0.3
Lloydminster (Part), AB (CY)	3.5	18.0	721	8,005	0.5
Airdrie, AB (CY)	3.0	4.7	190	25,833	1.6

EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households

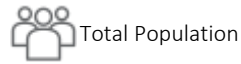


Stressed in Suburbia
PRIZM Segments Included (by SESI): 38
Market: Alberta

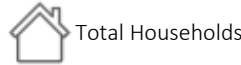
Overview

- Of the 67 PRIZM Clusters identified in Canada, Stressed in Suburbia rank 15th, making up 42,788 households, or 2.6% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 48, 44% of couples have children living at home
- Below Average Household Income of \$110,451 compared to Alberta at \$125,945
- **Top Social Value: Racial Fusion** - People who are strongest on this construct are accepting of ethnic diversity within families, such as inter-racial marriage, believing that it enriches people's lives
- Above average interest in Visiting Parks and City Gardens
- Average interest in travelling within Canada; Stressed in Suburbia from Alberta spent an average of \$1,541 on their last vacation
- On average Stressed in Suburbia from Alberta spend 14hrs/week listening to the Radio, 22hrs/week watching TV, 1hr/week reading the Newspaper and 3.7hrs/day on the Internet. Weekly Magazine usage is minimal (9min/day)
- 80% currently use Facebook, 37% use Instagram and 27% use Twitter

Market Sizing



Total Population
 Target Group: 117,600 | 2.6%
 Market: 4,472,482



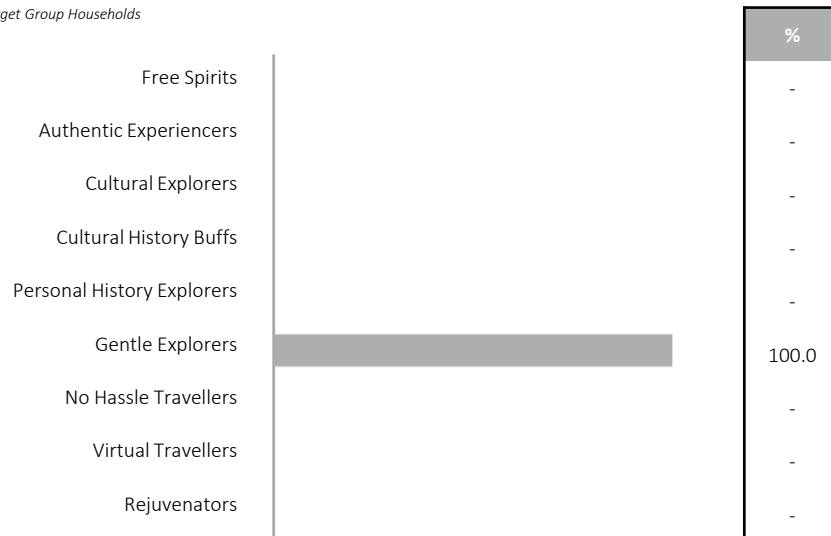
Total Households
 Target Group: 42,788 | 2.6%
 Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Calgary, AB (CY)	17.9	1.5	58	504,320	30.7
Red Deer, AB (CY)	17.3	17.3	664	42,867	2.6
Lethbridge, AB (CY)	14.1	14.9	573	40,477	2.5
Grande Prairie, AB (CY)	10.2	17.1	657	25,600	1.6
Edmonton, AB (CY)	9.2	1.0	39	392,545	23.9
Airdrie, AB (CY)	5.4	9.0	346	25,833	1.6
Medicine Hat, AB (CY)	3.7	5.6	217	28,423	1.7
Strathcona County, AB (SM)	2.6	2.8	109	38,575	2.3
St. Albert, AB (CY)	2.4	3.9	151	25,755	1.6
Wood Buffalo, AB (SM)	2.3	3.7	142	27,216	1.7

EQ Segments

% of Target Group Households



Top PRIZM Segments

% of Target Group Households



ALBERTA MARKET COMPOSITION





ALBERTA MARKET COMPOSITION

- The Canadian market is made up of **9** Explorer Quotient (EQ) types or **67** PRIZM segments of which **53** PRIZM segments make up the Alberta market
- While all segments make up the “menu” to choose from, targets can be selected by either EQ type or PRIZM segment
- All PRIZM segments are provided with EQ cross-referencing
- This combination will be used as the baseline for the creative. Other segments can be targeted for campaigns using the postal codes that relate to all the targets for digital and traditional marketing.
 - Postal codes are supplied to clients and / or their agencies under NDAs for geo-targeting.
- The top PRIZM segment for Alberta is **Modern Suburbia** which cross-references as a **Virtual Traveller** EQ type.
 - *NOTE: This segment has the largest household count in Alberta*



Modern Suburbia

PRIZM Segments Included (by SESI): 11

Market: Alberta

Market Sizing



Total Population

Target Group: 376,989 | 8.4%

Market: 4,472,482



Total Households

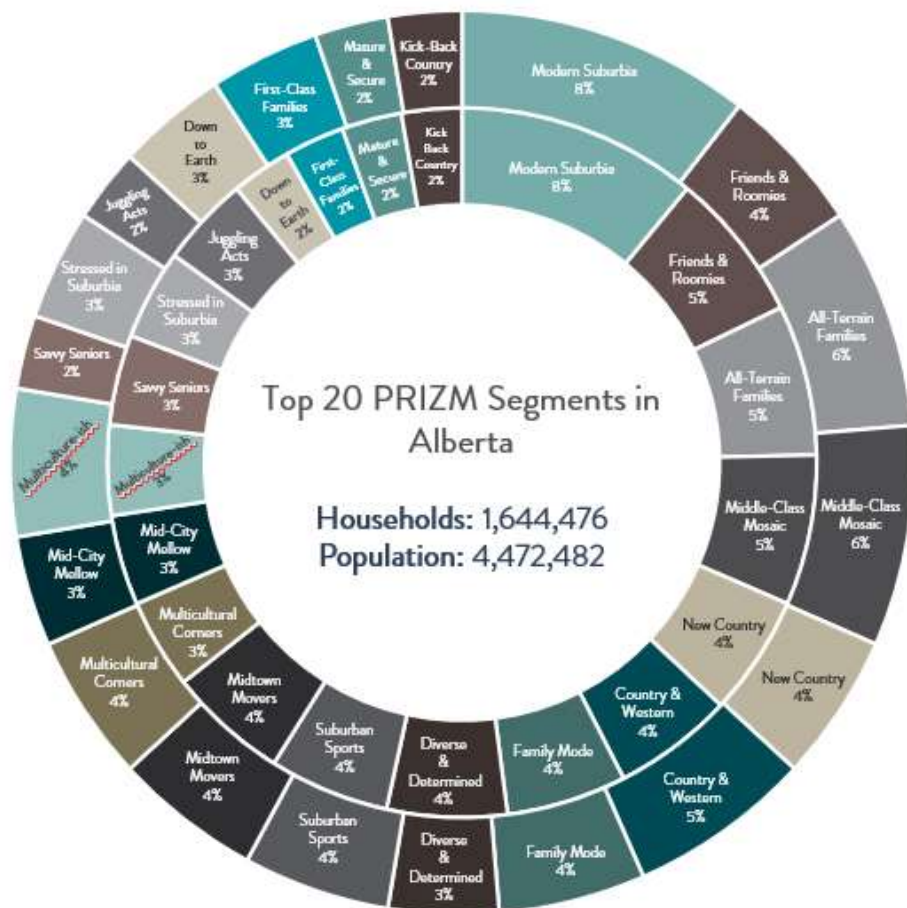
Target Group: 123,489 | 7.5%

Market: 1,644,476



ALBERTA PRIZM SEGMENT COMPOSITION

TOP 20 SEGMENTS BY HOUSEHOLD COUNT



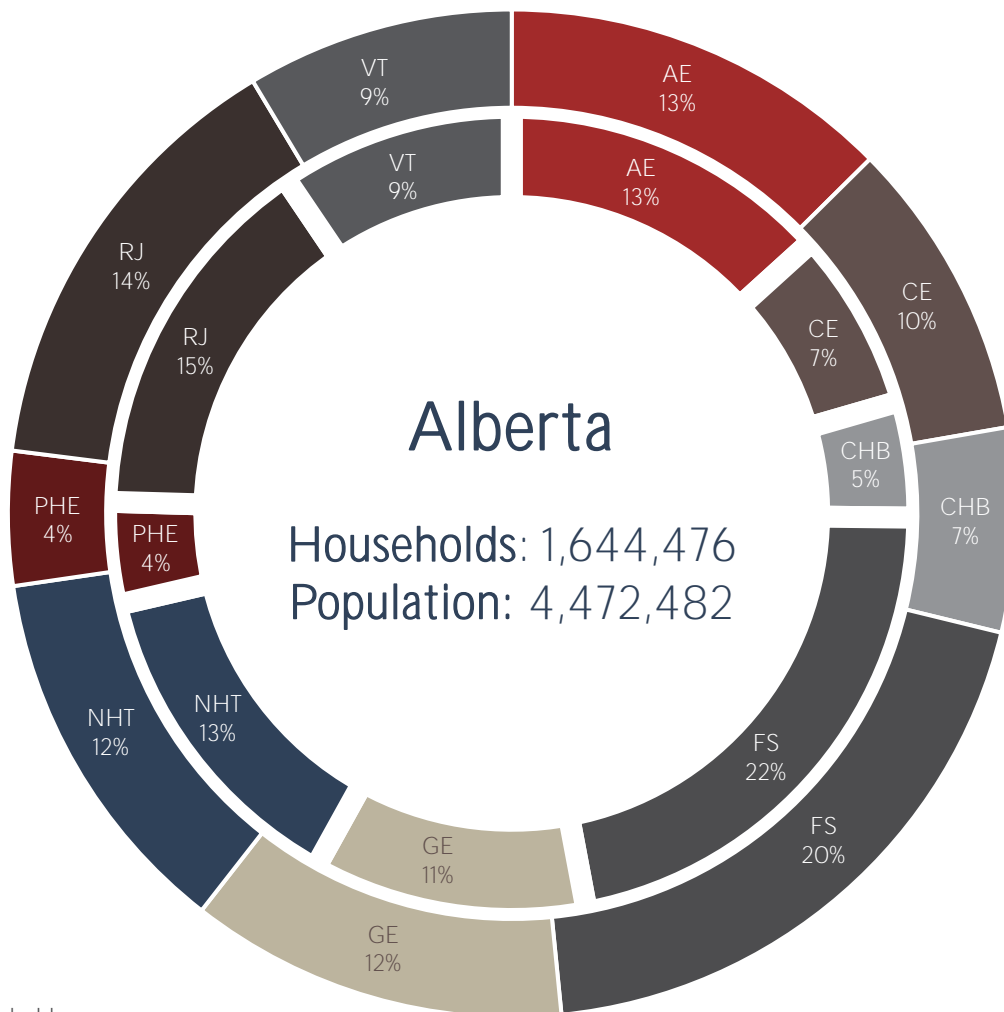
PRIZM SEGMENT	Household Count	Population Count
Modern Suburbia	123,489 (8%)	376,989 (8%)
Friends & Roomies	86,518 (5%)	167,063 (4%)
All-Terrain Families	85,544 (5%)	248,743 (6%)
Middle-Class Mosaic	81,980 (5%)	248,820 (6%)
New Country	71,011 (4%)	199,871 (4%)
Country & Western	70,151 (4%)	208,967 (5%)
Family Mode	64,272 (4%)	197,419 (4%)
Diverse & Determined	62,321 (4%)	136,063 (3%)
Suburban Sports	61,676 (4%)	173,651 (4%)
Midtown Movers	57,855 (4%)	158,758 (4%)
Multicultural Corners	54,162 (3%)	175,925 (4%)
Mid-City Mellow	53,453 (3%)	146,353 (3%)
Multiculture-ish	46,523 (3%)	162,580 (4%)
Savvy Seniors	43,382 (3%)	102,004 (2%)
Stressed in Suburbia	42,788 (3%)	117,600 (3%)
Juggling Acts	41,108 (3%)	98,522 (2%)
Down to Earth	40,458 (2%)	111,996 (3%)
First-Class Families	36,893 (2%)	118,206 (3%)
Mature & Secure	35,973 (2%)	103,553 (2%)
Kick-Back Country	35,790 (2%)	107,540 (2%)

Outer Circle: Population
 Inner Circle: Households



ALBERTA EQ COMPOSITION

BY HOUSEHOLD AND POPULATION COUNT



EQ Type	Household Count	Population
Free Spirits (FS)	322,609	977,515
Rejuvenators (RJ)	237,088	674,364
Authentic Experiencers (AE)	207,086	593,804
No Hassle Traveller (NHT)	199,715	595,910
Gentle Explorer (GE)	199,412	492,723
Cultural Explorers (CE)	158,951	323,884
Virtual Travellers (VT)	141,229	423,316
Cultural History Buffs (CHB)	107,691	208,083
Personal History Explorers (PHE)	70,695	182,883

Refer to Alberta EQ Profiles for additional information

Outer Circle: Households
Inner Circle: Population

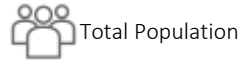
ALBERTA #1 BY HOUSEHOLD COUNT MODERN SUBURBIA FULL PROFILE



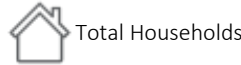
Overview

- Of the 67 PRIZM Clusters identified in Canada, Modern Suburbia rank 1st, making up 123,489 households, or 7.5% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 41, 58% of couples have children living at home
- Above Average Household Income of \$141,199 compared to Alberta at \$125,945
- Top Social Value: Confidence in Advertising:** A tendency to trust and use advertising as a source of reliable information. Also, a tendency to identify with the fashions and the role models promoted by advertising and the consumer society
- Above average interest in Swimming, Sporting Events and Cycling
- Average interest in travelling within Canada (Above Average for: Banff, BC, Calgary, Jasper and Vancouver); Modern Suburbia from Alberta spent an average of \$1,596 on their last vacation
- On average Modern Suburbia from Alberta spend 11hrs/week listening to the Radio, 18hrs/week watching TV, 0hr/week reading the Newspaper and 4.Ghrs/day on the Internet. Weekly Magazine usage is minimal (4min/day)
- 77% currently use Facebook, 48% use Instagram and 36% use Twitter

Market Sizing



Total Population
Target Group: 376,989 | 8.4%
Market: 4,472,482



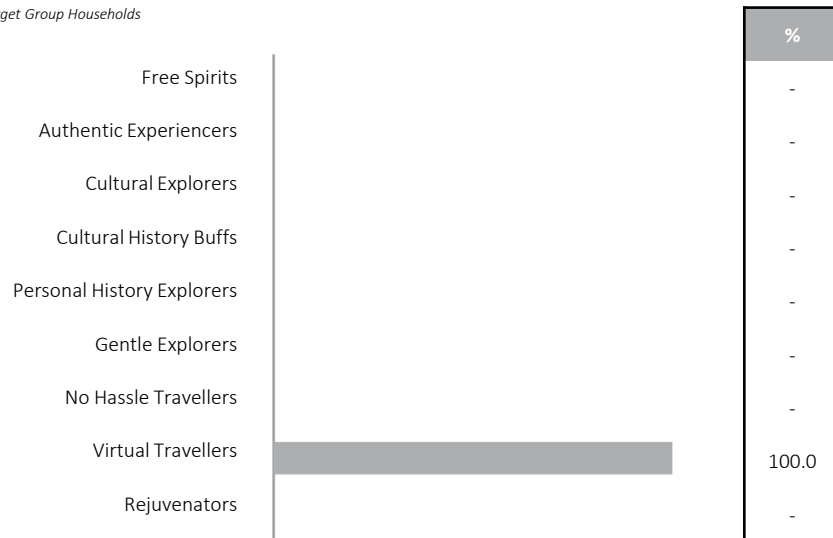
Total Households
Target Group: 123,489 | 7.5%
Market: 1,644,476

Top Geographic Markets

Census Subdivision	Target Group			Market	
	% of Group	% of Market	Index	HH Count	% of Market
Edmonton, AB (CY)	49.4	15.6	207	392,545	23.9
Calgary, AB (CY)	42.9	10.5	140	504,320	30.7
Wood Buffalo, AB (SM)	2.7	12.4	165	27,216	1.7
Airdrie, AB (CY)	1.3	6.2	82	25,833	1.6
Chestermere, AB (CY)	1.0	17.4	232	7,081	0.4
Strathcona County, AB (SM)	0.7	2.3	31	38,575	2.3
Red Deer, AB (CY)	0.6	1.8	23	42,867	2.6
St. Albert, AB (CY)	0.5	2.2	30	25,755	1.6
Lethbridge, AB (CY)	0.4	1.1	15	40,477	2.5
Grande Prairie, AB (CY)	0.2	0.8	11	25,600	1.6

EQ Segments

% of Target Group Households

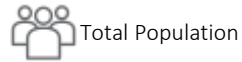


Top PRIZM Segments

% of Target Group Households



Demographic Profile



Total Population
Target Group: 376,989 | 8.4%
Market: 4,472,482



Total Households
Target Group: 123,489 | 7.5%
Market: 1,644,476

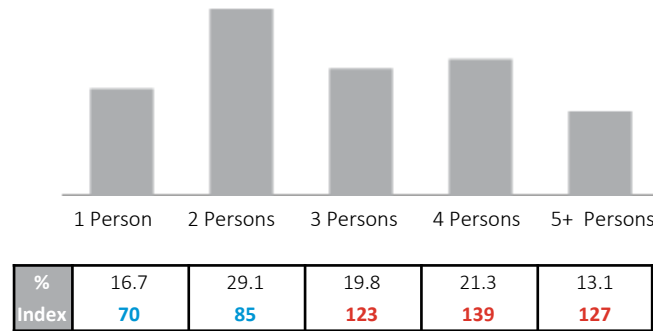
Average Household Income

\$141,199
(112)

Median Household
Maintainer Age

41
(83)

Household Size*



Marital Status**

67.7%
(113)

Married/Common-Law

Family Composition***

58.0%
(125)

Couples With Kids at Home

Education**

36.8%
(145)

University Degree

Visible Minority Presence*

55.0%
(193)

Belong to a visible minority
group

Non-Official Language*

2.3%
(159)

No knowledge of English or
French

Immigrant Population*

38.2%
(168)

Born outside Canada

Psychographics**

Strong Values

Status via Home **148**
Ostentatious Consumption **146**
Confidence in Advertising **146**
Personal Optimism **139**
Pursuit of Novelty **135**

Weak Values

Fulfilment Through Work **50**
Ecological Concern **66**
Attraction to Nature **67**
Brand Apathy **67**
Utilitarian Consumerism **68**

Key Social Values

Confidence in Advertising Index = 146	Attraction For Crowds Index = 134	Ecological Fatalism Index = 132
Consumption Evangelism Index = 127	Consumptivity Index = 125	National Pride Index = 121
Racial Fusion Index = 119	Pursuit of Originality Index = 118	Culture Sampling Index = 115
Need for Escape Index = 114	Multiculturalism Index = 113	Traditional Family Index = 113

































Sports & Leisure

Occasionally/Regularly Participate or Attended/Visited [Past Year]

Top 5 Activities Participated*	% Comp	Index
Reading	80.9	99
Home exercise & home workout	59.1	107
Swimming	58.2	113
Camping	57.6	97
Gardening	56.7	96

Top 5 Activities Attended*	% Comp	Index
Other activities & attractions	60.8	131
Auditoriums, arenas & stadiums (any)	53.1	112
Sporting events	51.7	126
Movies at a theatre/drive-in	43.6	115
National or provincial park	43.2	107

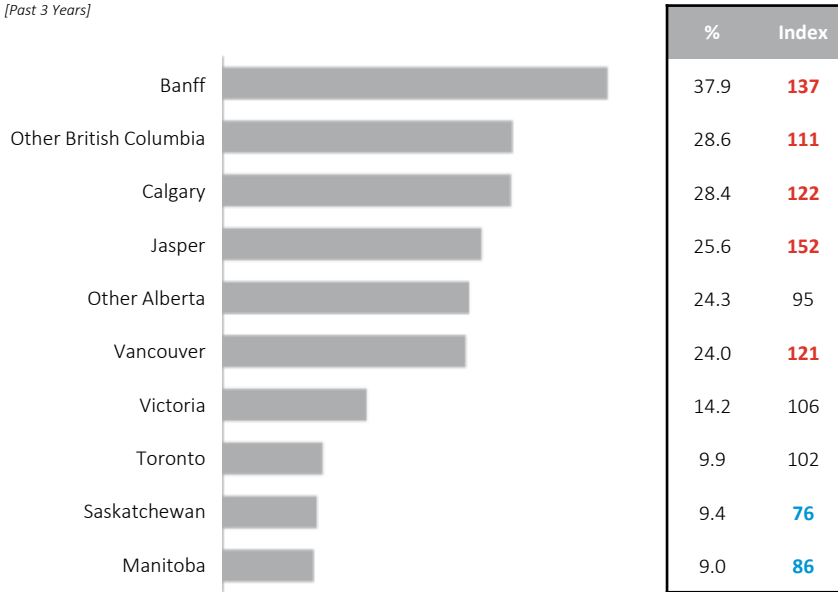
Key Tourism Activities**

Swimming  58.2% (113)	Camping  57.6% (97)	Sporting events  51.7% (126)	Cycling  51.1% (113)	Hiking & backpacking  45.5% (111)	National or provincial park  43.2% (107)	Parks & city gardens  40.9% (103)	Bars & restaurant bars  38.3% (104)
Ice skating  34.3% (113)	Golfing  31.6% (101)	Zoos & aquariums  31.6% (101)	Theme parks, waterparks & water slides  30.3% (143)	Photography  30.1% (97)	Specialty movie theatres/IMAX  28.1% (111)	Canoeing & kayaking  28.0% (103)	Historical sites  26.6% (107)
Fishing & hunting  23.6% (83)	Pilates & yoga  22.0% (97)	Cross country skiing & snowshoeing  21.9% (103)	Downhill skiing  21.1% (106)	Hockey  20.2% (129)	Video arcades & indoor amusement centres  18.5% (141)	ATV & snowmobiling  15.0% (86)	Adventure sports  13.9% (110)
Snowboarding  12.5% (154)	Curling  11.8% (97)	Power boating & jet skiing  11.8% (87)	Dinner theatres  10.3% (82)	Beer, food & wine festivals  9.5% (120)	Inline skating  8.8% (109)	RV shows  5.9% (132)	Music festivals  5.7% (69)

Travel Profile

Top Canadian Destinations*

Visited [Past 3 Years]



Vacation Booking**

Used [Past 3 Years]

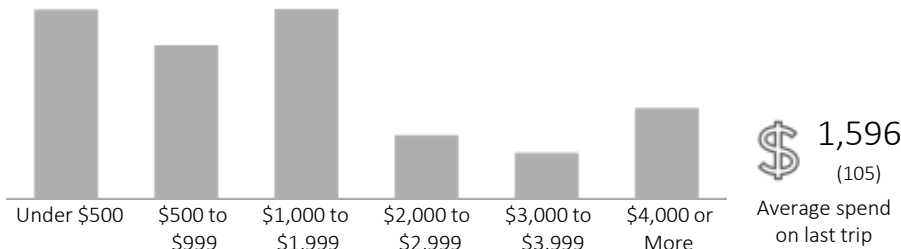


Booked With [Past Year]



Vacation Spending

Spent Last Vacation



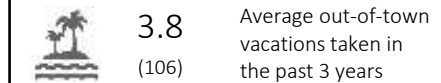
%	25.8	20.9	25.8	8.7	6.4	12.4
Index	87	101	121	77	107	115

Travel Type & Frequency

Business Trips



Personal Trips

















Average number of business trips by mode of transportation in the past year:



Travel Profile














Accommodation Preferences*

Used [Past 3 Years]

 Hotel 65.8% (111)	 Friends/relatives 38.4% (106)	 All-inclusive resort 22.9% (111)	 Camping 28.0% (107)	 Motel 14.4% (74)	 Vacation rental by owner 24.4% (134)	 Cottage 8.2% (93)
 B&B 10.9% (101)	 Condo/apartment 14.3% (126)	 Cruise ship 3.8% (74)	 RV/camper 13.1% (94)	 Package tours 2.8% (96)	 Spa resort 3.4% (119)	 Boat 3.3% (115)









Airline Preferences**

Flown [Past Year]

 Air Canada 39.4% (119)	 West Jet 49.8% (114)	 Air Transat 5.1% (133)	 Porter Airlines 0.0% (66)	 Other Canadian 2.9% (103)
 United Airlines 5.6% (109)	 Delta Airlines 6.7% (116)	 American Airlines 1.3% (91)	 Other American 2.0% (148)	
 European Airlines 5.3% (133)	 Asian Airlines 2.0% (154)	 Other Charter 1.3% (52)	 Other 5.1% (138)	

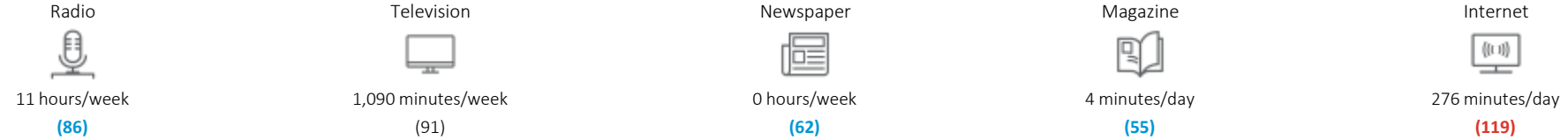
Car Rental*

Rented From [Past Year]

 Enterprise 8.6% (143)	 Budget 8.0% (208)	 Avis 2.2% (81)	 National 3.7% (165)
 Hertz 2.1% (124)	 Discount 1.0% (201)	 U-Haul 0.4% (60)	 Other Rentals 1.4% (82)

Media

Overall Level of Use



Top Radio Programs*

Programs [Weekly]

	%	Index
Mainstream Top 40/CHR	33.4	171
Adult Contemporary	23.1	145
News/Talk	17.4	68
Today's Country	14.0	87
Classic Hits	13.9	80
Sports	12.0	245
Modern/Alternative Rock	11.7	164
AOR/Mainstream Rock	10.5	104
Hot Adult Contemporary	10.4	133
Multi/Variety/Specialty	6.9	60

Top Television Programs*

Programs [Average Week]

	%	Index
Movies	53.3	103
Evening local news	32.6	93
Primetime serial dramas	31.3	109
Hockey (when in season)	28.5	94
Home renovation/decoration shows	27.6	109
Sci-Fi/fantasy/comic book shows	23.9	152
Situation comedies	23.8	100
Suspense/crime dramas	22.7	94
News/current affairs	21.6	86
Cooking programs	20.8	108

Top Newspaper Sections*

Frequency Read [Occasionally/Frequently]

	%	Index
Local & Regional News	49.2	93
National News	44.7	91
International News & World	41.7	92
Movie & Entertainment	30.5	94
Health	27.3	101
Sports	26.1	92
Editorials	23.5	85
Food	21.5	82
Business & Financial	19.1	81
Travel	18.1	85

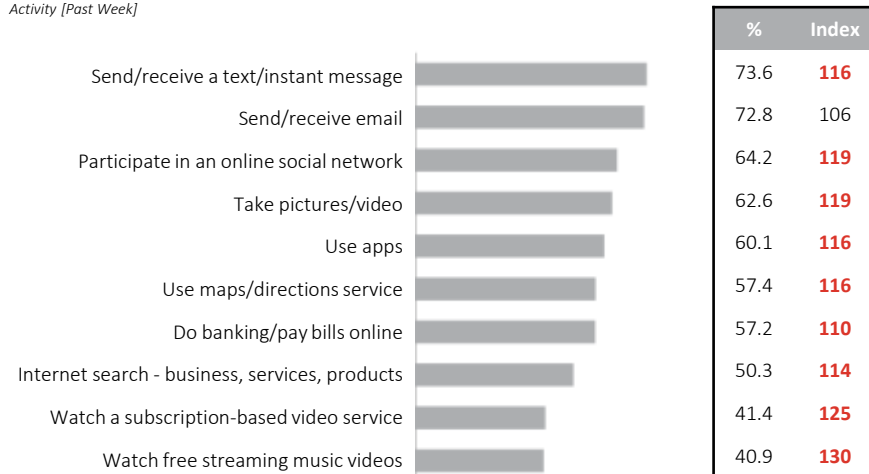
Top Magazine Publications*

Read [Past Month]

	%	Index
Other U.S. magazines	7.2	97
Other English-Canadian	7.1	102
People	4.3	115
National Geographic	4.3	103
CAA Magazine	4.1	74
Canadian House and Home	4.0	201
Hello! Canada	2.9	81
Sports Illustrated	2.7	192
Canadian Living	2.5	50
Maclean's	2.4	56

Top Internet Activities*

Activity [Past Week]



Top Mobile Activities*

Activity [Past Week]



Media

Social Media Platforms

Usage [Currently Use]

Facebook 77.4% (98)	YouTube 68.2% (98)	LinkedIn 55.9% (123)
WhatsApp 51.6% (140)	Instagram 48.0% (124)	Twitter 36.2% (126)
Pinterest 29.6% (92)	Snapchat 17.7% (115)	Podcasts 16.1% (90)
Reddit 14.5% (139)	Health/Fitness 11.6% (131)	Blogs 10.4% (108)
Dating App 5.6% (128)	Flickr 2.8% (97)	Tinder 2.5% (113)

Reasons to Follow Brands

	%	Index
To get coupons and discounts	37.7	116
To learn about a brand's products/services	35.3	110
To enter contests	32.7	106
To be among the first to hear brand news	18.5	151
To provide feedback to the brand	12.8	112
To engage with content	11.4	143
To make suggestions for new products/services	6.8	127
To share brand-related stories with consumers	5.8	104

Reasons to Unfollow Brands

	%	Index
Too many messages	37.3	101
Not enough value	21.5	109
Stopped purchasing products from brand	14.8	113
Other	3.7	100

Social Media Attitudes

"I tend to ignore marketing and advertisements when I'm in a social media environment" 65% Index = 90	"Use SM to keep up to date on general news/events" 44% Index = 114	"I am well informed about SM" 41% Index = 124
"Feel comfortable collaborating with others through SM" 35% Index = 124	"Use SM to keep up to date on news/events in my industry" 33% Index = 115	"I am open to receiving relevant marketing messages through social media channels" 26% Index = 119

Actions Taken using Social Media

Variables with Response "Yes"

	%	Index
Like brand on Facebook	39.3	106
Follow brand on Instagram	22.6	159
Subscribe to brand email newsletter	20.8	109
Subscribe to brand channel on YouTube	15.4	112
Join an exclusive online community of consumers who also like the brand	11.2	115
Follow brand on Twitter	10.7	133

Product Preferences

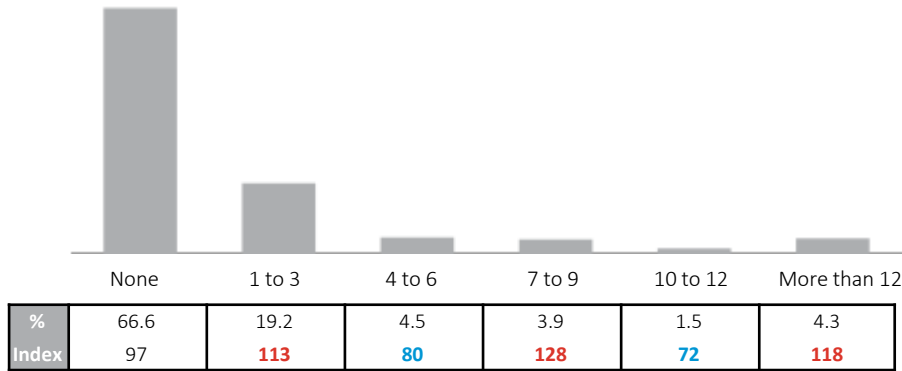
Variables with "Agree" Statements

"I would like to eat healthy foods more often" 77% Index = 103	"I have tried a product/service based on a personal recommendation" 76% Index = 107	"I generally achieve what I set out to do" 72% Index = 103	"I am very concerned about the nutritional content of food products I buy" 65% Index = 105	"I value companies who give back to the community" 63% Index = 103
"I offer recommendations of products/services to other people" 62% Index = 108	"I like to cook" 62% Index = 109	"I am interested in learning about different cultures" 62% Index = 109	"Family life and having children are most important to me" 62% Index = 99	"I consider myself to be informed on current events or issues" 55% Index = 94
"I like to try new places to eat" 54% Index = 100	"It's important to buy products from socially-responsible/environmentally-friendly companies" 48% Index = 101	"I make an effort to buy local produce/products" 47% Index = 89	"When I shop online I prefer to support Canadian retailers" 46% Index = 97	"I like to try new and different products" 45% Index = 97
"I am adventurous/"outdoorsy" 44% Index = 109	"Free-trial/product samples can influence my purchase decisions" 43% Index = 101	"Vegetarianism is a healthy option" 35% Index = 134	"I prefer to shop online for convenience" 32% Index = 108	"Advertising is an important source of information to me" 29% Index = 108
"I am willing to pay more for eco-friendly products" 27% Index = 105	"I lead a fairly busy social life" 27% Index = 103	"I consider myself to be sophisticated" 26% Index = 108	"Staying connected via social media is very important to me" 26% Index = 85	"I enjoy being extravagant/indulgent" 22% Index = 118

Product Preferences

Beer Consumption

Drinks (Past Week)



Drinks

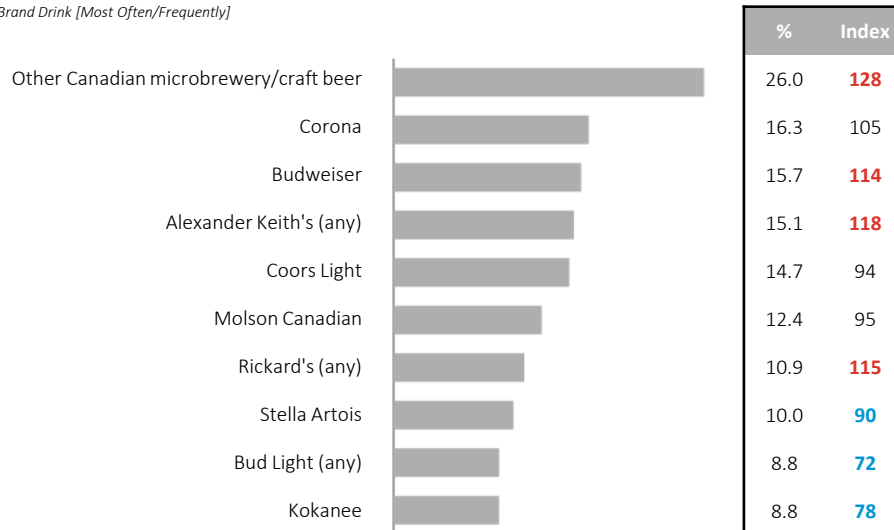
Drank [Past Month]	% Comp	Index
Canadian wine	13.5	109
Cider	10.1	165
Liqueurs (any)	7.1	105

Type Drank [Past Month]	% Comp	Index
Microbrewery/craft beer	12.3	105

Brand of Drink [Most Often/Frequent]	% Comp	Index
Other Canadian microbrewery/craft beer	26.0	128

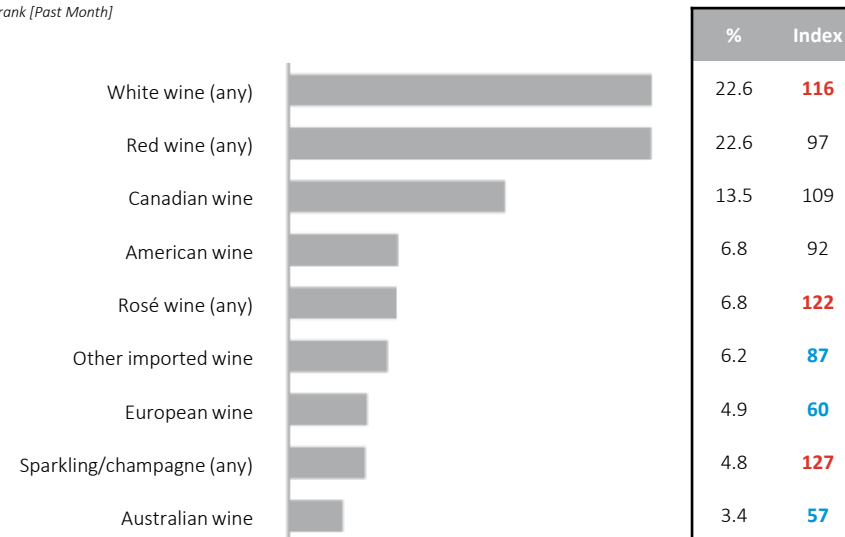
Top 10 Beers*

Brand Drink [Most Often/Frequently]



Wine Details

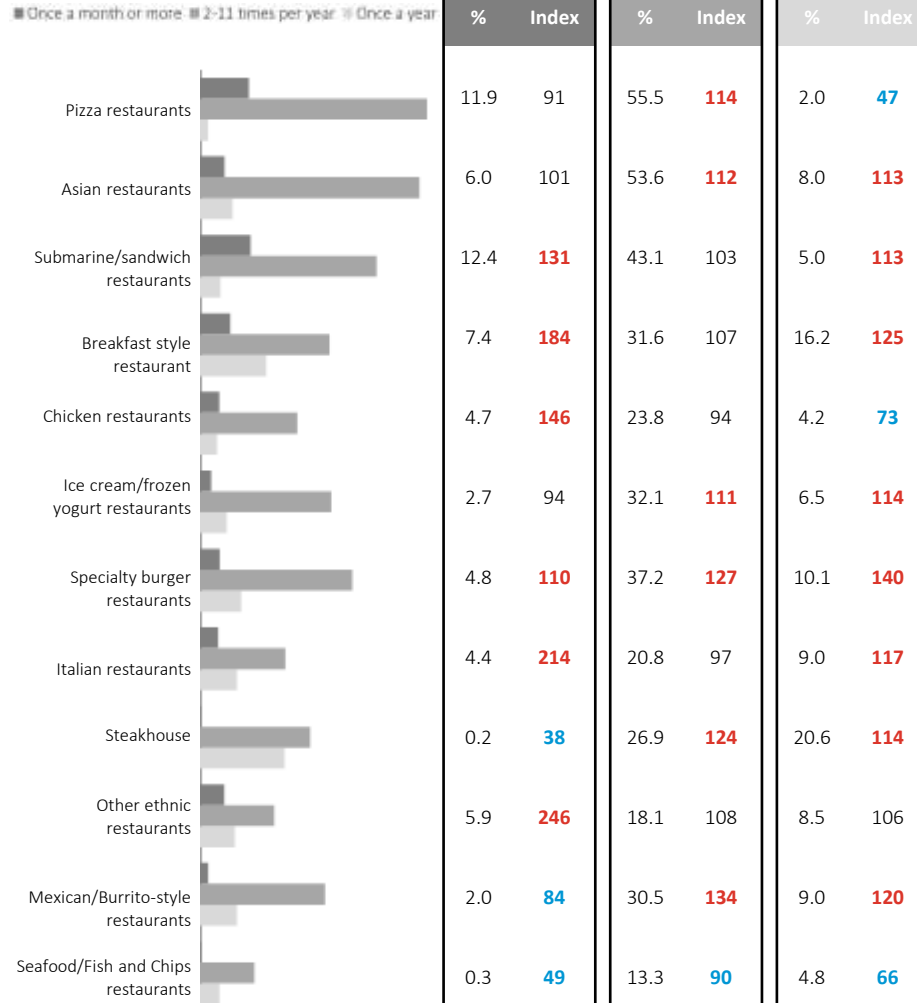
Drank [Past Month]



Product Preferences

Restaurant Type Visited*

Frequency of Visiting [Past Year]



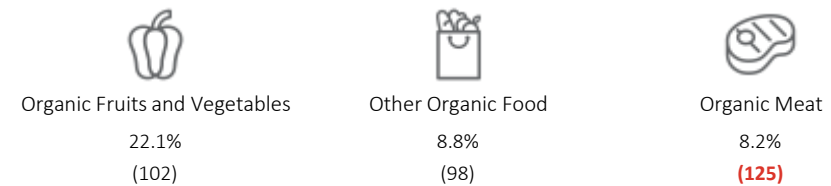
Restaurant Service Type*

Frequency of Visiting [Past Year]



Purchased Organic Food

Done [Past Week]



Product Preferences

Demographics



Rent
15.9%
(58)



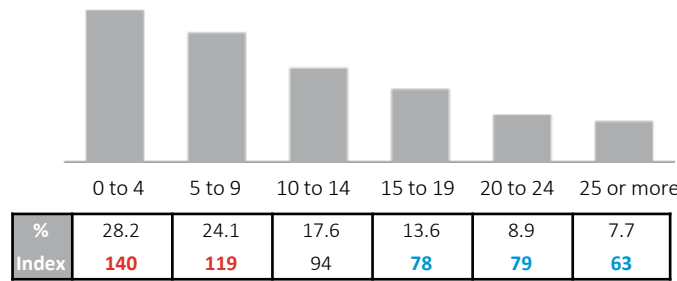
Own
84.1%
(117)



Households with
Children at Home

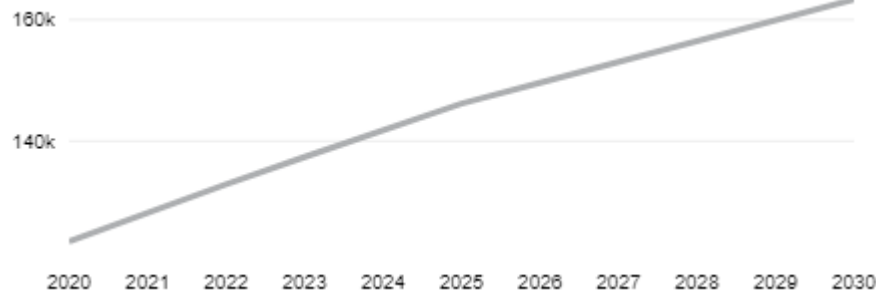
53.3%
(125)

Age of Children at Home



Demographic Trends

Household Projections



	2020	2023	2025	2030
Count	123,489	137,378	146,201	163,343
% Change	-	11.2	18.4	32.3
Index	-	226	225	201

Note: Index compares % change from 2020 target group households to % change from 2020 market households

Loyalty Programs*

Member

Air Miles (excl. airline frequent flyer programs)



% Index

71.1 **115**

PC Optimum



58.9 **112**

Costco membership (paid)



53.9 **116**

Canadian Tire Triangle



44.5 **110**

SCENE (Cineplex)



39.3 **126**

Credit card with loyalty rewards



36.8 108

Aeroplan



31.2 **122**

Petro Points



27.2 **141**

Hudson's Bay Rewards



19.6 104

Esso Extra Program



13.6 **140**

Other airline frequent flyer program



10.1 **111**

Other grocery store card



22.4 **116**

Other store program



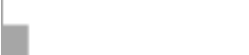
6.5 92

Other gas program



5.2 **63**

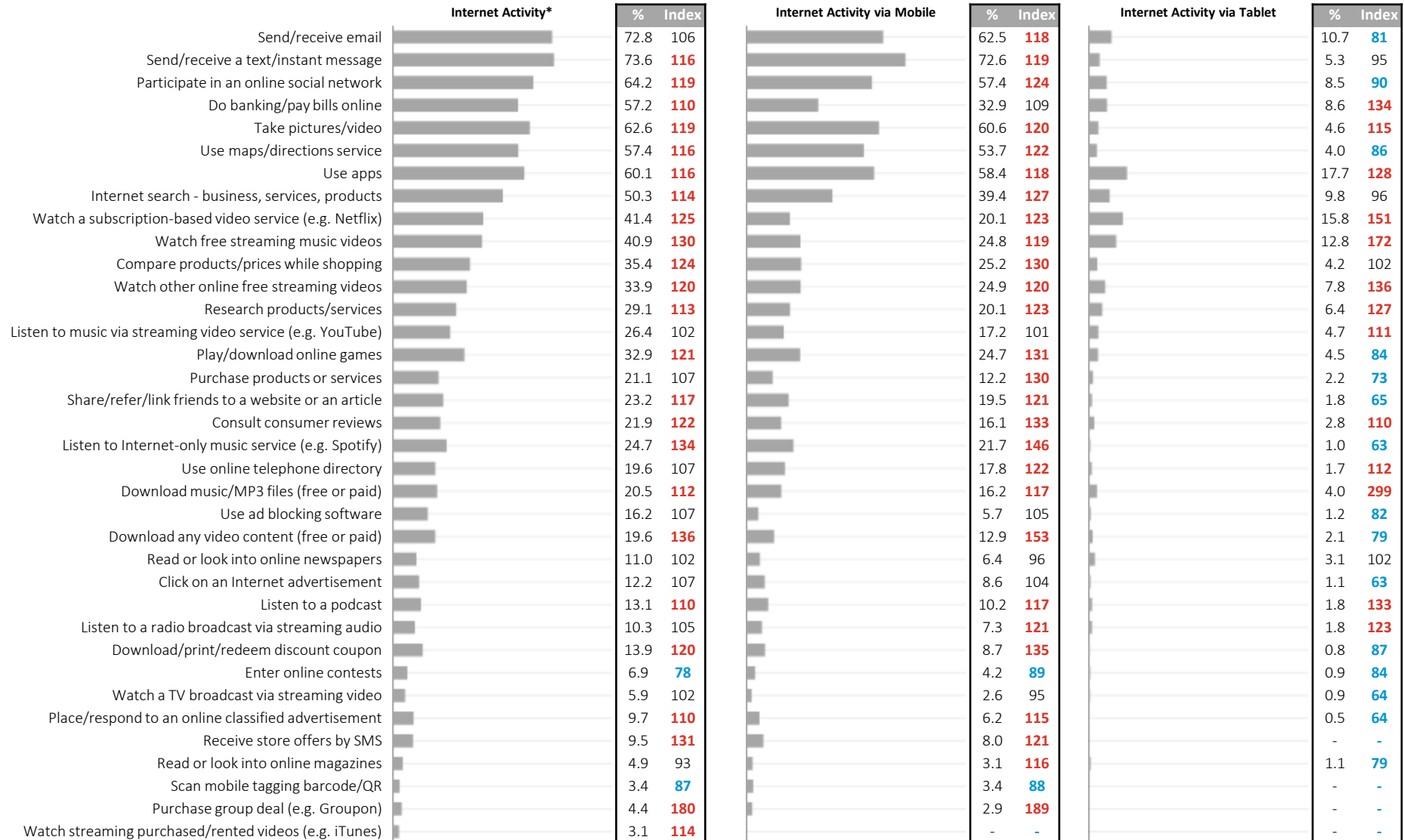
Other loyalty program



7.9 **80**

Internet Activity

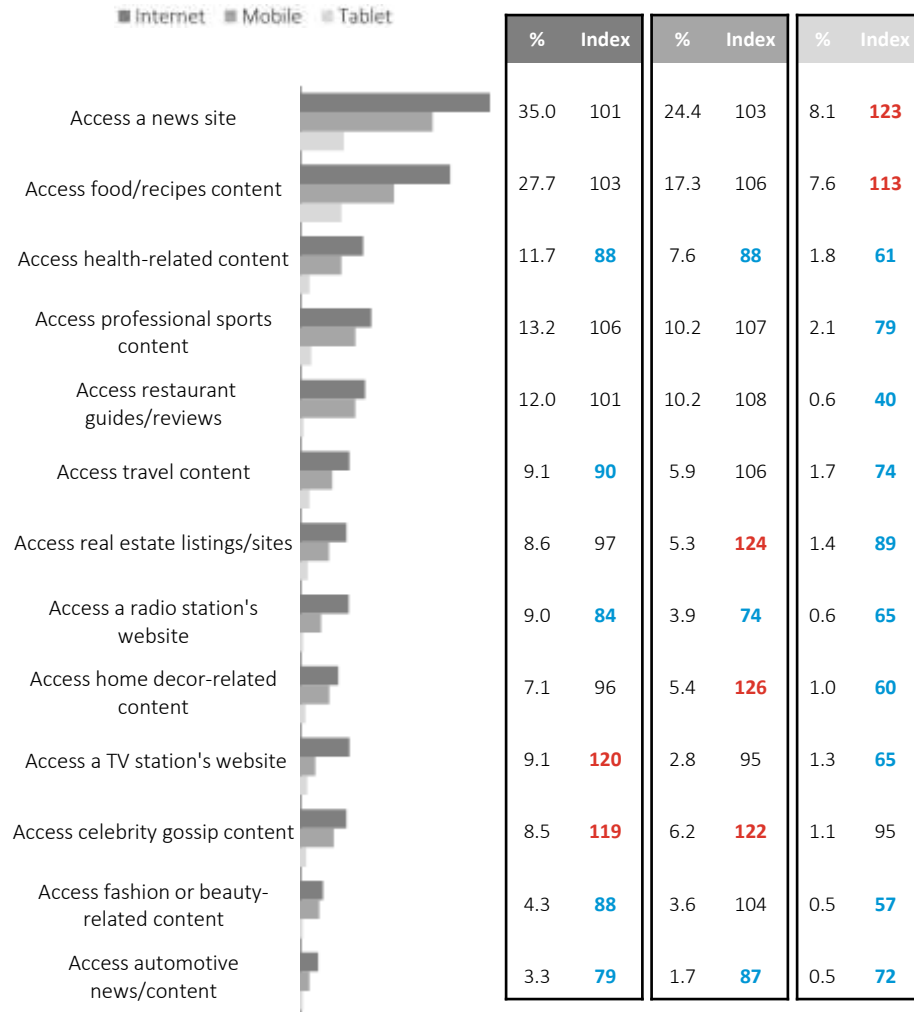
Activity [Past Week]



Internet Activity

Top Website Types*

Activity [Past Week]



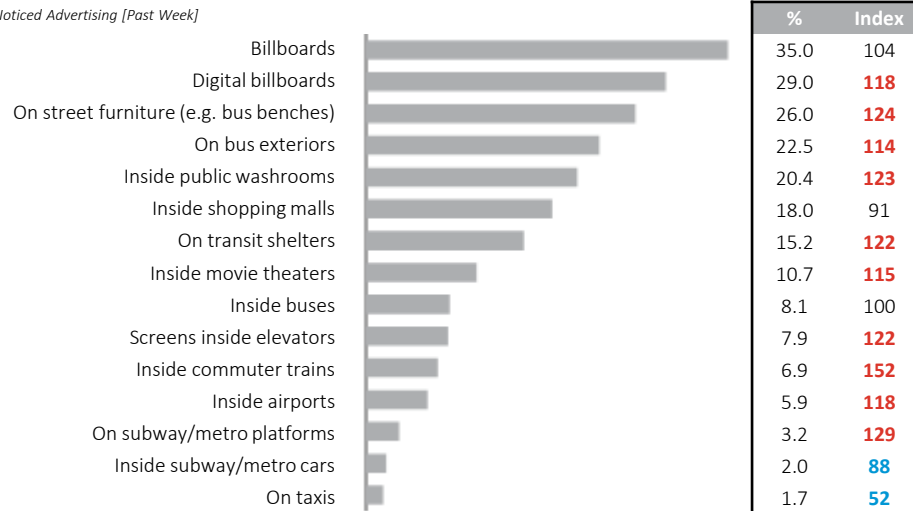
Direct Media Usage

Frequency of Use [Occasionally/Frequently]



Out of Home Advertising

Noticed Advertising [Past Week]



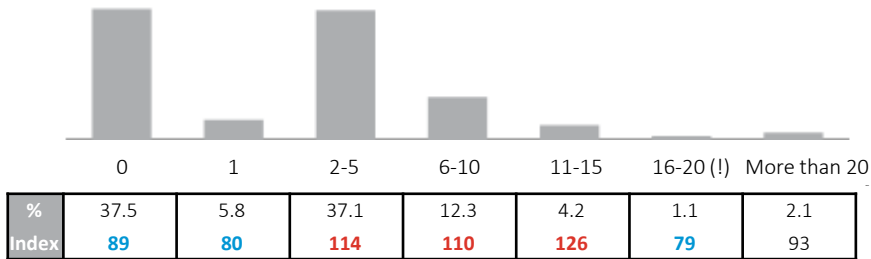
Social Media Usage

Social Media Overview

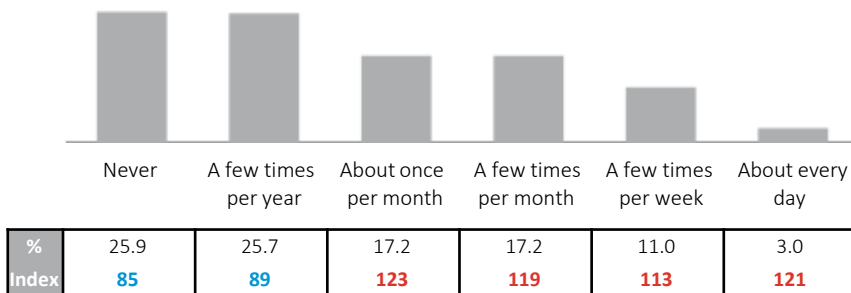
- 78% of Modern Suburbia from Alberta spent tend to access social media on their mobile phones during the morning hours, 71% during the afternoon hours
- 12% seek recommendations for Vacation/Travel Information via social media (Above Average)
- 80% believe that Social media companies should not be allowed to own or share their personal information

Brand Interaction

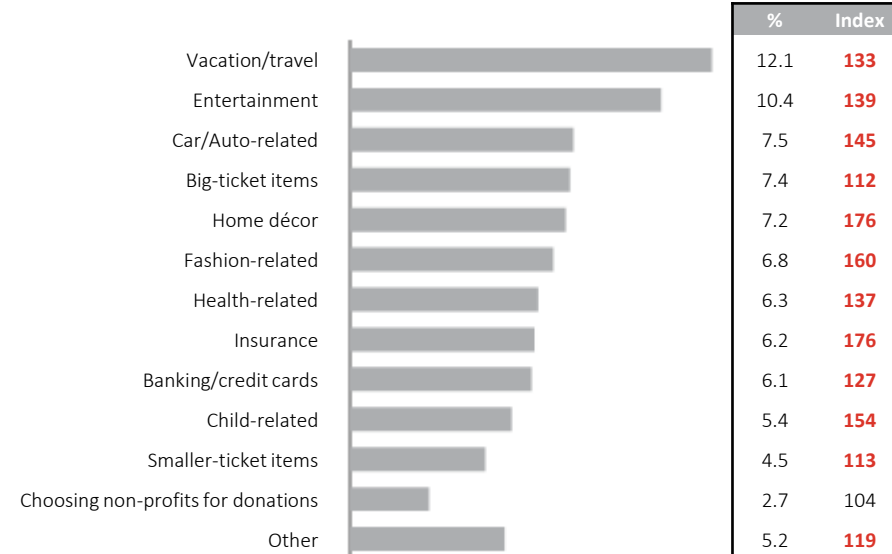
Number of Brands Interacted with via Social Media
[Past Year]



Rate or Review Products or Services
[Frequency of Participation]



Seek Recommendations via Social Media*



Top Social Media Attitudes**

Modern Suburbia from Alberta are private about sharing their personal information online

"Social media companies should not be allowed to own or share my personal information"
80% | Index = 93

"I would be more inclined to participate in SM if I knew my personal info would not be owned/shared by company"
68% | Index = 94

"I tend to ignore marketing and advertisements when I'm in a social media environment"
65% | Index = 90

"Use SM to stay connected with personal contacts"
50% | Index = 112

Social Media Usage

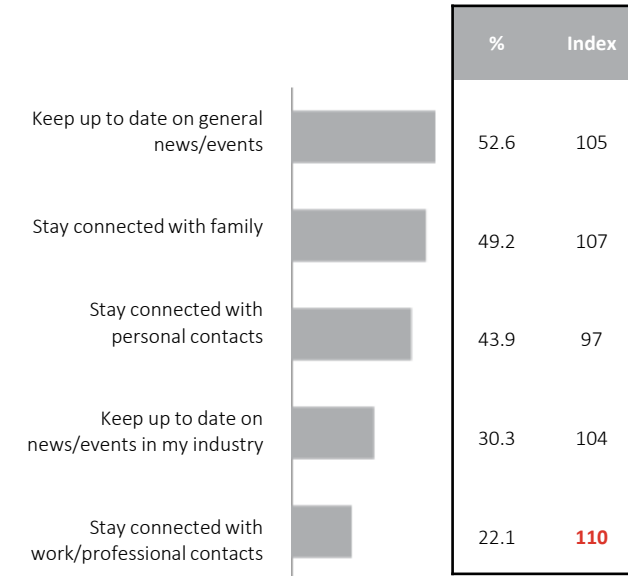
Frequency of Participation*

A few times per week or more

Participate In	% Comp	Index
View friends' photos online	56.1	115
Watch video online	49.9	109
Read article comments	47.4	107
Read status updates/tweets	47.4	112
Chat in online chats	41.3	117
Listen to radio or stream music online	37.8	106
Share links with friends and colleagues	32.3	111
Click links in news feeds	27.5	116
Read blogs	21.6	135
Play games with others online	16.4	96
Post photos online	14.4	108
Rate or review products online	13.9	115
Update your status on a social network	13.8	109
Chat in online forums	13.8	124
Comment on articles or blogs	13.0	126
Check in with locations	11.4	120
Share your GPS location	9.3	103
Post videos online	7.7	135
Publish blog, Tumblr, online journal	5.2	157

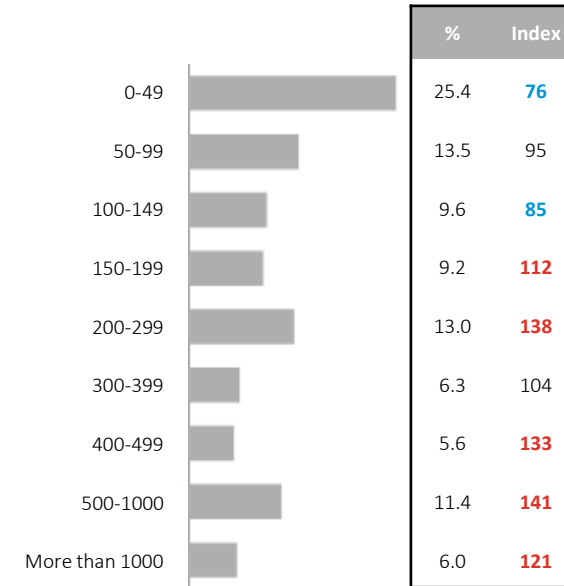
Social Media Uses*

A few times per week or more



Number of Connections

Across all social media

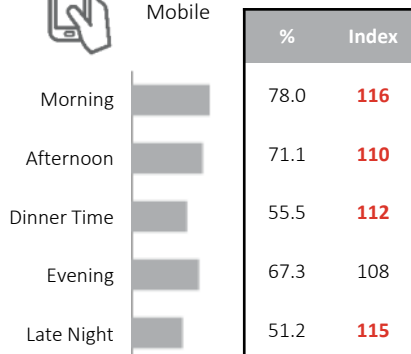


Social Media Access

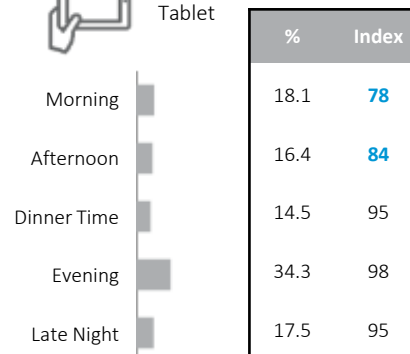
Typically use



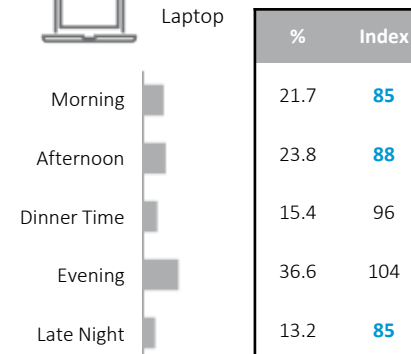
Mobile



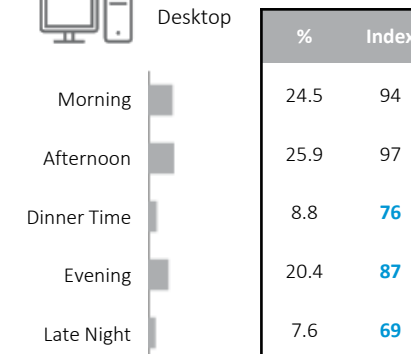
Tablet



Laptop

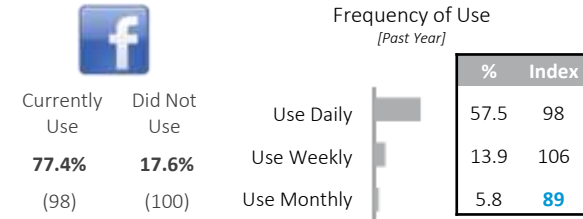


Desktop



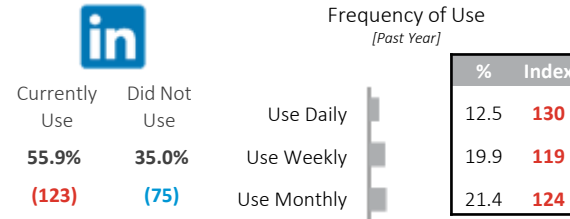
Social Media Usage

Facebook



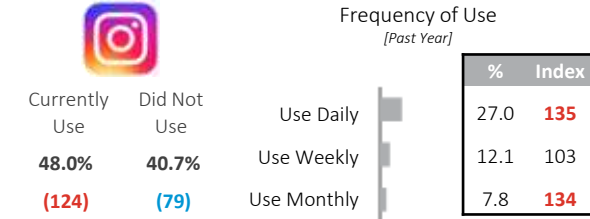
Participate In* (at least a few times per week)	% Comp	Index
Read my news feed	58.4	105
Comment/Like other users' posts	47.3	100
Watch videos	44.3	113
Use Messenger	39.2	99
Watch live videos	20.2	116
Like or become a fan of a page	15.4	106
Click on an ad	15.2	118
Post photos	13.1	100
Update my status	12.5	101
Post videos	8.5	133
Create a Facebook group or fan page	6.4	155
Give to a Facebook fundraiser (!)	4.2	171
Create a Facebook fundraiser (!)	3.4	177

LinkedIn



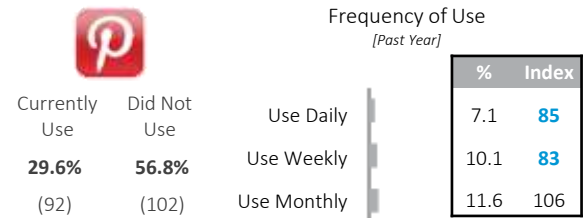
Participate In* (at least a few times per week)	% Comp	Index
Read your newsfeed	13.2	118
View a job posting	12.4	145
Search and review other profiles	8.9	136
Watch videos	8.0	126
Create a connection	6.0	136
Update your profile information	4.1	115
Click on an ad (!)	4.1	140
Comment on content	3.1	90
Post an article, video or picture (!)	3.0	127
Participate in LinkedIn forums (!)	2.8	122
Request a recommendation (!)	2.6	115
Join a LinkedIn group (!)	2.5	130

Instagram



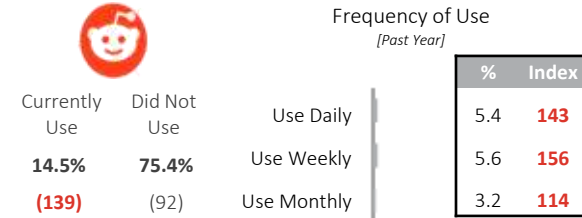
Participate In* (at least a few times per week)	% Comp	Index
View photos/videos	33.2	129
Like photos/videos	28.0	129
Watch live videos	16.1	135
Comment on photos/videos	15.2	120
Send direct messages	13.6	140
View a brand's page	11.7	152
Post photos/videos	10.2	140
Watch IGTV videos	8.2	147
Click on ads	6.7	136

Pinterest



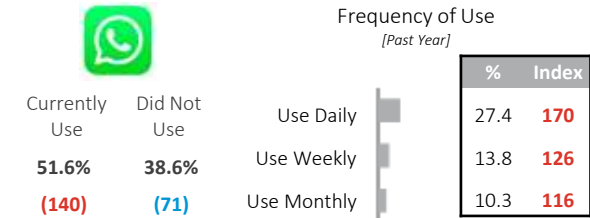
Participate In* (at least a few times per month)	% Comp	Index
View content	10.6	138
Follow specific Subreddits	7.1	132
Vote on content	4.2	115
Post content	3.5	157

Reddit



Participate In* (at least a few times per month)	% Comp	Index
View content	10.6	138
Follow specific Subreddits	7.1	132
Vote on content	4.2	115
Post content	3.5	157

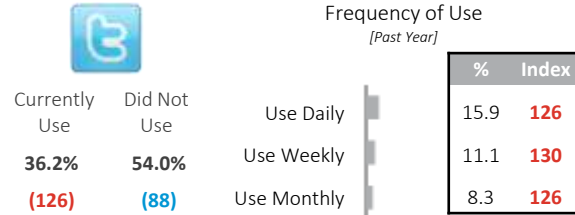
WhatsApp



Participate In* (at least a few times per week)	% Comp	Index
Send/receive messages	35.6	159
Send/receive images	33.7	169
Use group chats	26.3	171
Send/receive documents and files	17.8	191
Use voice calls	17.0	172

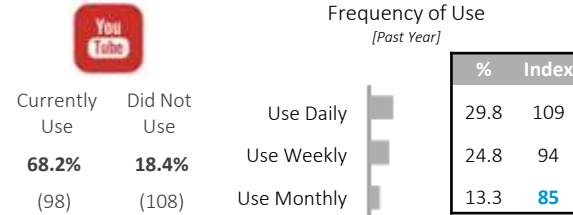
Social Media Usage

Twitter



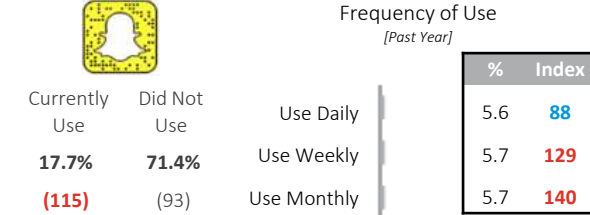
Participate In* (at least a few times per week)	% Comp	Index
Read tweets	23.4	123
Watch videos	13.5	121
Retweet	9.0	152
Tweet	8.9	131
Respond to tweets	8.7	135
Follow users who follow you	7.2	136
Actively follow new users	7.0	154
Watch live videos	7.0	130
Send or receive direct messages	6.9	115
Share a link to a blog post or article of interest	6.3	107
Click on an ad	5.2	167

YouTube



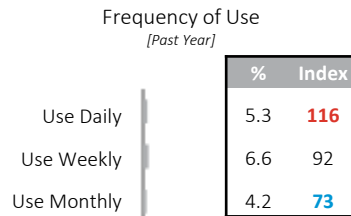
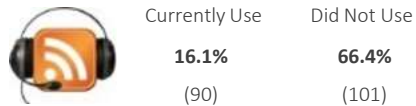
Participate In* (at least a few times per week)	% Comp	Index
Watch videos	46.5	106
Like or dislike videos	16.4	125
Watch live videos	14.8	112
Share videos	9.1	119
Leave comment or post response on video	8.1	130
Click on an ad	8.0	114
Embed a video on a web page or blog	5.9	142
Create and post a video	4.2	151

Snapchat



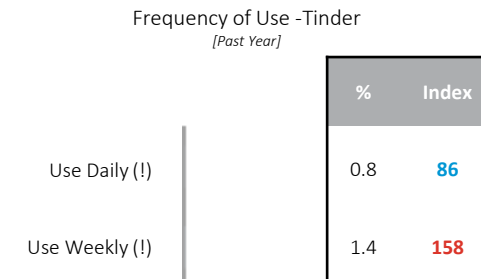
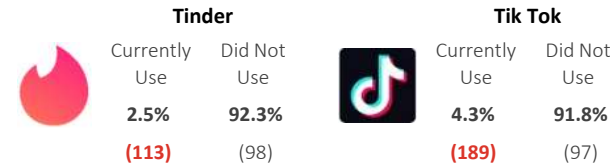
Participate In* (at least a few times per week)	% Comp	Index
Receive photos/videos	9.4	116
Send photos/videos	6.9	112
Send direct text messages	6.5	97
Use filters or effects	6.2	147
Read Snapchat discover/News	5.4	143
Use group chat	4.5	144
View a brand's snaps	3.7	142
Use video chat	3.4	156
View ads	3.2	147

Audio Podcasts



Participate In* (at least a few times per week)	% Comp	Index
Listen to another genre of podcast	5.8	131
Listen to a news podcast	5.8	129
Listen to an educational podcast	4.7	116
Listen to a comedy podcast	4.6	135
Listen to a business podcast	4.1	122
Listen to a sports podcast	3.7	118
Subscribe to a sports podcast**	3.1	113
Listen to a technology focused podcast	2.8	113
Subscribe to another genre of podcast	2.5	106
Subscribe to an educational podcast	2.3	126
Subscribe to a comedy podcast (!)	2.1	136
Subscribe to a business podcast (!)	2.0	147
Subscribe to a news podcast	1.8	107
Subscribe to a technology podcast (!)	1.3	108

Other Social Media Platforms





SYMPHONY
TOURISM
SERVICES

INSPIRED NAVIGATION

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