THOMPSON OKANAGAN TOURISM ASSOCIATION

## REGIONAL DISTRICT OKANAGAN SIMILKAMEEN (RDOS)

Partnered Research Program Similkameen Valley Planning Society Summerland Chamber of Commerce

Refer to TOTA's Research Spotlight on the TOTA News Centre for the latest information about visitors to the Thompson Okanagan Region <u>https://news.totabc.org/research</u>

Alberta Market Segments 2020 Vintage Nov 10, 2020



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WASHINGTON

# RESEARCH OVERVIEW

- Environics Analytics classifies Canada's neighbourhoods into 67 unique lifestyle segments by integrating geographic, demographic and psychographic data to form the PRIZM database
- These segments can be used to understand and communicate with your ideal customer
- The PRIZM database also sorts these 67 lifestyle segments into the 9 Explorer Quotient (EQ) profiles
- Target audiences are cross-referenced by either segmentation type

## ENVIRONICS

Additional information is available by each segment with corresponding postal codes for target marketing and campaign execution.

- Top Geographic Markets
- Demographic Profiles
- Psychographic Profiles
- Key Social Values
- Key Tourism Activities
- Travel Profile (Vacation Spending, Booking, Travel Type and Frequency)
- Accommodation, Airline and Car Rental preferences
- Media Usage (Traditional and Social Media)
- Product Preferences (Food and Beverage)



## RDOS TARGET AUDIENCES

Alberta Market



# RDOS TARGET AUDIENCES



- The research from the 2019 TELUS counts of visitors to the Regional District Okanagan Similkameen (RDOS) was re-analyzed using the latest release of the Environics Analytics 2020 Vintage data. Key findings were used to profile the following targets for marketing.
- Content creation, Digital Campaign or Social Media use of the Research
  - Review the visitor profiles to understand which market segmentation personas currently visiting the RDOS
  - Target those with the most potential
  - Identify new segments that are a fit for the RDOS travel experiences by reviewing all 53 segments from BC
  - Target those with the most potential
- Marketing objectives
  - Increase market penetration from existing visitor origin areas in Alberta when the market opens again, pending PHO
  - Increase market share from existing personas from elsewhere in Alberta when the market opens again, pending PHO
  - Target new segments that currently do not visit the RDOS



## RDOS TARGET AUDIENCES – ALBERTA MARKET

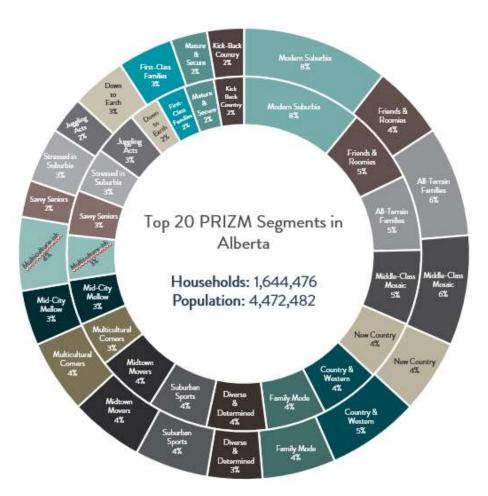
- TARGETS BY TYPE
  - 1. ALL postal codes from the FSA counts of 2019 will be targeted for market penetration
  - 2. ALL top segments found to have visited the RDOS in 2019 will be targeted elsewhere in Alberta to expand reach to this audience
  - 3. NEW targets that would be potential for the RDOS experiences can be identified and targeted (future campaigns)
- TOP RDOS VISITOR SEGMENTS BC 2019 Counts Exclude Residents of the Thompson Okanagan Region
  - Modern Suburbia Edmonton, Calgary, Fort McMurray Virtual Traveller
  - Country & Western La Crete Area Rejuvenator
  - Suburban Sports Fort McMurray , Grand Prairie Gentle Explorer
  - All Terrain Families Grand Prairie, Fort McMurray Free Spirit
- OTHER RDOS VISITOR TARGET SEGMENTS BY MARKET
  - Friends & Roomies Edmonton, Calgary Cultural Explorer
  - Midtown Movers Edmonton Free Spirit
  - Middle-Class Mosaic Calgary No Hassle Traveller
  - Multicultural-ish Calgary, Edmonton Free Spirit
  - Diverse & Determined Edmonton, Calgary Cultural History Buff
  - Multicultural Corners Edmonton, Calgary Free Spirits
  - Mid-City Mellow Edmonton, Calgary Personal History Explorer
  - Savvy Seniors Edmonton, Calgary Authentic Experiencer
  - Mature & Secure, Edmonton, Calgary Authentic Experiencer
  - Downtown Verve, Calgary Cultural Explorer
  - Juggling Acts Fort McMurray, Grand Prairie Free Spirit
  - Stressed in Suburbia Grand Prairie Gentle Explorer







## RDOS DISTRICT FSA ANALYSIS TOP PRIZM SEGMENTS BY VISITOR ORIGIN CSD'S



Top PRIZM Segments by Overall Visitor Origin CSD's

CSD (City)	TOP PRIZM Segment
Calgary	Modern Suburbia (10%)
Edmonton	Modern Suburbia (16%)
La Crete Area	Country & Western (73%)
Fort McMurray	Suburban Sports (23%)
Grande Prairie	All-Terrain Families (27%)



Outer Circle: Population Inner Circle: Households

(	Overview	Market Sizing	Top Geographic Mar	kets				
•	Of the 67 PRIZM Clusters identified in Canada, Modern Suburbia rank 1 <sup>st</sup> , making up 123,489 households, or 7.5% of the total Households in Alberta (1,644,476)				Target Group	2	Ma	rket
•	The Median Household Maintainer Age is 41, 58% of couples have children living at home	Total Population	Census Subdivision	% of Group	% of Market	Index	HH Count	% of Market
•	Above Average Household Income of \$141,199 compared to Alberta at \$125,945	Target Group: 376,989   8.4%	Edmonton, AB (CY)	49.4	15.6	207	392,545	23.9
	Top Social Value: Confidence in Advertising: A tendency to trust and use advertising as a	Market: 4,472,482	Calgary, AB (CY)	42.9	10.5	140	504,320	30.7
	source of reliable information. Also, a tendency to identify with the fashions and the role		Wood Buffalo, AB (SM)	2.7	12.4	165	27,216	1.7
	models promoted by advertising and the consumer society	A	Airdrie, AB (CY)	1.3	6.2	82	25,833	1.6
•	Above average interest in Swimming, Sporting Events and Cycling	Total Households	Chestermere, AB (CY)	1.0	17.4	232	7,081	0.4
•	Average interest in travelling within Canada (Above Average for: Banff, BC, Calgary, Jasper	Target Group: 123,489   7.5%	Strathcona County, AB (SM)	0.7	2.3	31	38,575	2.3
	and Vancouver); Modern Suburbia from Alberta spent an average of \$1,596 on their last vacation	Market: 1,644,476	Red Deer, AB (CY)	0.6	1.8	23	42,867	2.6
	On average Modern Suburbia from Alberta spend 11hrs/week listening to the Radio,		St. Albert, AB (CY)	0.5	2.2	30	25,755	1.6

• 77% currently use Facebook, 48% use Instagram and 36% use Twitter

Weekly Magazine usage is minimal (4min/day)

18hrs/week watching TV, 0hr/week reading the Newspaper and 4.6hrs/day on the Internet.

EQ Segments		
% of Target Group Households		%
Free Spirits		-
Authentic Experiencers		-
Cultural Explorers		-
Cultural History Buffs		-
Personal History Explorers		-
Gentle Explorers		-
No Hassle Travellers		-
Virtual Travellers		100.0
Rejuvenators		_
	1	



11 - Modern Suburbia

15

11

40,477

25,600

2.5

1.6

100.0

1



Lethbridge, AB (CY)

Grande Prairie, AB (CY)

0.4

0.2

1.1

0.8





Sources: DemoStats 2020, PRIZM 2020

Index: At least 10% above or Target Group below the average

Top PRIZM Segments	

## **Country & Western** PRIZM Segments Included (by SESI): 50 Market: Alberta

Overview	Market Sizing	Top Geographic Markets					
<ul> <li>Of the 67 PRIZM Clusters identified in Canada, Country &amp; Western rank 6<sup>th</sup>, making up 70,1</li> </ul>	51			Target Group	p	Ma	irket
households, or 4.3% of the total Households in Alberta (1,644,476)	Total Population	Census Subdivision	% of	% of	Index	нн	% of
The Median Household Maintainer Age is 54, 56% of couples have children living at home			Group	Market	Index	Count	Market
<ul> <li>Below Average Household Income of \$99,744 compared to Alberta at \$125,945</li> </ul>	Target Group: 208,967   4.7%	Grande Prairie County No. 1, AB (MD)	4.3	38.6	905	7,803	0.5
• · · · · · · · · · · · · · · · · · · ·	Market: 4,472,482	Mackenzie County, AB (SM)	3.3	75.6	1,769	3,036	0.2
<ul> <li>Top Social Value: Emotional Control: The desire to live in a cool and controlled way. Also, a tendency to be guided less by one's emotions, feelings and intuition than by reason and</li> </ul>	3	Yellowhead County, AB (MD)	2.9	44.8	1,050	4,535	0.3
logic. No great tendency to explore emotion-based experiences	<u>~</u> 1	Crowsnest Pass, AB (SM)	2.3	67.1	1,578	2,392	0.1
Above average interest in Fishing/Hunting and ATV/Snowmobiling	Total Households	Greenview No. 16, AB (MD)	2.2	82.7	1,943	1,879	0.1
Below Average interest in travelling within Canada; Country & Western from Alberta spent	Target Group: 70,151   4.3%	Big Lakes County, AB (MD)	2.1	73.8	1,737	1,981	0.1
an average of \$1,453 on their last vacation	Market: 1,644,476	Cypress County, AB (MD)	1.7	45.0	1,058	2,718	0.2
• On average Country & Western from Alberta spend 14hrs/week listening to the Radio,		Fairview, AB (T)	1.6	93.4	2,193	1,186	0.1
18hrs/week watching TV, 1hr/week reading the Newspaper and 3.6hrs/day on the Internet Weekly Magazine usage is minimal (13min/day)		Northern Lights County, AB (MD)	1.5	73.1	1,720	1,485	0.1
• 82% currently use Facebook, 32% use Instagram and 21% use Twitter		Lethbridge County, AB (MD)	1.4	34.4	805	2,903	0.2

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100.0

Тор	PRIZN	/ Segn	ients



50 - Country & Western

100.0







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Cultural Explorers	
Cultural History Buffs	
Personal History Explorers	
Gentle Explorers	
No Hassle Travellers	
Virtual Travellers	
Rejuvenators	

Free Spirits Authentic Experiencers eju

Sources: DemoStats 2020, PRIZM 2020

**EQ Segments** 

% of Target Group Households

Index: At least 10% above or Target Group below the average

## Suburban Sports PRIZM Segments Included (by SESI): 25 Market: Alberta

Overview	Market Sizing	Top Geographic Mar	kets				
Of the 67 PRIZM Clusters identified in Canada, Suburban Sports rank 9 <sup>th</sup> , making up 61,676				Target Group	)	Ma	rket
households, or 3.8% of the total Households in Alberta (1,644,476)	Total Population	Census Subdivision	% of	% of	Index	HH	% of
The Median Household Maintainer Age is 50, 46% of couples have children living at home			Group	Market		Count	Market
Average Household Income of \$136,314 compared to Alberta at \$125,945	Target Group: 173,651   3.9% Market: 4,472,482	Medicine Hat, AB (CY)	10.2	22.1	588	28,423	1.7
•		Wood Buffalo, AB (SM)	10.2	23.0	613	27,216	1.7
<b>Top Social Value: Racial Fusion</b> - People who are strongest on this construct are accepting of ethnic diversity within families, such as inter-racial marriage, believing that it enriches		Grande Prairie, AB (CY)	4.2	10.2	271	25,600	1.6
people's lives	<u>~1</u>	St. Albert, AB (CY)	4.2	10.1	269	25,755	1.6
Above average interest in Fishing/Hunting, ATV/Snowmobiling and Power Boating/Jet Skiing	Total Households	Cold Lake, AB (CY)	4.1	40.0	1,065	6,258	0.4
Average interest in travelling within Canada (Above Average for: Alberta, Manitoba);	Target Group: 61,676   3.8%	Spruce Grove, AB (CY)	3.9	15.5	412	15,517	0.9
Suburban Sports from Alberta spent an average of \$1,521 on their last vacation	Market: 1,644,476	Airdrie, AB (CY)	3.6	8.7	232	25,833	1.6
On average Suburban Sports from Alberta spend 14hrs/week listening to the Radio,		Red Deer, AB (CY)	3.4	4.9	131	42,867	2.6
21hrs/week watching TV, 1hr/week reading the Newspaper and 3.6hrs/day on the Internet. Weekly Magazine usage is minimal (9min/day)		Edmonton, AB (CY)	3.1	0.5	13	392,545	23.9
79% currently use Facebook, 35% use Instagram and 25% use Twitter		Canmore, AB (T)	2.8	26.8	715	6,410	0.4

EQ Segments	
% of Target Group Households	%
Free Spirits	-
Authentic Experiencers	-
Cultural Explorers	-
Cultural History Buffs	-
Personal History Explorers	-
Gentle Explorers	100.0
No Hassle Travellers	-
Virtual Travellers	-
Rejuvenators	-

## **Top PRIZM Segments**

## % of Target Group Households 25 - Suburban Sports

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Index: At least 10% above or below the average Target Group

Source: Environics Analytics 2020

Top Geographic Markets ranked by percent of group PRIZM segments ranked on percent composition chosen from highest percent composition



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## All-Terrain Families PRIZM Segments Included (by SESI): 24 Market: Alberta

Overview	Market Sizing		Top Geographic Mar	kets				
<ul> <li>Of the 67 PRIZM Clusters identified in Canada, All-Terrain Families rank 3<sup>rd</sup>, making up 85,544</li> </ul>					Target Group		Ma	rket
<ul> <li>households, or 5.2% of the total Households in Alberta (1,644,476)</li> <li>The Median Household Maintainer Age is 42, 53% of couples have children living at home</li> </ul>	Total Po	pulation	Census Subdivision	% of Group	% of Market	Index	HH Count	% of Market
Above Average Household Income of \$138,853 compared to Alberta at \$125,945	Target Group: 248	,743   5.6%	Airdrie, AB (CY)	12.9	42.7	821	25,833	1.6
	Market: 4,47	2,482	Grande Prairie, AB (CY)	7.8	26.1	502	25,600	1.6
Top Social Value: Need for Escape - The desire to regularly escape the stress and responsibilities of everyday life			Spruce Grove, AB (CY)	7.0	38.7	743	15,517	0.9
Above average interest in Camping, Cycling and Attending Sporting Events			Calgary, AB (CY)	6.3	1.1	21	504,320	30.7
	Total Ho	useholds	Fort Saskatchewan, AB (CY)	6.2	49.7	956	10,713	0.7
Average interest in travelling within Canada (Banff, Alberta, Calgary, BC, Vancouver, Jasper, Victoria, Toronto); All-Terrain Families from Alberta spent an average of \$1,602 on their last	Target Group: 85,	544   5.2%	Red Deer, AB (CY)	6.1	12.1	232	42,867	2.6
vacation	Market: 1,644,476		Leduc, AB (CY)	5.8	39.4	758	12,590	0.8
On average All-Terrain Families from Alberta spend 14hrs/week listening to the Radio,			Cochrane, AB (T)	5.6	41.9	805	11,358	0.7
20hrs/week watching TV, 0hr/week reading the Newspaper and 3.9hrs/day on the Internet. Weekly Magazine usage is minimal (6min/day)			Lethbridge, AB (CY)	4.7	10.0	191	40,477	2.5
78% currently use Facebook, 43% use Instagram and 31% use Twitter			Wood Buffalo, AB (SM)	4.4	13.8	265	27,216	1.7
, ,		_		-				
EQ Segments		Top PRIZM Seg	ments					
% of Target Group Households	%	% of Target Group Ho	useholds					
Free Spirits	100.0	24 - A	ll-Terrain Families					96
Authentic Experiencers	-						10	0.0
Cultural Explorers	_							
Cultural History Buffs	-	1 Sec		ALL STOR	-	2	A	



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Personal History Explorers

Gentle Explorers

No Hassle Travellers

Virtual Travellers

Rejuvenators

Index: At least 10% above or below the average Target Group

Source: Environics Analytics 2020

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### Friends & Roomies PRIZM Segments Included (by SESI): 52 Market: Alberta

### **Market Sizing**

## **Top Geographic Markets**

- Of the 67 PRIZM Clusters identified in Canada, Friends & Roomies rank 2<sup>nd</sup>, making up 86,518 households, or 5.3% of the total Households in Alberta (1,644,476)
- The Median Household Maintainer Age is 43, 58% of couples have children living at home •
- Below Average Household Income of \$79,651 compared to Alberta at \$125,945 ٠
- Top Social Value: Multiculturalism The openness toward the diverse cultures, ethnic . communities and immigrants that make up Canada. A belief that ethnic groups should be encouraged to preserve their cultural identities, and that others should seek to learn about them
- Above average interest in Specialty Theatres/IMAX and Pilates/Yoga ٠

Overview

- Below Average interest in travelling within Canada; Friends & Roomies from Alberta spent an • average of \$1,393 on their last vacation
- On average Friends & Roomies from Alberta spend 12hrs/week listening to the Radio, • 21hrs/week watching TV, 1hr/week reading the Newspaper and 3.8hrs/day on the Internet. Weekly Magazine usage is minimal (7min/day)
- 79% currently use Facebook, 41% use Instagram and 29% use Twitter

EQ Segments	
% of Target Group Households	%
Free Spirits	-
Authentic Experiencers	-
Cultural Explorers	100.0
Cultural History Buffs	-
Personal History Explorers	-
Gentle Explorers	-
No Hassle Travellers	-
Virtual Travellers	-
Rejuvenators	-

			larget Group	•	Ma	rket
Total Population	Census Subdivision	% of Group	% of Market	Index	HH Count	% of Market
Target Group: 167,063   3.7%	Edmonton, AB (CY)	55.2	12.2	231	392,545	23.9
Market: 4,472,482	Calgary, AB (CY)	34.7	6.0	113	504,320	30.7
	Wood Buffalo, AB (SM)	3.2	10.3	195	27,216	1.7
	Red Deer, AB (CY)	2.1	4.2	79	42,867	2.6
Total Households	Lethbridge, AB (CY)	1.3	2.8	53	40,477	2.5
Target Group: 86,518   5.3%	Grande Prairie, AB (CY)	0.5	1.8	35	25,600	1.6
Market: 1,644,476	Banff, AB (T)	0.5	16.1	305	2,788	0.2
	Canmore, AB (T)	0.5	6.8	130	6,410	0.4
	Leduc, AB (CY)	0.5	3.2	61	12,590	0.8
	Camrose, AB (CY)	0.4	3.6	68	8,612	0.5

## **Top PRIZM Segments**

% of Target Group Households

52 - Friends & Roomies

100.0

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British Columbia **Regional Tourism** Secretariat

Sources: DemoStats 2020, PRIZM 2020

## **Midtown Movers** PRIZM Segments Included (by SESI): 64 Market: Alberta

Overview	ew Market Sizing					Top Geographic Markets							
<ul> <li>Of the 67 PRIZM Clusters identified in Canada, Midtown Movers rank 10<sup>th</sup>, making up 57,855</li> </ul>				Target Group	•	Ma	rket						
households, or 3.5% of the total Households in Alberta (1,644,476)		Census Subdivision	% of	% of	Index	HH	% of						
The Median Household Maintainer Age is 47, 40% of couples have children living at home	Total Population		Group	Market	muex	Count	Market						
<ul> <li>Below Average Household Income of \$79,833 compared to Alberta at \$125,945</li> </ul>	Target Group: 158,758   3.5%	Edmonton, AB (CY)	62.6	9.2	262	392,545	23.9						
	Market: 4,472,482	Calgary, AB (CY)	33.9	3.9	111	504,320	30.7						
<ul> <li>Top Social Value: Culture Sampling - This construct identifies the view that other cultures have a great deal to teach us and measures people's inclination to incorporate some of these</li> </ul>		Red Deer, AB (CY)	1.1	1.5	43	42,867	2.6						
tural influences into their own lives	<u>~</u>	Lethbridge, AB (CY)	0.6	0.8	23	40,477	2.5						
Above average interest in Pilates/Yoga and Dinner Theatre	Total Households	Strathcona County, AB (SM)	0.4	0.7	19	38,575	2.3						
Below Average interest in travelling within Canada; Midtown Movers from Alberta spent an	Target Group: 57,855   3.5%	Wood Buffalo, AB (SM)	0.3	0.7	19	27,216	1.7						
average of \$1,455 on their last vacation	Market: 1,644,476	Brooks, AB (CY)	0.3	3.2	92	5,570	0.3						
• On average Midtown Movers from Alberta spend 13hrs/week listening to the Radio,		Fort Saskatchewan, AB (CY)	0.3	1.4	40	10,713	0.7						
21hrs/week watching TV, 1hr/week reading the Newspaper and 3.8hrs/day on the Internet. Weekly Magazine usage is minimal (6min/day)		Spruce Grove, AB (CY)	0.1	0.5	14	15,517	0.9						
<ul> <li>84% currently use Facebook, 41% use Instagram and 31% use Twitter</li> </ul>		Airdrie, AB (CY)	0.1	0.3	8	25,833	1.6						

EQ Segments	
% of Target Group Households	%
Free Spirits	100.0
Authentic Experiencers	-
Cultural Explorers	-
Cultural History Buffs	-
Personal History Explorers	-
Gentle Explorers	-
No Hassle Travellers	-
Virtual Travellers	-
Rejuvenators	-

Top	DDI		gments	
100	F N I é	-101 - 56	ements	

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% of Target Group Households
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64 - Midtown Movers

	%
	100.0



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Index: At least 10% above or Target Group below the average

### Middle-Class Mosaic PRIZM Segments Included (by SESI): 36 Market: Alberta

Overview	iew Market Sizing T				Top Geographic Markets							
<ul> <li>Of the 67 PRIZM Clusters identified in Canada, Middle-Class Mosaic rank 4<sup>th</sup>, mak 81,980 households, or 5% of the total Households in Alberta (1,644,476)</li> </ul>	king up			Target Grou	Market							
<ul> <li>The Median Household Maintainer Age is 52, 47% of couples have children living</li> </ul>	Census Su	Census Subdivision	% of Group	% of Market	Index	HH Count	% of Market					
Below Average Household Income of \$97,145 compared to Alberta at \$125,945	Target Group: 248,820   5.6%	Calgary, AB (CY)	55.2	9.0	180	504,320	30.7					
• Top Social Value: Work Ethic - The propensity to follow the "golden rule" and gu	iding one's Market: 4,472,482	Edmonton, AB (CY)	43.7	9.1	183	392,545	23.9					
life according to the principles of deferring pleasure to realize greater gains in the	e future.	Wood Buffalo, AB (SM)	0.4	1.3	25	27,216	1.7					
Individuals who score high on this construct believe that children should be taugl hard to get ahead	~	Brooks, AB (CY)	0.1	2.2	44	5,570	0.3					
Above average interest in Film Festivals	Total Households	St. Albert, AB (CY)	0.1	0.5	9	25,755	1.6					
	Target Group: 81,980   5.0%	Red Deer, AB (CY)	0.1	0.2	5	42,867	2.6					
<ul> <li>Below Average interest in travelling within Canada; Middle-Class Mosaic from All an average of \$1,488 on their last vacation</li> </ul>	Market: 1,644,476	Chestermere, AB (CY)	0.1	1.2	25	7,081	0.4					
On average Middle-Class Mosaic from Alberta spend 12hrs/week listening to the	Radio	Strathcona County, AB (SM)	0.1	0.2	4	38,575	2.3					
21hrs/week watching TV, 1hr/week reading the Newspaper and 4hrs/day on the		Rocky View County, AB (MD)	0.1	0.5	9	14,248	0.9					
Weekly Magazine usage is minimal (7min/day)		Lethbridge, AB (CY)	0.0	0.1	2	40,477	2.5					

81% currently use Facebook, 40% use Instagram and 31% use Twitter

EQ Segments	
% of Target Group Households	%
Free Spirits	-
Authentic Experiencers	-
Cultural Explorers	-
Cultural History Buffs	-
Personal History Explorers	-
Gentle Explorers No Hassle Travellers	-
Virtual Travellers	100.0
	-
Rejuvenators	-

## **Top PRIZM Segments**



%
100.0





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Sources: DemoStats 2020, PRIZM 2020

Index: At least 10% above or Target Group below the average

Source: Environics Analytics 2020

## Multiculture-ish PRIZM Segments Included (by SESI): 08 Market: Alberta

Overview	Market Sizing Top Geogr					aphic Markets						
• Of the C7 DRIZM Clusters identified in Canada, Multisulture ick scale 12 <sup>th</sup> making up 4C 522				Target Group	þ	Ma	rket					
<ul> <li>Of the 67 PRIZM Clusters identified in Canada, Multiculture-ish rank 13<sup>th</sup>, making up 46,523 households, or 2.8% of the total Households in Alberta (1,644,476)</li> </ul>	Total Population	Census Subdivision	% of Group	% of Market	Index	HH Count	% of Market					
The Median Household Maintainer Age is 48, 65% of couples have children living at home	Target Group: 162,580   3.6%	Calgary, AB (CY)	72.0	6.6	235	504,320	30.7					
Above Average Household Income of \$166,844 compared to Alberta at \$125,945	Market: 4,472,482	Edmonton, AB (CY)	25.9	3.1	109	392,545	23.9					
• <b>Top Social Value: Legacy</b> - The desire to leave behind a legacy after death, either to one's descendants or to cociety at large. This legacy could be of a figareial sufficient parallely.		Chestermere, AB (CY)	1.1	7.0	247	7,081	0.4					
descendants or to society at large. This legacy could be of a financial, cultural, moral or spiritual nature. People strong on this construct tend to plan their bequests well in advance		Wood Buffalo, AB (SM)	0.7	1.2	41	27,216	1.7					
Above average interest in Sporting Events, Cycling and Hiking/Backpacking	Total Households	Rocky View County, AB (MD)	0.1	0.4	16	14,248	0.9					
<ul> <li>Average interest in travelling within Canada (Above Average for: Banff, BC); Multiculture-ish from Alberta spent an average of \$1,663 on their last vacation</li> </ul>	Target Group: 46,523   2.8%	Strathcona County, AB (SM)	0.1	0.1	4	38,575	2.3					
	Market: 1,644,476	St. Albert, AB (CY)	0.1	0.1	4	25,755	1.6					
<ul> <li>On average Multiculture-ish from Alberta spend 11hrs/week listening to the Radio, 18hrs/week watching TV, 1hr/week reading the Newspaper and 4.2hrs/day on the Internet.</li> </ul>		Lethbridge, AB (CY)	0.0	0.0	1	40,477	2.5					
Weekly Magazine usage is minimal (5min/day)		Foothills No. 31, AB (MD)	0.0	0.0	2	8,183	0.5					
• 75% currently use Facebook, 43% use Instagram and 36% use Twitter		Sturgeon County, AB (MD)	0.0	0.0	1	7,119	0.4					

EQ Segments		
% of Target Group Households		%
Free Spirits		100.0
Authentic Experiencers		-
Cultural Explorers		-
Cultural History Buffs		-
Personal History Explorers		-
Gentle Explorers		-
No Hassle Travellers		-
Virtual Travellers		-
Rejuvenators		-
	1	

## **Top PRIZM Segments**

## % of Target Group Households

08 - Multiculture-ish







100.0

1



Index: At least 10% above or below the average

## **Diverse & Determined** PRIZM Segments Included (by SESI): 32 Market: Alberta

Overview	Market Sizing	Top Geographic Markets							
Of the 67 PRIZM Clusters identified in Canada, Diverse & Determined rank 8 <sup>th</sup> , making up				Target Group	2	Ma	rket		
62,321 households, or 3.8% of the total Households in Alberta (1,644,476)	Total Population	Census Subdivision	% of	% of Market	Index	HH	% of		
The Median Household Maintainer Age is 48, 59% of couples have children living at home			Group	Warket		Count	Market		
Below Average Household Income of \$92,485 compared to Alberta at \$125,945	Target Group: 136,063   3.0%	Calgary, AB (CY)	50.1	6.2	163	504,320	30.7		
	Market: 4,472,482	Edmonton, AB (CY)	39.8	6.3	167	392,545	23.9		
Top Social Value: Culture Sampling - This construct identifies the view that other cultures have a great deal to teach us and measures people's inclination to incorporate some of these		Airdrie, AB (CY)	2.4	5.8	152	25,833	1.6		
cultural influences into their own lives	<i>i</i> ∧	Strathcona County, AB (SM)	1.9	3.1	83	38,575	2.3		
Above average interest in Pilates/Yoga	Total Households	St. Albert, AB (CY)	1.8	4.4	116	25,755	1.6		
Average interest in travelling within Canada (Above Average for: Toronto);	Target Group: 62,321   3.8%	Wood Buffalo, AB (SM)	1.1	2.5	65	27,216	1.7		
Diverse & Determined from Alberta spent an average of \$1,570 on their last vacation	Market: 1,644,476	Spruce Grove, AB (CY)	0.8	3.3	86	15,517	0.9		
On average Diverse & Determined from Alberta spend 13hrs/week listening to the Radio,		Red Deer, AB (CY)	0.7	1.0	27	42,867	2.6		
23hrs/week watching TV, 1hr/week reading the Newspaper and 3.8hrs/day on the Internet. Weekly Magazine usage is minimal (7min/day)		Canmore, AB (T)	0.5	4.4	117	6,410	0.4		
81% currently use Facebook, 42% use Instagram and 30% use Twitter		Cochrane, AB (T)	0.4	2.2	59	11,358	0.7		

EQ Segments	
% of Target Group Households	%
Free Spirits	-
Authentic Experiencers	-
Cultural Explorers	-
Cultural History Buffs	100.0
Personal History Explorers	-
Gentle Explorers	-
No Hassle Travellers	-
Virtual Travellers	-
Rejuvenators	-

## **Top PRIZM Segments**

% of Target Group Households

32 - Diverse & Determined

100.0





1

Index: At least 10% above or Target Group below the average

Source: Environics Analytics 2020

## Multicultural Corners PRIZM Segments Included (by SESI): 18 Market: Alberta

Overview	Market Sizing	Top Geographic Mark	æts				
<ul> <li>Of the 67 PRIZM Clusters identified in Canada, Multicultural Corners rank 11<sup>th</sup>, making up 54,162 households, or 3.3% of the total Households in Alberta (1,644,476)</li> </ul>				Target Group	)	Ma	rket
<ul> <li>The Median Household Maintainer Age is 50, 56% of couples have children living at home</li> </ul>	Total Population	Census Subdivision	% of Group	% of Market	Index	HH Count	% of Market
Average Household Income of \$124,669 compared to Alberta at \$125,945	Target Group: 175,925   3.9%	Calgary, AB (CY)	58.1	6.2	189	504,320	30.7
• Top Social Value: Work Ethic - The propensity to follow the "golden rule" and guiding one's	Market: 4,472,482	Edmonton, AB (CY)	40.7	5.6	171	392,545	23.9
life according to the principles of deferring pleasure to realize greater gains in the future. Individuals who score high on this construct believe that children should be taught to work		Brooks, AB (CY)	0.3	3.3	99	5,570	0.3
hard to get ahead		Wood Buffalo, AB (SM)	0.3	0.6	19	27,216	1.7
Above average interest in Attending Sporting Events	Total Households	St. Albert, AB (CY)	0.2	0.3	10	25,755	1.6
Average interest in travelling within Canada (Above Average for: Banff); Multicultural Corners	Target Group: 54,162   3.3%	Strathcona County, AB (SM)	0.1	0.2	6	38,575	2.3
from Alberta spent an average of \$1,614 on their last vacation	Market: 1,644,476	Chestermere, AB (CY)	0.1	0.7	23	7,081	0.4
On average Multicultural Corners from Alberta spend 12hrs/week listening to the Radio,		Okotoks, AB (T)	0.1	0.3	8	10,666	0.6
19hrs/week watching TV, 1hr/week reading the Newspaper and 4hrs/day on the Internet.		Red Deer, AB (CY)	0.0	0.0	1	42,867	2.6
Weekly Magazine usage is minimal (5min/day)		Airdrie, AB (CY)	0.0	0.1	2	25,833	1.6
<ul> <li>78% currently use Facebook, 42% use Instagram and 34% use Twitter</li> </ul>							

EQ Segments	
% of Target Group Households	%
Free Spirits	100.0
Authentic Experiencers	-
Cultural Explorers	-
Cultural History Buffs	-
Personal History Explorers	-
Gentle Explorers	-
No Hassle Travellers	-
Virtual Travellers	-
Rejuvenators	-
'	

## **Top PRIZM Segments**

## % of Target Group Households

18 - Multicultural Corners

100.0



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Index: At least 10% above or below the average Target Group

Source: Environics Analytics 2020

## Mid-City Mellow PRIZM Segments Included (by SESI): 23 Market: Alberta

	Dverview	Market Sizing	Top Geographic Markets					
	Of the 67 PRIZM Clusters identified in Canada, Mid-City Mellow rank 12 <sup>th</sup> , making up 53,453				Target Group	1	Ma	rket
	households, or 3.3% of the total Households in Alberta (1,644,476)	Total Population	Census Subdivision	% of	% of	Index	HH	% of
•	The Median Household Maintainer Age is 58, 57% of couples have children living at home			Group	Market	maca	Count	Market
	Average Household Income of \$119,718 compared to Alberta at \$125,945	Target Group: 146,353   3.3%	Calgary, AB (CY)	42.4	4.5	138	504,320	30.7
	- · · · · · · ·	Market: 4,472,482	Edmonton, AB (CY)	40.1	5.5	168	392,545	23.9
•	<b>Top Social Value: Culture Sampling</b> - This construct identifies the view that other cultures have a great deal to teach us and measures people's inclination to incorporate some of these		Strathcona County, AB (SM)	7.6	10.6	325	38,575	2.3
	cultural influences into their own lives	<u>~</u> 1	St. Albert, AB (CY)	6.7	14.0	430	25,755	1.6
•	Above average interest in Adventure Sports	Total Households	Red Deer, AB (CY)	1.0	1.2	37	42,867	2.6
•	Average interest in travelling within Canada (Above Average for: Manitoba); Mid-City Mellow	Target Group: 53,453   3.3%	Lethbridge, AB (CY)	0.7	1.0	29	40,477	2.5
	from Alberta spent an average of \$1,575 on their last vacation	Market: 1,644,476	Airdrie, AB (CY)	0.6	1.1	35	25,833	1.6
•	On average Mid-City Mellow from Alberta spend 13hrs/week listening to the Radio,		Cochrane, AB (T)	0.4	1.7	53	11,358	0.7
	20hrs/week watching TV, 1hr/week reading the Newspaper and 3.7hrs/day on the Internet. Weekly Magazine usage is minimal (8min/day)		Leduc, AB (CY)	0.2	0.8	24	12,590	0.8
•	78% currently use Facebook, 35% use Instagram and 27% use Twitter		Spruce Grove, AB (CY)	0.1	0.5	14	15,517	0.9

EQ Segments		
% of Target Group Households		%
Free Spirits		-
Authentic Experiencers		-
Cultural Explorers		-
Cultural History Buffs		-
Personal History Explorers		100.0
Gentle Explorers		-
No Hassle Travellers		-
Virtual Travellers		-
Rejuvenators		-
	1	

## **Top PRIZM Segments**

## % of Target Group Households

23 - Mid-City Mellow

%
100.0









1

Sources: DemoStats 2020, PRIZM 2020

Index: At least 10% above or Target Group below the average

## Savvy Seniors PRIZM Segments Included (by SESI): 16 Market: Alberta

	Overview	Market Sizing	Top Geographic Markets					
•	Of the 67 PRIZM Clusters identified in Canada, Savvy Seniors rank 14 <sup>th</sup> , making up 43,382				larget Group	)	Ma	rket
	households, or 2.6% of the total Households in Alberta (1,644,476)	Total Population	Census Subdivision	% of	% of	Index	HH	% of
•	The Median Household Maintainer Age is 56, 52% of couples have children living at home	4		Group	Market		Count	Market
	Average Household Income of \$124,394 compared to Alberta at \$125,945	Target Group: 102,004   2.3%	Calgary, AB (CY)	52.8	4.5	172	504,320	30.7
		Market: 4,472,482	Edmonton, AB (CY)	34.9	3.9	146	392,545	23.9
•	Top Social Value: Culture Sampling - This construct identifies the view that other cultures have a great deal to teach us and measures people's inclination to incorporate some of these		St. Albert, AB (CY)	4.5	7.6	287	25,755	1.6
	cultural influences into their own lives	<u>~1</u>	Medicine Hat, AB (CY)	3.0	4.6	174	28,423	1.7
•	Above average interest in Beer/Food/Wine Festivals	Total Households	Strathcona County, AB (SM)	1.6	1.8	70	38,575	2.3
•	Average interest in travelling within Canada (Above Average for: Toronto); Savvy Seniors	Target Group: 43,382   2.6%	Canmore, AB (T)	0.9	6.0	226	6,410	0.4
	from Alberta spent an average of \$1,599 on their last vacation	Market: 1,644,476	Lethbridge, AB (CY)	0.8	0.8	32	40,477	2.5
•	On average Savvy Seniors from Alberta spend 13hrs/week listening to the Radio, 22hrs/week		Red Deer, AB (CY)	0.7	0.7	28	42,867	2.6
	watching TV, 1hr/week reading the Newspaper and 3.6hrs/day on the Internet. Weekly Magazine usage is minimal (9min/day)		Rocky View County, AB (MD)	0.4	1.2	47	14,248	0.9
•	78% currently use Facebook, 38% use Instagram and 28% use Twitter		Fort Saskatchewan, AB (CY)	0.2	0.7	27	10,713	0.7

EQ Segments	
% of Target Group Households	%
Free Spirits	-
Authentic Experiencers	100.0
Cultural Explorers	-
Cultural History Buffs	-
Personal History Explorers	-
Gentle Explorers	-
No Hassle Travellers	-
Virtual Travellers	-
Rejuvenators	-
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## **Top PRIZM Segments**





%
100.0



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Index: At least 10% above or Target Group below the average

Source: Environics Analytics 2020

## Mature & Secure PRIZM Segments Included (by SESI): 07 Market: Alberta

Overview	Market Sizing	Top Geographic Mar	kets				
• Of the 67 PRIZM Clusters identified in Canada, Mature & Secure rank 19 <sup>th</sup> , making up 35,973				Target Group		Ma	rket
households, or 2.2% of the total Households in Alberta (1,644,476)		Census Subdivision	% of	% of	Index	HH	% of
• The Median Household Maintainer Age is 58, 48% of couples have children living at home	Total Population		Group	Market	muex	Count	Market
<ul> <li>Above Average Household Income of \$160,241 compared to Alberta at \$125,945</li> </ul>	Target Group: 103,553   2.3%	Calgary, AB (CY)	65.5	4.7	214	504,320	30.7
- · · · · · · · ·	Market: 4,472,482	Edmonton, AB (CY)	33.9	3.1	142	392,545	23.9
<ul> <li>Top Social Value: Legacy - The desire to leave behind a legacy after death, either to one's descendants or to society at large. This legacy could be of a financial, cultural, moral or</li> </ul>		St. Albert, AB (CY)	0.2	0.3	13	25,755	1.6
spiritual nature. People strong on this construct tend to plan their bequests well in advance	A	Rocky View County, AB (MD)	0.1	0.4	17	14,248	0.9
Above average interest in Sporting Events, Bars/Restaurants and Pilates/Yoga	Total Households	Strathcona County, AB (SM)	0.1	0.1	4	38,575	2.3
• Average interest in travelling within Canada(Above Average for: BC, Alberta, Toronto);	Target Group: 35,973   2.2%	Canmore, AB (T)	0.1	0.4	20	6,410	0.4
Mature & Secure from Alberta spent an average of \$1,607 on their last vacation	Market: 1,644,476	Chestermere, AB (CY)	0.1	0.3	13	7,081	0.4
<ul> <li>On average Mature &amp; Secure from Alberta spend 12hrs/week listening to the Radio, 19hrs/week watching TV, 1hr/week reading the Newspaper and 3.9hrs/day on the Internet.</li> </ul>		Red Deer, AB (CY)	0.0	0.0	0	42,867	2.6
Weekly Magazine usage is minimal (7min/day)							

• 75% currently use Facebook, 37% use Instagram and 29% use Twitter

EQ Segments	
% of Target Group Households	%
Free Spirits	-
Authentic Experiencers	100.0
Cultural Explorers	-
Cultural History Buffs	-
Personal History Explorers	-
Gentle Explorers	-
No Hassle Travellers	-
Virtual Travellers	-
Rejuvenators	-

## **Top PRIZM Segments**

% of Target Group Households





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Sources:	DemoStats	2020,	PRIZM 2020
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Index: At least 10% above or below the average Target Group

Source: Environics Analytics 2020



last vacation

### Downtown Verve PRIZM Segments Included (by SESI): 06 Market: Alberta

Overview	Market Sizing	Top Geographic Mar	kets				
<ul> <li>Of the 67 PRIZM Clusters identified in Canada, Downtown Verve rank 26<sup>th</sup>, making up 27,896 households, or 1.7% of the total Households in Alberta (1,644,476)</li> </ul>				Target Grou	p	Ma	rket
<ul> <li>The Median Household Maintainer Age is 44, 48% of couples have children living at home</li> </ul>	Total Population	Census Subdivision	% of Group	% of Market	Index	HH Count	% of Market
Above Average Household Income of \$147,291 compared to Alberta at \$125,945	Target Group: 61,715   1.4%	Calgary, AB (CY)	83.3	4.6	272	504,320	30.7
• Top Social Value: Flexible Families: The willingness to accept non-traditional definitions of	Market: 4,472,482	Edmonton, AB (CY)	11.5	0.8	48	392,545	23.9
"family," such as common law and same-sex marriages. The belief that "family" should be defined by emotional links rather than by legal formalities or institutions. The belief that		Banff, AB (T)	3.8	38.1	2,239	2,788	0.2
society should be open to new definitions of what constitutes a "family."	<u>~1</u>	Canmore, AB (T)	1.3	5.6	330	6,410	0.4
Above average interest in Cycling, Hiking/Backpacking and Visiting National/Provincial Parks	Total Households	Rocky View County, AB (MD)	0.1	0.2	10	14,248	0.9
Average interest in travelling within Canada (Above Average for: Alberta, Vancouver,	Target Group: 27,896   1.7%	Chestermere, AB (CY)	0.0	0.0	2	7,081	0.4
Saskatchewan. Toronto): Downtown Verve from Alberta spent an average of \$1.576 on their	Market: 1,644,476						

On average Downtown Verve from Alberta spend 13hrs/week listening to the Radio, • 20hrs/week watching TV, 1hr/week reading the Newspaper and 4hrs/day on the Internet. Weekly Magazine usage is minimal (7min/day)

Saskatchewan, Toronto); Downtown Verve from Alberta spent an average of \$1,576 on their

• 77% currently use Facebook, 41% use Instagram and 31% use Twitter

EQ Segments	
% of Target Group Households	%
Free Spirite	~
Free Spirits	-
Authentic Experiencers	-
Cultural Explorers	
Cultural Explorers	100.0
Cultural History Buffs	-
Personal History Explorers	
	-
Gentle Explorers	-
No Hassle Travellers	
	-
Virtual Travellers	-
Rejuvenators	_

## **Top PRIZM Segments**

% of Target Group Households

06 - Downtown Verve

%
100.0









1

Sources: DemoStats 2020, PRIZM 2020

Index: At least 10% above or Target Group below the average

## Juggling Acts PRIZM Segments Included (by SESI): 57 Market: Alberta

Overview	Market Sizing	Top Geographic Mar	phic Markets				
• Of the C7 DDIAM Clusters identified in Consider Justeling Acts reals 15th making up 41 109				Target Group	9	Ma	irket
<ul> <li>Of the 67 PRIZM Clusters identified in Canada, Juggling Acts rank 16<sup>th</sup>, making up 41,108 households, or 2.5% of the total Households in Alberta (1,644,476)</li> </ul>	Total Population	Census Subdivision	% of Group	% of Market	Index	HH Count	% of Market
The Median Household Maintainer Age is 45, 40% of couples have children living at home	Target Group: 98,522   2.2%	Grande Prairie, AB (CY)	10.6	16.9	678	25,600	1.6
<ul> <li>Below Average Household Income of \$102,001 compared to Alberta at \$125,945</li> </ul>	Market: 4,472,482	Calgary, AB (CY)	10.3	0.8	34	504,320	30.7
<ul> <li>Top Social Value: Need for Escape - The desire to regularly escape the stress and responsibilities of everyday life</li> </ul>		Wood Buffalo, AB (SM)	9.7	14.6	584	27,216	1.7
	<u></u>	Red Deer, AB (CY)	8.8	8.5	338	42,867	2.6
Above average interest in Visiting Parks and City Gardens	Total Households	Edmonton, AB (CY)	8.3	0.9	35	392,545	23.9
• Average interest in travelling within Canada; Juggling Acts from Alberta spent an average of	Target Group: 41,108   2.5%	Lethbridge, AB (CY)	7.3	7.4	297	40,477	2.5
\$1,525 on their last vacation	Market: 1,644,476	Medicine Hat, AB (CY)	4.9	7.0	281	28,423	1.7
<ul> <li>On average Juggling Acts from Alberta spend 15hrs/week listening to the Radio, 23hrs/week watching TV, 1hr/week reading the Newspaper and 3.6hrs/day on the Internet. Weekly</li> </ul>		Brooks, AB (CY)	4.4	32.7	1,308	5,570	0.3
Magazine usage is minimal (8min/day)		Lloydminster (Part), AB (CY)	3.5	18.0	721	8,005	0.5
82% currently use Facebook, 38% use Instagram and 28% use Twitter		Airdrie, AB (CY)	3.0	4.7	190	25,833	1.6

EQ Segments	
% of Target Group Households	%
Free Spirits	100.0
Authentic Experiencers	-
Cultural Explorers	-
Cultural History Buffs	-
Personal History Explorers	-
Gentle Explorers	-
No Hassle Travellers	-
Virtual Travellers	-
Rejuvenators	-
I I I I I I I I I I I I I I I I I I I	

## **Top PRIZM Segments**

## % of Target Group Households

57 - Juggling Acts

100.0

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Index: At least 10% above or below the average

Source: Environics Analytics 2020

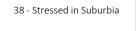
## Stressed in Suburbia PRIZM Segments Included (by SESI): 38 Market: Alberta

Overview	Market Sizing	Top Geographic Markets					
Of the 67 PRIZM Clusters identified in Canada, Stressed in Suburbia rank 15 <sup>th</sup> , making up				larget Group		Mar	rket
42,788 households, or 2.6% of the total Households in Alberta (1,644,476)	Total Population	Census Subdivision	% of	% of	Index	HH	% of
• The Median Household Maintainer Age is 48, 44% of couples have children living at home			Group	Market	an second	Count	Market
<ul> <li>Below Average Household Income of \$110,451 compared to Alberta at \$125,945</li> </ul>	Target Group: 117,600   2.6%	Calgary, AB (CY)	17.9	1.5	58	504,320	30.7
	Market: 4,472,482	Red Deer, AB (CY)	17.3	17.3	664	42,867	2.6
<ul> <li>Top Social Value: Racial Fusion - People who are strongest on this construct are accepting of ethnic diversity within families, such as inter-racial marriage, believing that it enriches</li> </ul>		Lethbridge, AB (CY)	14.1	14.9	573	40,477	2.5
people's lives		Grande Prairie, AB (CY)	10.2	17.1	657	25,600	1.6
Above average interest in Visiting Parks and City Gardens	Total Households	Edmonton, AB (CY)	9.2	1.0	39	392,545	23.9
Average interest in travelling within Canada; Stressed in Suburbia from Alberta spent an	Target Group: 42,788   2.6%	Airdrie, AB (CY)	5.4	9.0	346	25,833	1.6
average of \$1,541 on their last vacation	Market: 1,644,476	Medicine Hat, AB (CY)	3.7	5.6	217	28,423	1.7
• On average Stressed in Suburbia from Alberta spend 14hrs/week listening to the Radio,		Strathcona County, AB (SM)	2.6	2.8	109	38,575	2.3
22hrs/week watching TV, 1hr/week reading the Newspaper and 3.7hrs/day on the Internet. Weekly Magazine usage is minimal (9min/day)		St. Albert, AB (CY)	2.4	3.9	151	25,755	1.6
<ul> <li>80% currently use Facebook, 37% use Instagram and 27% use Twitter</li> </ul>		Wood Buffalo, AB (SM)	2.3	3.7	14 <b>2</b>	27,216	1.7

EQ Segments	
% of Target Group Households	%
Free Spirits	-
Authentic Experiencers	-
Cultural Explorers	-
Cultural History Buffs	-
Personal History Explorers	-
Gentle Explorers	100.0
No Hassle Travellers	-
Virtual Travellers	-
Rejuvenators	-

## **Top PRIZM Segments**







100.0





1

Index: At least 10% above or Target Group below the average

Source: Environics Analytics 2020

# ALBERTA MARKET COMPOSITION



# ALBERTA MARKET COMPOSITION

- The Canadian market is made up of 9 Explorer Quotient (EQ) types or 67 PRIZM segments of which 53 PRIZM segments make up the Alberta market
- While all segments make up the "menu" to choose from, targets can be selected by either EQ type or PRIZM segment
- All PRIZM segments are provided with EQ cross-referencing
- This combination will be used as the baseline for the creative. Other segments can be targeted for campaigns using the postal codes that relate to all the targets for digital and traditional marketing.
  - Postal codes are supplied to clients and / or their agencies under NDAs for geotargeting.
- The top PRIZM segment for Alberta is Modern Suburbia which crossreferences as a Virtual Traveller EQ type.
  - NOTE: This segment has the largest household count in Alberta





Modern Suburbia PRIZM Segments Included (by SESI): 11 Market: Alberta

Market Sizing



Target Group: 376,989 | 8.4% Market: 4,472,482

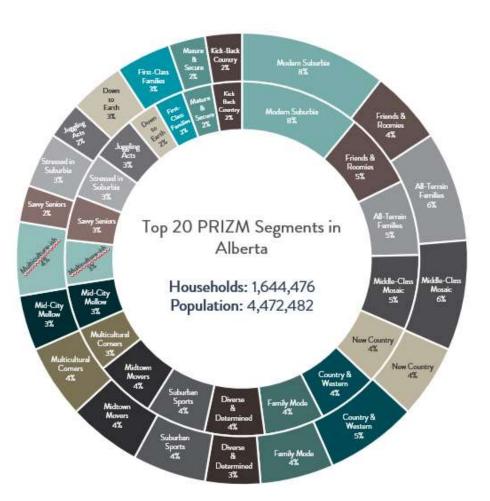


Target Group: 123,489 | 7.5% Market: 1,644,476





## ALBERTA PRIZM SEGMENT COMPOSITION TOP 20 SEGMENTS BY HOUSEHOLD COUNT

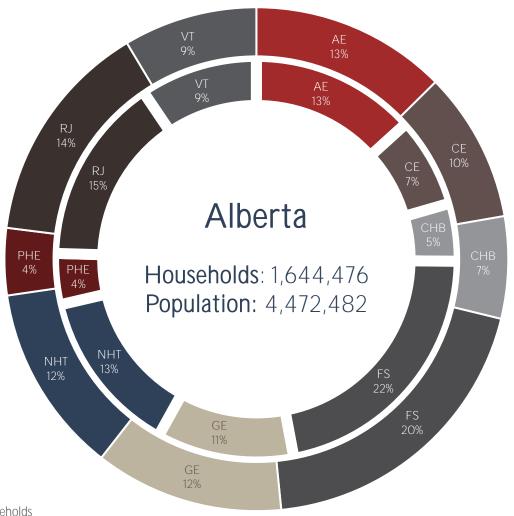


PRIZM SEGMENT	Household Count	Population Count
Modern Suburbia	123,489 (8%)	376,989 (8%)
Friends & Roomies	86,518 (5%)	167,063 (4%)
All-Terrain Families	85,544 (5%)	248,743 (6%)
Middle-Class Mosaic	81,980 (5%)	248,820 (6%)
New Country	71,011 (4%)	199,871 (4%)
Country & Western	70,151 (4%)	208,967 (5%)
Family Mode	64,272 (4%)	197,419 (4%)
Diverse & Determined	62,321 (4%)	136,063 (3%)
Suburban Sports	61,676 (4%)	173,651 (4%)
Midtown Movers	57,855 (4%)	158,758 (4%)
Multicultural Corners	54,162 (3%)	175,925 (4%)
Mid-City Mellow	53,453 (3%)	146,353 (3%)
Multiculture-ish	46,523 (3%)	162,580 (4%)
Savvy Seniors	43,382 (3%)	102,004 (2%)
Stressed in Suburbia	42,788 (3%)	117,600 (3%)
Juggling Acts	41,108 (3%)	98,522 (2%)
Down to Earth	40,458 (2%)	111,996 (3%)
First-Class Families	36,893 (2%)	118,206 (3%)
Mature & Secure	35,973 (2%)	103,553 (2%)
Kick-Back Country	35,790 (2%)	107,540 (2%)



Outer Circle: Population Inner Circle: Households

## ALBERTA EQ COMPOSITION BY HOUSEHOLD AND POPULATION COUNT



**Household Count** Population EQ Type Free Spirits (FS) 322,609 977,515 Rejuvenators (RJ) 237,088 674,364 Authentic Experiencers (AE) 207,086 593,804 No Hassle Traveller (NHT) 199,715 595,910 Gentle Explorer (GE) 492,723 199,412 Cultural Explorers (CE) 158,951 323,884 Virtual Travellers (VT) 141,229 423,316 Cultural History Buffs (CHB) 107,691 208,083 Personal History Explorers (PHE) 70,695 182,883

Refer to Alberta EQ Profiles for additional Information

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# ALBERTA #1 BY HOUSEHOLD COUNT MODERN SUBURBIA FULL PROFILE





## Modern Suburbia PRIZM Segments Included (by SESI): 11 Market: Alberta

Overview	Market Sizing	Top Geographic Mar	kets				
<ul> <li>Of the 67 PRIZM Clusters identified in Canada, Modern Suburbia rank 1<sup>st</sup>, making up 122,490 households, as 7.5% of the total Upweeholds in Alberts (1.644,470).</li> </ul>				Target Group		Mar	rket
<ul> <li>123,489 households, or 7.5% of the total Households in Alberta (1,644,476)</li> <li>The Median Household Maintainer Age is 41, 58% of couples have children living at home</li> </ul>	Total Population	Census Subdivision	% of Group	% of Market	Index	HH Count	% of Market
Above Average Household Income of \$141,199 compared to Alberta at \$125,945	Target Group: 376,989   8.4%	Edmonton, AB (CY)	49.4	15.6	207	392,545	23.9
• Top Social Value: Confidence in Advertising: A tendency to trust and use advertising as a	Market: 4,472,482	Calgary, AB (CY)	42.9	10.5	140	504,320	30.7
dels promoted by advertising and the consumer society		Wood Buffalo, AB (SM)	2.7	12.4	165	27,216	1.7
models promoted by devertising and the consumer society		Airdrie, AB (CY)	1.3	6.2	82	25,833	1.6
Above average interest in Swimming, Sporting Events and Cycling	Total Households	Chestermere, AB (CY)	1.0	17.4	232	7,081	0.4
<ul> <li>Average interest in travelling within Canada (Above Average for: Banff, BC, Calgary, Jasper and Vancouver); Modern Suburbia from Alberta spent an average of \$1,596 on their last</li> </ul>	Target Group: 123,489   7.5%	Strathcona County, AB (SM)	0.7	2.3	31	38,575	2.3
vacation	Market: 1,644,476	Red Deer, AB (CY)	0.6	1.8	23	42,867	2.6
On average Modern Suburbia from Alberta spend 11hrs/week listening to the Radio,		St. Albert, AB (CY)	0.5	2.2	30	25,755	1.6
18hrs/week watching TV, 0hr/week reading the Newspaper and 4.6hrs/day on the Internet. Weekly Magazine usage is minimal (4min/day)		Lethbridge, AB (CY)	0.4	1.1	15	40,477	2.5
weekiy wagazine usage is minimar (4min/uay)		Grande Prairie, AB (CY)	0.2	0.8	11	25,600	1.6

• 77% currently use Facebook, 48% use Instagram and 36% use Twitter

EQ Segments	
% of Target Group Households	%
Free Spirits	-
Authentic Experiencers	-
Cultural Explorers	-
Cultural History Buffs	-
Personal History Explorers	-
Gentle Explorers	-
No Hassle Travellers	-
Virtual Travellers	100.0
Rejuvenators	-

Тор	PRI	ZM S	egme	nts

### % of Target Group Households

11 - Modern Suburbia







100.0

1



## Sources: DemoStats 2020, PRIZM 2020

Index: At least 10% above or Target Group below the average

Source: Environics Analytics 2020



## Modern Suburbia PRIZM Segments Included (by SESI): 11 Market: Alberta

Demographic Profile					Psychog	aphics**					
Total Popul	ation	Total H	Household	ds		Stror	ng Valu	ies	We	ak Val	ues
Target Group: 376,989 Market: 4,472,44	•	Target Group: 1 Market: 1,		7.5%		Status via Ostentatious Consur		148 146	50 66		ent Through Work cal Concern
Average Household Income	H	Household Size*				Confidence in Adve	ertising	146	66	Attract	ion to Nature
\$141,199 (112) Median Household Maintainer Age	. 1		l	÷.		Personal Op Pursuit of N		139 135	67 68	Brand A Utilitari	Apathy ian Consumerism
41	1 Person 2 Person	is 3 Persons 4	1 Persons	5+ Persons	Key Socia	al Values					
(83) ir	% 16.7 29.1 ndex 70 85	123	21.3 <b>139</b>	13.1 <b>127</b>		nce in Advertising ndex = <b>146</b>	At	traction F		ds	Ecological Fatalism Index = <b>132</b>
Marital Status**	Family Compositior	٦***	Educatior	۱**							
67.7% (113)	58.0 <sup>°</sup> (125	7	10	6.8% (145)		ption Evangelism ndex = <b>127</b>		Consum Index			National Pride Index = <b>121</b>
Married/Common-Law	Couples With Kids at I	Home Ur	niversity D	egree							
Visible Minority Presence*	Non-Official Langua	age* Immi	grant Pop	ulation*		acial Fusion ndex = <b>119</b>	Pi	ursuit of ( Index :	0	ty	Culture Sampling Index = <b>115</b>
<b>55.0%</b>	2.3%	U.U	HH 1	8.2%							
Belong to a visible minority	(159 No knowledge of Eng French		n outside (	<b>(168)</b> Canada		ed for Escape ndex = <b>114</b>		Multicul <sup>:</sup> Index			Traditional Family Index = <b>113</b>
group Sources: DemoStats 2020. SocialValues 2020		least 10% above or				*Based on Households	**Barod oc	toursheld a		a Daucher	graphics benchmarked to Canada, and
Note: Base variables are default and vary bas		below the average	Target Grou	up Source: Environ	ics Analytics 2020		** Based on (				Strong/Weak values ranked by index

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Strong/Weak values ranked by index 2



## Sports & Leisure

### Occasionally/Regularly Participate or Attended/Visited [Past Year]

Top 5 Activities Participated*	% Comp	Index	Top 5 Activities Attended*	% Con
Reading	80.9	99	Other activities & attractions	60.8
Home exercise & home workout	59.1	107	Auditoriums, arenas & stadiums (any)	53.1
Swimming	58.2	113	Sporting events	51.7
Camping	57.6	97	Movies at a theatre/drive-in	43.6
Gardening	56.7	96	National or provincial park	43.2

Swimming	Camping	Sporting events	Cycling	Hiking & backpacking	National or provincial park	Parks & city gardens	Bars & restaurant bars
\$\$	<u>kia</u>		Å	Å	<u>A</u> P	*	Å
58.2%	57.6%	51.7%	51.1%	45.5%	43.2%	40.9%	38.3%
(113)	(97)	(126)	(113)	(111)	(107)	(103)	(104)
Ice skating	Golfing	Zoos & aquariums	Theme parks, waterparks & water slides	Photography	Specialty movie theatres/IMAX	Canoeing & kayaking	Historical sites
je j	- Si	BD3	ĥ	Õ	Ť.	÷	1 T
34.3%	31.6%	31.6%	30.3%	30.1%	28.1%	28.0%	26.6%
(113)	(101)	(101)	(143)	(97)	(111)	(103)	(107)
Fishing & hunting	Pilates & yoga	Cross country skiing & snowshoeing	Downhill skiing	Hockey	Video arcades & indoor amusement centres	ATV & snowmobiling	Adventure sports
12	汸	1 Si	×€	ş.		50	S.
23.6%	22.0%	21.9%	21.1%	20.2%	18.5%	15.0%	13.9%
(83)	(97)	(103)	(106)	(129)	(141)	(86)	(110)
Snowboarding	Curling	Power boating & jet skiing	Dinner theatres	Beer, food & wine festivals	Inline skating	RV shows	Music festivals
TA	Æ.			A A A		नाम्	((()))
12.5%	11.8%	11.8%	10.3%	9.5%	8.8%	5.9%	5.7%
(154)	(97)	(87)	(82)	(120)	(109)	(132)	(69)
Sources: Opticks Powered by Numer	ris 2020 I	index: At least 10% above or	Source: Environi	cs Analytics 2020	(!) Indicates small sample size	*Selected and ran	ked by percent composition

Sources: Opticks Powered by Numeris 2020 Note: Base variables are default and vary based on database

below the average

Based on Household Population 12+ \*\*Ranked by percent composition 3



Index

131

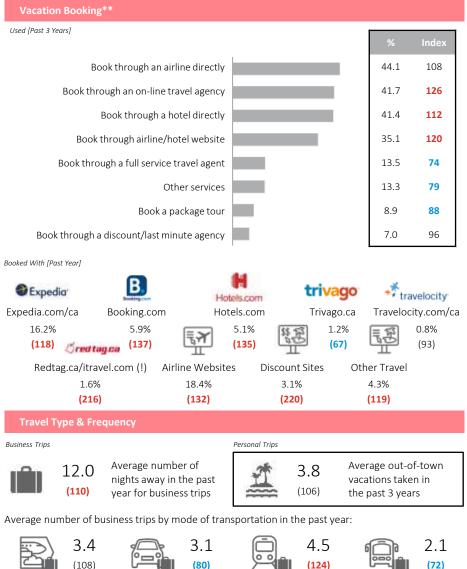
112 126

115 107



## **Travel Profile**





Sources: Opticks Powered by Numeris 2020 Note: Base variables are default and vary based on database

p Source: Environics Analytics 2020

(!) Indicates small sample size

\*Selected and ranked by percent composition \*\*Ranked by percent composition Based on Household Population 12+





## **Travel Profile**

Used	[Past 3 Years]						
			Æ	<u>Åið</u>		õ	∆\$P
	Hotel	Friends/relatives	All-inclusive resort	Camping	Motel	Vacation rental by owner	Cottage
	65.8%	38.4%	22.9%	28.0%	14.4%	24.4%	8.2%
	(111)	(106)	(111)	(107)	(74)	(134)	(93)
	jų į			同 覧		Ŵ	
	B&B	Condo/apartment	Cruise ship	RV/camper	Package tours	Spa resort	Boat
	10.9%	14.3%	3.8%	13.1%	2.8%	3.4%	3.3%
	(101)	(126)	(74)	(94)	(96)	(119)	(115)

Airline Preference	S**			
Flown [Past Year]				
🛞 AIR CANADA	WESTJET 🄣	Air transat	porter	٠
Air Canada	West Jet	Air Transat	Porter Airlines	Other Canadian
39.4%	49.8%	5.1%	0.0%	2.9%
(119)	(114)	(133)	(66)	(103)
UNITED	DELTA	American Airlines 🍾		
United Airlines	Delta Airlines	American Airlines	Other American	
5.6%	6.7%	1.3%	2.0%	
(109)	(116)	(91)	(148)	
	*		R	-
European Airlines	Asian Airlines	Other Charter	Other	
5.3%	2.0%	1.3%	5.1%	
(133)	(154)	(52)	(138)	

## Car Rental\*

Rented From [Past Year]

Enterprise	Budget	Avis	National
8.6%	8.0%	2.2%	3.7%
(143)	(208)	(81)	(165)
Hertz	-{Discount}-	UHAUL	
Hertz	Discount	U-Haul	Other Rentals
2.1%	1.0%	0.4%	1.4%
<b>(124)</b>	<b>(201)</b>	<b>(60)</b>	<b>(82)</b>

\*Ranked by national values \*\*Ranked by national values within row 5 bcr

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ts

Sources: Opticks Powered by Numeris 2020 Note: Base variables are default and vary based on database Index: At least 10% above or below the average

Source: Environics Analytics 2020

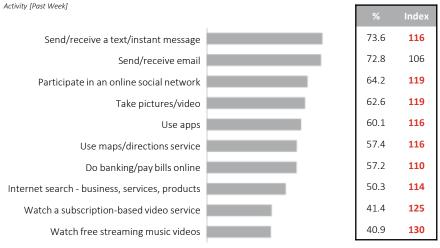
Based on Household Population 12+



## Modern Suburbia PRIZM Segments Included (by SESI): 11 Market: Alberta

Secreta lat										
Media										
Overall Level of Use										
Radio			Television		Nev	wspaper	Magaz	ine		Internet
<u> </u>					[			]		([1])
11 hours/week		1	,090 minutes/week		0 ho	urs/week	4 minute	s/day	27	6 minutes/day
(86)			(91)			(62)	(55)	)		(119)
Top Radio Programs*			Top Television Programs*			Top Newspaper Sections	k		Top Magazine Publica	tions*
Programs [Weekly]			Programs [Average Week]			Frequency Read [Occasionally/Frequ	ently]		Read [Past Month]	
	%	Index		%	Index		%	Index		%
Mainstream Top 40/CHR	33.4	171	Movies	53.	3 103	Local & Regional News	49.2	93	Other U.S. magazines	7.2
Adult Contemporary	23.1	145	Evening local news	32.	5 93	National News	44.7	91	Other English-Canadian	7.1
News/Talk	17.4	68	Primetime serial dramas	31.	3 109	International News & World	41.7	92	People	4.3
Today's Country	14.0	87	Hockey (when in season)	28.	5 94	Movie & Entertainment	30.5	94	National Geographic	4.3
Classic Hits	13.9	80	Home renovation/decoration sh	ows 27.	5 109	Health	27.3	101	CAA Magazine	4.1
Sports	12.0	245	Sci-Fi/fantasy/comic book shows	23.	9 <b>152</b>	Sports	26.1	92	Canadian House and Home	e 4.0
Modern/Alternative Rock	11.7	164	Situation comedies	23.	8 100	Editorials	23.5	85	Hello! Canada	2.9
AOR/Mainstream Rock	10.5	104	Suspense/crime dramas	22.	7 94	Food	21.5	82	Sports Illustrated	2.7
Hot Adult Contemporary	10.4	133	News/current affairs	21.	6 <b>86</b>	Business & Financial	19.1	81	Canadian Living	2.5
Multi/Variety/Specialty	6.9	60	Cooking programs	20.	8 108	Travel	18.1	85	Maclean's	2.4
Top Internet Activities*						Top Mobile Activities*				
Activity [Past Week]				% Ind	ov	Activity [Past Week]				%
				/0 1110	C.					70
Send/receive a text,	/instant me	ssage	7	'3.6 <b>11</b>	6	Send/receive a	text/instant r	nessage		72.6
Se	nd/receive	email	7	2.8 10	6		Send/receiv	ve email		62.5
Participate in an onlir	ne social ne	twork	6	64.2 <b>11</b>	9		Take picture	es/video		60.6





ALUVILY [FUST WEEK]		Index
Send/receive a text/instant message	72.6	119
Send/receive email	62.5	118
Take pictures/video	60.6	1 <b>20</b>
Use apps	58.4	118
Participate in an online social network	57.4	124
Use maps/directions service	53.7	122
Internet search - business, services, products	39.4	127
Do banking/pay bills online	32.9	109
Compare products/prices while shopping	25.2	130
Watch other online free streaming videos	24.9	120



Sources: Opticks Powered by Numeris 2020 Note: Base variables are default and vary based on database Index: At least 10% above or Target Group below the average

Source: Environics Analytics 2020

(!) Indicates small sample size

\*Selected and ranked by percent composition Based on Household Population 12+ 6

% Index 7.2 97

7.1 102 4.3 **115** 

4.3 103

2.7 **192** 2.5

2.4 **56** 

74 201

81

50



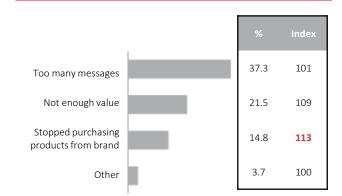
## Media

Soci	al Media Pla	tforms			
Usage	[Currently Use]				
f	Facebook <b>77.4%</b> (98)		YouTube <b>68.2%</b> (98)	in	LinkedIn 55.9% (123)
Ø	WhatsApp <b>51.6%</b> (140)	Ø	Instagram <b>48.0%</b> (124)	3	Twitter 36.2% (126)
P	Pinterest <b>29.6%</b> (92)		Snapchat <b>17.7%</b> (115)	1	Podcasts <b>16.1%</b> (90)
٢	Reddit <b>14.5%</b> (139)	Ħ	Health/Fitness 11.6% (131)	blog	Blogs <b>10.4%</b> (108)
ĥÅ	Dating App <b>5.6%</b> (128)	••	Flickr <b>2.8%</b> (97)	٢	Tinder 2.5% (113)

Reasons to Follow Bran	ds		
		%	Index
To get coupons and discounts		37.7	116
To learn about a brand's products /services		35.3	110
To enter contests		32.7	106
To be among the first to hear brand news		18.5	151
To provide feedback to the brand		12.8	112
To engage with content		11.4	143
To make suggestions for new products/services		6.8	127
To share brand-related stories with consumers		5.8	104

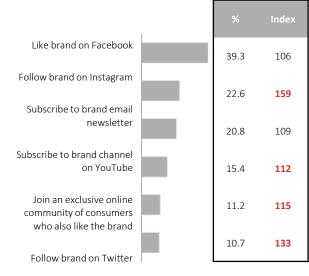
### Social Media Attitudes "I tend to ignore marketing and "Use SM to keep up to date on general advertisements when I'm in a social "I am well informed about SM" news/events" 41% | Index = **124** media environment" 44% | Index = 114 65% | Index = 90 "I am open to receiving relevant "Feel comfortable collaborating with "Use SM to keep up to date on marketing messages through social others through SM" news/events in my industry" media channels" 35% | Index = 124 33% | Index = **115** 26% | Index = **119**

## Reasons to Unfollow Brands



## Actions Taken using Social Media

### Variables with Response "Yes"





Sources: AskingCanadians Social 2020 Note: Base variables are default and vary based on database Index: At least 10% above or below the average

Target Group Source: Environics Analytics 2020

Ranked by percent composition Based on Household Population 18+

7



Product Preferences

Variables with "Agree" Statements

"I would like to eat healthy foods more often" 77%   Index = 103	"I have tried a product/service based on a personal recommendation" 76%   Index = 107	"I generally achieve what I set out to do" 72%   Index = 103	"I am very concerned about the nutritional content of food products I buy" 65%   Index = 105	"I value companies who give back to the community" 63%   Index = 103
"I offer recommendations of products/services to other people" 62%   Index = 108	"I like to cook" 62%   Index = 109	"I am interested in learning about different cultures" 62%   Index = 109	"Family life and having children are most important to me" 62%   Index = 99	"I consider myself to be informed on current events or issues" 55%   Index = 94
"I like to try new places to eat" 54%   Index = 100	"It's important to buy products from socially-responsible/environmentally- friendly companies" 48%   Index = 101	"I make an effort to buy local produce/products" 47%   Index = <b>89</b>	"When I shop online I prefer to support Canadian retailers" 46%   Index = 97	"I like to try new and different products" 45%   Index = 97
"I am adventurous/"outdoorsy"" 44%   Index = 109	"Free-trial/product samples can influence my purchase decisions" 43%   Index = 101	"Vegetarianism is a healthy option" 35%   Index = <b>134</b>	"I prefer to shop online for convenience" 32%   Index = 108	"Advertising is an important source of information to me" 29%   Index = 108
"I am willing to pay more for eco- friendly products" 27%   Index = 105	"I lead a fairly busy social life" 27%   Index = 103	"I consider myself to be sophisticated" 26%   Index = 108	"Staying connected via social media is very important to me" 26%   Index = <b>85</b>	"I enjoy being extravagant/indulgent" 22%   Index = <b>118</b>

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### **Product Preferences**

## **Beer Consumption**

Drinks (Past Week)

		÷.	_	_		_
_	None	1 to 3	4 to 6	7 to 9	10 to 12	More than 12
%	66.6	19.2	4.5	3.9	1.5	4.3
Index	97	113	80	128	72	118

## Drinks

Drank [Past Month]	% Comp	Index
Canadian wine	13.5	109
Cider	10.1	165
Liqueurs (any)	7.1	105

Type Drank [Past Month]	% Comp	Index
Microbrewery/craft beer	12.3	105

Brand of Drink [Most Often/Fr	equent]	% Comp	Index
Other Canadian microbrewery/	craft beer	26.0	128



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Sources: Opticks Powered by Numeris 2020
Note: Base variables are default and vary based on database

9



## **Product Preferences**

Restaurant Type	Visited*						
Frequency of Visiting [Pa	st Year]						
Crice a month or more II	2-11 times per year = Once a year	%	Index	%	Index	%	Index
Pizza restaurants		11.9	91	55.5	114	2.0	47
Asian restaurants		6.0	101	53.6	112	8.0	113
Submarine/sandwich restaurants		12.4	131	43.1	103	5.0	113
Breakfast style restaurant		7.4	184	31.6	107	16.2	125
Chicken restaurants		4.7	146	23.8	94	4.2	73
Ice cream/frozen yogurt restaurants		2.7	94	32.1	111	6.5	114
Specialty burger restaurants		4.8	110	37.2	127	10.1	140
Italian restaurants		4.4	214	20.8	97	9.0	117
Steakhouse		0.2	38	26.9	124	20.6	114
Other ethnic restaurants		5.9	246	18.1	108	8.5	106
Mexican/Burrito-style restaurants		2.0	84	30.5	134	9.0	120
Seafood/Fish and Chips restaurants		0.3	49	13.3	90	4.8	66

Frequency of Visiting [P	ast Year]						
Crice a month or more	# 2-11 times per year = Once a year	%	Index	%	Index	%	Index
Casual/family dining restaurants		7.3	124	47.8	97	7.0	94
Food court outlets at a shopping mall	_	6.7	81	56.9	120	6.3	79
Pub restaurants		7.1	144	39.4	125	2.8	51
Formal dine-in restaurants		2.9	98	32.7	110	14.2	118
Fast casual restaurants		11.7	133	35.8	116	5.9	159
Sports bars	-	3.5	137	20.6	110	3.8	89
Other types		1.5	48	12.3	71	1.4	69

R

Other Organic Food

8.8%

(98)

## **Purchased Organic Food**

Done [Past Week]



22.1%

(102)



Organic Meat

D)

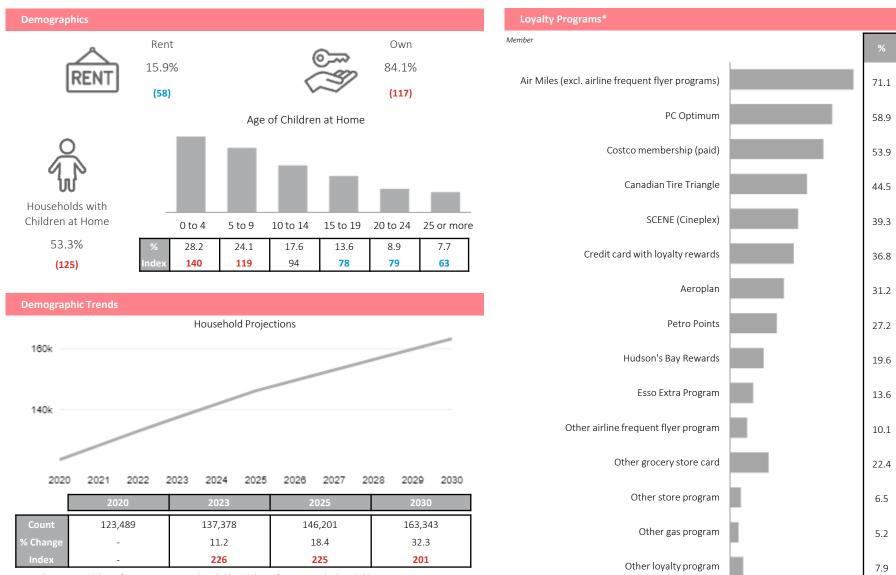
8.2% **(125)** 



Sources: Opticks Powered by Numeris 2020 Note: Base variables are default and vary based on database



**Product Preferences** 





115

112

116

110

126

108

122

141

104

140

111

116

92

63

80

Note: Index compares % change from 2020 target group households to % change from 2020 market households



## **Internet Activity**

Activity [Past Week]

	Internet Activity*	%	Index	ex Internet Activity via Mobile	%	Index	Internet Activity via Tablet	%	Index
Send/receive email		72.8	106	6	62.5	118		10.7	81
Send/receive a text/instant message		73.6	116	6	72.6	119		5.3	95
Participate in an online social network		64.2	119	9	57.4	124		8.5	90
Do banking/pay bills online		57.2	110	0	32.9	109		8.6	134
Take pictures/video		62.6	119	9	60.6	120		4.6	115
Use maps/directions service		57.4	116	6	53.7	122		4.0	86
Use apps		60.1	116	6	58.4	118		17.7	128
Internet search - business, services, products		50.3	114	4	39.4	127		9.8	96
Watch a subscription-based video service (e.g. Netflix)		41.4	125	5	20.1	123		15.8	151
Watch free streaming music videos		40.9	130	0	24.8	119		12.8	172
Compare products/prices while shopping		35.4	124	4	25.2	130		4.2	102
Watch other online free streaming videos		33.9	120	0	24.9	120		7.8	136
Research products/services		29.1	113	3	20.1	123		6.4	127
Listen to music via streaming video service (e.g. YouTube)		26.4	102	2	17.2	101		4.7	111
Play/download online games		32.9	121	1	24.7	131		4.5	84
Purchase products or services		21.1	107	7	12.2	130	1	2.2	73
Share/refer/link friends to a website or an article		23.2	117		19.5	121	1	1.8	65
Consult consumer reviews		21.9	122		16.1	133		2.8	110
Listen to Internet-only music service (e.g. Spotify)		24.7	134		21.7	146		1.0	63
Use online telephone directory		19.6	107		17.8	122	1	1.7	112
Download music/MP3 files (free or paid)		20.5	112		16.2	117		4.0	299
Use ad blocking software		16.2	107		5.7	105		1.2	82
Download any video content (free or paid)		19.6	136		12.9	153	1	2.1	79
Read or look into online newspapers		11.0	102		6.4	96		3.1	102
Click on an Internet advertisement		12.2	107		8.6	104		1.1	63
Listen to a podcast		13.1	110		10.2	117	1	1.8	133
Listen to a radio broadcast via streaming audio		10.3	105		7.3	121	1	1.8	123
Download/print/redeem discount coupon		13.9	120		8.7	135		0.8	87
Enter online contests		6.9	78		4.2	89		0.9	84
Watch a TV broadcast via streaming video		5.9	102		2.6	95		0.9	64
Place/respond to an online classified advertisement		9.7	110		6.2	115		0.5	64
Receive store offers by SMS		9.5	131		8.0	121		-	-
Read or look into online magazines		4.9	93		3.1	116		1.1	79
Scan mobile tagging barcode/QR		3.4	87		3.4	88		-	-
Purchase group deal (e.g. Groupon)		4.4	180		2.9	189		-	-
Watch streaming purchased/rented videos (e.g. iTunes)		3.1	114	4	-	-		-	



Sources: Opticks Powered by Numeris 2020 Note: Base variables are default and vary based on database



## **Internet Activity**

Top Website Types*							Direct Media Usage		
Activity [Past Week]							Frequency of Use [Occasionally/Frequently]	%	Index
Internet Mobile Tablet									
	%	Index	%	Index	%	Index	Flyers delivered to the door or in the mail	35.9	90
							Coupons	35.1	105
Access a news site	35.0	101	24.4	103	8.1	123	General information from the Internet/websites	31.5	109
		102	17.0	100	7.6		Apps/online flyers	31.4	105
Access food/recipes content	27.7	103	17.3	106	7.6	113	Direct email offers	26.6	111
Access health-related content	11.7	88	7.6	88	1.8	61	Flyers inserted into a community newspaper	20.0	82
							Local store catalogues	19.6	96
Access professional sports content	13.2	106	10.2	107	2.1	79	Flyers inserted into a daily newspaper	11.3	64
							Mail order	4.9	63
Access restaurant guides/reviews	12.0	101	10.2	108	0.6	40	Yellow Pages (print)	1.1	33
Access travel content	9.1	90	5.9	106	1.7	74	Yellow Pages (online)	1.1	32
Access traver content	5.1	50	5.5	100	1./	17	F		
Access real estate listings/sites	8.6	97	5.3	124	1.4	89	Out of Home Advertising	_	
Access real estate listings/sites	0.0	57	5.5	124	1.4	05	Noticed Advertising [Past Week]	%	Index
Access a radio station's	9.0	84	3.9	74	0.6	65	Billboards	35.0	104
website	5.0	04	5.5	17	0.0	05	Digital billboards	29.0	118
Access home decor-related	7.1	96	5.4	126	1.0	60	On street furniture (e.g. bus benches) On bus exteriors	26.0	124
content	/.1	90	5.4	120	1.0	00	Inside public washrooms	22.5 20.4	114 123
							Inside shopping malls	18.0	91
Access a TV station's website	9.1	120	2.8	95	1.3	65	On transit shelters	15.2	122
							Inside movie theaters	10.7	115
Access celebrity gossip content	8.5	119	6.2	122	1.1	95	Inside horie diedeels	8.1	100
							Screens inside elevators	7.9	122
Access fashion or beauty- related content	4.3	88	3.6	104	0.5	57	Inside commuter trains	6.9	152
							Inside airports	5.9	118
Access automotive news/content	3.3	79	1.7	87	0.5	72	On subway/metro platforms	3.2	129
news/content	L		L		L		Inside subway/metro cars	2.0	88
							On taxis	1.7	52



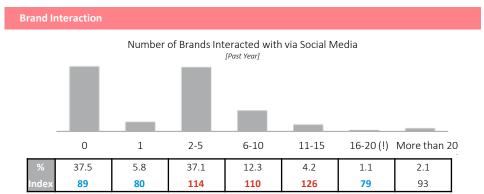
\*Ranked by national percent composition for internet activity Based on Household Population 12+ 13 Ranked by percent composition

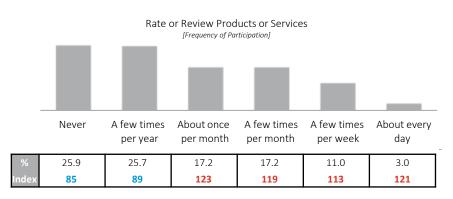


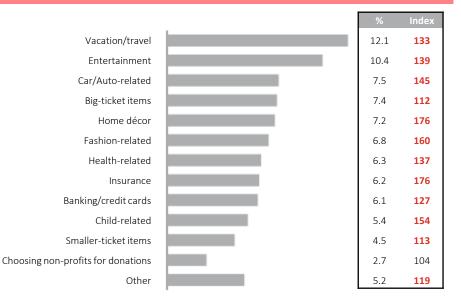
## Social Media Usage

## **Social Media Overview**

- Seek Recommendations via Social Media\*
- 78% of Modern Suburbia from Alberta spent tend to access social media on their mobile phones during the morning hours, 71% during the afternoon hours
- 12% seek recommendations for Vacation/Travel Information via social media (Above Average)
- 80% believe that Social media companies should not be allowed to own or share their personal information







## Top Social Media Attitudes\*\*

Modern Suburbia from Alberta are private about sharing their personal information online							
"Social media companies should not be allowed to own or share my personal information" 80%   Index = 93	"I would be more inclined to participate in SM if I knew my personal info would not be owned/shared by company" 68%   Index = 94						
"I tend to ignore marketing and advertisements when I'm in a social media environment" 65%   Index = <b>90</b>	"Use SM to stay connected with personal contacts" 50%   Index = <b>112</b>						

(!) Indicates small sample size

\*Ranked by percent composition

Based on Household Population 18+

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\*\*Selected and ranked by highest percent composition

**Regional Tourism** Secretariat

Sources: AskingCanadians Social 2020 Note: Base variables are default and vary based on database Index: At least 10% above or Target Group below the average

Source: Environics Analytics 2020



## Social Media Usage

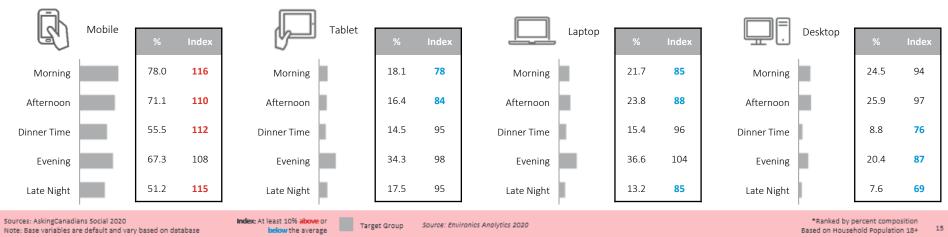
Frequency of Participation*		
A few times per week or more		
Participate In	% Comp	Index
View friends' photos online	56.1	115
Watch video online	49.9	109
Read article comments	47.4	107
Read status updates/tweets	47.4	112
Chat in online chats	41.3	117
Listen to radio or stream music online	37.8	106
Share links with friends and colleagues	32.3	111
Click links in news feeds	27.5	116
Read blogs	21.6	135
Play games with others online	16.4	96
Post photos online	14.4	108
Rate or review products online	13.9	115
Update your status on a social network	13.8	109
Chat in online forums	13.8	124
Comment on articles or blogs	13.0	126
Check in with locations	11.4	120
Share your GPS location	9.3	103
Post videos online	7.7	135
Publish blog, Tumblr, online journal	5.2	157

Social Media Uses*				Number of C
A few times per week or more				Across all social medi
		%	Index	
				0-4
Keep up to date on general news/events		52.6	105	50-
				100-14
Stay connected with family		49.2	107	150-19
Stay connected with personal contacts		43.9	97	200-29
				300-39
Keep up to date on news/events in my industry		30.3	104	400-4
				500-10
Stay connected with work/professional contacts		22.1	110	More than 100

Number of Conne	ections		
Across all social media			
		%	Index
0-49		25.4	76
50-99		13.5	95
100-149		9.6	85
150-199		9.2	112
200-299		13.0	138
300-399		6.3	104
400-499		5.6	133
500-1000		11.4	141
More than 1000		6.0	121

### Social Media Acces

Typically use







## Social Media Usage

Facebook				LinkedIn						Instagram					
Fr Fr	equency of [Past Year]	Use %	Index	6	n	Frec	Uency [Past Yea	of Use ar] %	Index		Ø	Free	quency of [Past Year]	Use %	Index
Currently Did Not Use Daily		57.5	98	Currently Use	Did Not Use	Use Daily		12.5	5 <b>130</b>	Currently Use	Did Not Use	Use Daily		27.0	135
77.4% 17.6% Use Weekly		13.9	106	55.9%	35.0%	Use Weekly		19.9	<b>119</b>	48.0%	40.7%	Use Weekly		12.1	103
(98) (100) Use Monthly		5.8	89	(123)	(75)	Use Monthly		21.4	124	(124)	(79)	Use Monthly		7.8	134
Participate In* (at least a few times per	veek) % Co	omp	Index	Participate In	* (at least a	few times per we	ek) %	Comp	Index	Participate I	n* (at least a	few times per we	eek) % Co	mp	Index
Read my news feed	58	3.4	105	Read your nev	wsfeed			13.2	118	View photos,	/videos		33	.2	129
Comment/Like other users' posts	47	.3	100	View a job pos	sting			12.4	145	Like photos/	/ideos		28	.0	129
Watch videos	44	.3	113	Search and re	view other p	orofiles		8.9	136	Watch live vi	deos		16	.1	135
Use Messenger	39	.2	99	Watch videos				8.0	126	Comment on	photos/video	os	15	.2	120
Watch live videos	20	0.2	116	Create a conn	ection			6.0	136	Send direct n	nessages		13	.6	140
Like or become a fan of a page	15	.4	106	Update your p	profile inforn	nation		4.1	115	View a brand	's page		11	.7	152
Click on an ad	15	.2	118	Click on an ad	(!)			4.1	140	Post photos/	videos		10	.2	140
Post photos	13	.1	100	Comment on	content			3.1	90	Watch IGTV	videos		8.	2	147
Update my status	12	.5	101	Post an article	e, video or pi	cture (!)		3.0	127	Click on ads			6.	7	136
Post videos	8.	.5	133	Participate in	LinkedIn for	ums (!)		2.8	122						
Create a Facebook group or fan page	6.	.4	155	Request a rec	ommendatio	on (!)		2.6	115						
Give to a Facebook fundraiser (!)	4.	.2	171	Join a LinkedIr	n group (!)			2.5	130						
Create a Facebook fundraiser (!)	3.	.4	177												

10.00	 
	rest

9	D	Frec	uency of [Past Year]	Use	
				%	Index
Currently Use	Did Not Use	Use Daily		7.1	85
29.6%	56.8%	Use Weekly		10.1	83
(92)	(102)	Use Monthly		11.6	106

Reddit					
6	5	Freq	uency of [Past Year]	Use	
				%	Index
Currently Use	Did Not Use	Use Daily	1	5.4	143
14.5%	75.4%	Use Weekly		5.6	156
(139)	(92)	Use Monthly		3.2	114
Participate	In* (at leas	st a few times ner	% Co	mn	Indox

Participate In* (at least a few times per month)	% Comp	Index
View content	10.6	138
Follow specific Subreddits	7.1	132
Vote on content	4.2	115
Post content	3.5	157

WhatsApp						
6	)	Fred	quency of [Past Year]	Use		
6				%	Index	
Currently Use	Did Not Use	Use Daily		27.4	170	
51.6%	38.6%	Use Weekly		13.8	126	
(140)	(71)	Use Monthly		10.3	116	

Participate In* (at least a few times per week)	% Comp	Index
Send/receive messages	35.6	159
Send/receive images	33.7	169
Use group chats	26.3	171
Send/receive documents and files	17.8	191
Use voice calls	17.0	172

\*Ranked by percent composition

Based on Household Population 18+

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Sources: AskingCanadians Social 2020 Note: Base variables are default and vary based on database



## Social Media Usage

Twitter						YouTube						Snapchat					
B			uency of [Past Year]	Use	Index	Y	bu he	Frequei [Pa:	ncy of l st Year]	Jse %	Index			Freq	uency of [Past Year]	Use	Index
Use	0id Not Use <b>54.0%</b>	Use Daily Use Weekly		15.9 11.1		Currently Use <b>68.2%</b>	Did Not Use <b>18.4%</b>	Use Daily Use Weekly		29.8 24.8	109 94	Currently Use <b>17.7%</b>	Did Not Use <b>71.4%</b>	Use Daily Use Weekly		5.6 5.7	88 129
(126)	(88)	, Use Monthly		8.3	126	(98)	(108)	Use Monthly		13.3	85	(115)	(93)	, Use Monthly		5.7	140
Participate In* (a	it least a f	ew times per we	ek) % Co	omp	Index	Participate In	* (at least a	few times per week)	% Co	mp	Index	Participate I	n* (at least a	few times per we	ek) % Co	omp	Index
Read tweets			23	.4	123	Watch videos			46.	5	106	Receive phot	os/videos		9.	4	116
Watch videos			13	.5	121	Like or dislike	videos		16.	4	125	Send photos,	/videos		6.	9	112
Retweet			9.	0	152	Watch live vid	eos		14.	8	112	Send direct t	ext messages		6.	5	97
Tweet			8.	9	131	Share videos			9.1		119	Use filters or	effects		6.	2	147
Respond to tweet	ts		8.	7	135	Leave comme	nt or post re	esponse on video	8.1	<u> </u>	130	Read Snapch	at discover/N	ews	5.	4	143
Follow users who	follow yo	u	7.	2	136	Click on an ad			8.0	)	114	Use group ch	at		4.	5	144
Actively follow ne	w users		7.	0	154	Embed a vide	o on a web p	age or blog	5.9	)	142	View a brand	's snaps		3.	7	142
Watch live videos			7.	0	130	Create and po	st a video		4.2	2	151	Use video ch	at		3.	4	156
Send or receive di	irect mess	ages	6.	9	115				-			View ads			3.	2	147
Share a link to a b	log post o	r article of interes	t 6.	3	107										•		
Click on an ad			5.	2	167												

## **Audio Podcasts**



Currently Use	Did Not Use
16.1%	66.4%
(90)	(101)

Frequency of Use [Past Year]

	%	Index
Use Daily	5.3	116
Use Weekly	6.6	92
Use Monthly	4.2	73

Participate In* (at least a few times per week)	% Comp	Index
Listen to another genre of podcast	5.8	131
Listen to a news podcast	5.8	129
Listen to an educational podcast	4.7	116
Listen to a comedy podcast	4.6	135
Listen to a business podcast	4.1	122
Listen to a sports podcast	3.7	118
Subscribe to a sports podcast**	3.1	113
Listen to a technology focused podcast	2.8	113
Subscribe to another genre of podcast	2.5	106
Subscribe to a educational podcast	2.3	126
Subscribe to a comedy podcast (!)	2.1	136
Subscribe to a business podcast (!)	2.0	147
Subscribe to a news podcast	1.8	107
Subscribe to a technology podcast (!)	1.3	108

Other Social Media Platforms						
Tinder				Tik Tok		
	Currently Use	Did No Use	ot 💦	Curre Use	,	Did Not Use
	2.5%	92.3%	έ 🤍	4.3%		91.8%
	<b>(113)</b> (98			(189	)	(97)
Frequency of Use -Tinder [Past Year]						
				%	Ind	ex
Use Daily (!)				0.8	86	;
Use Weekly (!)				1.4	15	8
*Ranked by percent composition						

\*\*a few times per month or more 17

Based on Household Population 18+

bcrt ts British Columbia Regional Tourism Secretariat

Sources: AskingCanadians Social 2020 Note: Base variables are default and vary based on database



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