PRIZM Segments Included (by SESI): 25, 27, 58, 61, 62, 68

Market: Okanagan Corridor

Overview

ENVIRONICS

- Personal History Explorers make up 6,128 households, or 5% of the Okanagan Corridor Target area (115,180 households)
- The Average Household Maintainer Age is 50, 53% of couples have children living at home
- Top Social Value: Ethical Consumerism: The willingness to base consumer decisions on the perceived ethics of the company making the product (e.g., whether management treats employees fairly, co-operates with governments that do not meet ethical standards, or uses testing methods that involve mistreatment of animals). Desire to see companies be good corporate citizens in terms of these new social concerns
- Above average interest in Concerts, Food/Wine and Health Shows
- Above average interest in travelling within Ontario and Montreal. Personal History Explorers from the Okanagan Corridor Target area spent an average of \$1,700 on their last vacation
- On average Personal History Explorers from the Okanagan Corridor Target area spend 13hrs/week listening to the Radio, 25hrs/week watching TV, 1hr/week reading the Newspaper and 4hrs/day on the Internet. Daily Magazine usage is minimal
- 83% currently use Facebook, 31% use Instagram and 25% use Twitter

EQ Segments % of Target Group Households

Free Spirits **Authentic Experiencers Cultural Explorers** Cultural History Buffs Personal History Explorers Gentle Explorers No Hassle Travellers Virtual Travellers

| % | |
|-------|--|
| - | |
| - | |
| - | |
| - | |
| 100.0 | |
| - | |
| - | |
| - | |
| - | |

Top Geographic Markets

| | | Target Group | Market | | |
|-----------------------|---------------|----------------|--------|-------------|----------------|
| Census Subdivision | % of Group | % of Market | Index | HH Count | % of Market |
| Kelowna, BC (CY) | 63.0 | 6.7 | 126 | 57,780 | 50.2 |
| Vernon, BC (CY) | 22.2 | 7.2 | 136 | 18,784 | 16.3 |
| Penticton, BC (CY) | 13.8 | 5.3 | 99 | 16,084 | 14.0 |
| West Kelowna, BC (DM) | 0.5 | 0.3 | 5 | 13,032 | 11.3 |
| Summerland, BC (DM) | 0.2 | 0.3 | 5 | 4,877 | 4.2 |
| Oliver, BC (T) | 0.2 | 0.6 | 12 | 2,234 | 1.9 |
| Osoyoos, BC (T) | 0.0 | 0.0 | 0 | 2,389 | 2.1 |

Market Sizing

Total Population Target Group: 10,663 | 4.0% Market: 264,588

Total Households Target Group: 6,128 | 5.3% Market: 115,180

Top PRIZM Segments

% of Target Group Households

68 - Low-Rise Renters 58 - Rustic Roads 25 - South Asian Society 99 5 0.5 0.1

Target Group

Rejuvenators



PRIZM Segments Included (by SESI): 25, 27, 58, 61, 62, 68 Market: Okanagan Corridor

Demographic Profile



Target Group: 10,663 | 4.0% Market: 264,588

Total Households

Target Group: 6,128 | 5.3% Market: 115,180

Average Household Income

\$61,088 (60)

Median Household Maintainer Age

> 50 (88)

| | | | | | _ |
|-------|----------|-----------|-----------|-----------|------------|
| | 1 Person | 2 Persons | 3 Persons | 4 Persons | 5+ Persons |
| % | 46.0 | 34.4 | 11.1 | 5.8 | 2.8 |
| Index | 154 | 86 | 84 | 53 | 47 |

Household Size*

Marital Status**

38.8% (68)

47.5% (93)

31.8% (103)

Married/Common-Law

Couples Without Kids at Home

Non-Official Language*

Family Composition***

High School Certificate Or Equivalent

Immigrant Population*

Education**

Visible Minority Presence*

11.6% (133)

Belong to a visible minority group

0.7% (127)

No knowledge of English or French

13.4%

(96)

Born outside Canada

Target Group

Psychographics**

| Strong Valu | ıes | We | ak Values |
|------------------------------|-----|----|------------------------|
| Confidence in Small Business | 122 | 77 | Sexism |
| Rejection of Authority | 122 | 85 | Vitality |
| Discriminating Consumerism | 119 | 88 | Concern for Appearance |
| Ethical Consumerism | 119 | 89 | Parochialism |
| Interest in the Unexplained | 118 | 90 | Pursuit of Intensity |

Key Social Values

Ethical Consumerism Index = 119

Social Learning Index = **115**

Multiculturalism Index = **115**

Community Involvement Index = 113

Primacy of Environmental Protection Index = **112**

Ecological Lifestyle Index = **111**

Ecological Concern Index = **111**

Global Consciousness Index = 108

Search for Roots Index = 106

Attraction to Nature Index = 102

Social Responsibility Index = 101

Effort Toward Health Index = 92



PRIZM Segments Included (by SESI): 25, 27, 58, 61, 62, 68

Market: Okanagan Corridor

Sports & Leisure

Occasionally/Regularly Participate or Attended/Visited [Past Year]

| Top 5 Activities Participated* | % Comp | Index |
|--------------------------------|--------|-------|
| Reading | | 104 |
| Home exercise & home workout | | 108 |
| Fitness walking | | 106 |
| Swimming | | 95 |
| Gardening | 53.6 | 87 |

| Top 5 Activities Attended* | | Index |
|--|------|-------|
| Parks & city gardens | 49.0 | 91 |
| Exhibitions, carnivals, fairs & markets | 44.7 | 90 |
| National or provincial park | 35.4 | 87 |
| Art galleries, museums & science centres | 34.3 | 98 |
| Bars & restaurant bars | 34.1 | 89 |

Key Tourism Activities**

| Hiking & backpacking | Camping | Parks & city gardens | Exhibitions, carnivals, fairs & markets | Cycling | Photography | National or provincial park | Bars & restaurant bars |
|---------------------------|-------------------|--------------------------|---|--------------------------------|---------------------------------|-----------------------------|----------------------------------|
| Å | <u> Ž</u> | * | | | | | |
| 51.4% | 51.1% | 49.0% | 44.7% | 43.2% | 40.6% | 35.4% | 34.1% |
| (99) | (89) | (91) | (90) | (93) | (105) | (87) | (89) |
| Canoeing & kayaking | Fishing & hunting | Historical sites | Cross country skiing & snowshoeing | Sporting events | Theatre - Community theatres | Downhill skiing | Concerts - Night clubs & bars |
| | | | | | <u>☆</u> | T. | 70 |
| 31.6% | 26.3% | 25.3% | 23.3% | 19.6% | 19.2% | 18.5% | 17.4% |
| (88) | (100) | (93) | (89) | (77) | (92) | (107) | (113) |
| Theatre - Festivals | Craft shows | Concerts - Casinos (any) | Adventure sports | Beer, food & wine festivals | ATV & snowmobiling | Music festivals | Snowboarding |
| | | 1 | | | 50 | ((0)) | 验 |
| 17.2% | 15.8% | 15.6% | 14.0% | 13.1% | 11.8% | 11.4% | 10.4% |
| (104) | (107) | (104) | (106) | (102) | (84) | (106) | (90) |
| Sportsman & outdoor shows | Food & wine shows | RV shows | Health and living shows | Fitness, golf & ski shows (!) | Boat shows | Job fairs | Travel shows |
| | | <u> </u> | | | | | |
| 6.9% | 5.5% | 4.5% | 3.7% | 3.0% | 2.5% | 2.2% | 1.1% |
| (202) | (118) | (85) | (126) | (180) | (92) | (89) | (86) |



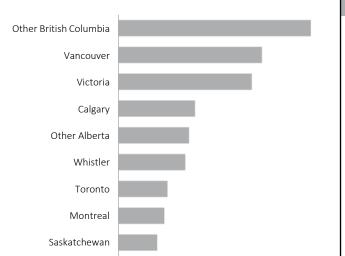
PRIZM Segments Included (by SESI): 25, 27, 58, 61, 62, 68

Market: Okanagan Corridor

Travel Profile

Top Canadian Destinations*



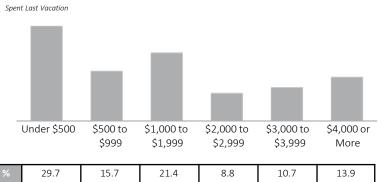




Vacation Spending

108

Banff



70

101



Average spend on last trip

Vacation Booking**

Used [Past 3 Years]



| _ | | |
|---|------|-------|
| | % | Index |
| | 43.2 | 98 |
| | 38.5 | 87 |
| | 31.5 | 101 |
| | 27.1 | 77 |
| | 23.7 | 88 |
| | 22.0 | 127 |
| | 16.0 | 114 |
| | 11.2 | 71 |
| | | |

Booked With [Past Year]



(81)

Hotels.com Hotels.com 5.7% (88)

Discount Sites

(104)

Trivago.ca 2.6% (101) Otl

trivago

travelocity Travelocity.com/ca

(73)

Other Travel

6.3% **(90)**

Travel Type & Frequency

Airline Websites

15.4%

(91)

Business Trips



10.7 Average number of nights away in the past year for business trips



3.5

(97)

Average out-of-town vacations taken in the past 3 years

Average number of business trips by mode of transportation in the past year:



3.3



3.



1.5



(102)

94

133

98

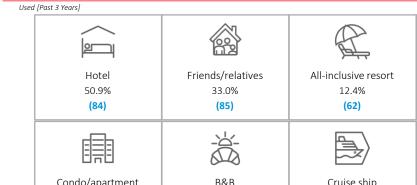


PRIZM Segments Included (by SESI): 25, 27, 58, 61, 62, 68

Market: Okanagan Corridor

Travel Profile

Accommodation Preferences*





Camping 21.3% (70)



Motel 21.3% (88)



Cottage 11.6% (96)



Vacation rental by owner 17.6% (95)

Condo/apartment 12.8% (94)

B&B 11.3% (91)

Cruise ship 8.7% (76)



RV/camper 15.2% (97)

6.1%

(114)



Spa resort 4.3% (59)



Package tours 6.0% (95)



Boat 4.2% (83)

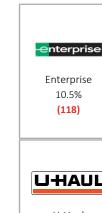
Airline Preferences**

Flown [Past Year]



Car Rental*

Rented From [Past Year]





Budget 3.7% (84)



Avis 2.1% (71)



Hertz 2.7% (84)



U-Haul 2.1% (75)



National 1.6% (58)



Discount 0.4% (42)



Other Rentals 3.9% (90)

**Ranked by national values within row

Based on Household Population 12+



PRIZM Segments Included (by SESI): 25, 27, 58, 61, 62, 68

Market: Okanagan Corridor

Newspaper

1 hours/week

(110)

Media

Overall Level of Use



Programs [Weekly]

AOR/Mainstream Rock

Adult Contemporary

Mainstream Top 40/CHR

Hot Adult Contemporary

Multi/Variety/Specialty

News/Talk

Not Classified

Today's Country

Classic Hits

Classic Rock

13 hours/week

(101)

Top Radio Programs*

21.9

15.9

14.0

13.7

13.2

12.1

10.2

9.0

8.5

7.6

Index

72

153

144

70

88

77

91

75

89

99

(116)

Television

1.515 minutes/week

Programs [Average Week]

Top Television Programs*

% Index 49.2 106 Movies Evening local news 37.3 90 News/current affairs 35.7 98 **Documentaries** 34.7 **116**

Primetime serial dramas 33.5 107 28.8 **112** 28.3 103 27.9 100

Cooking programs Hockey (when in season) Suspense/crime dramas Home renovation/decoration shows 25.0 94 Game shows 23.6 **155**

Top Newspaper Sections*

Frequency Read [Occasionally/Frequently]

| Local & Regional News | 55.9 | 95 |
|----------------------------|------|-----|
| International News & World | 53.9 | 107 |
| National News | 46.5 | 92 |
| Editorials | 35.5 | 102 |
| Food | 33.3 | 106 |
| Movie & Entertainment | 31.4 | 99 |
| Sports | 31.0 | 108 |
| Health | 27.7 | 91 |
| Business & Financial | 27.2 | 97 |
| Travel | 26.9 | 94 |



256 minutes/day (113)

Top Magazine Publications*

| Read | [Past | Month] | |
|------|-------|--------|--|
| | | | |

Sports Illustrated

Cineplex Magazine

Chatelaine (English edition)

| | % | Index |
|------------------------|------|-------|
| Canadian Living | 13.9 | 108 |
| National Geographic | 13.6 | 131 |
| Maclean's | 11.8 | 113 |
| Other English-Canadian | 11.6 | 115 |
| Other U.S. magazines | 9.9 | 95 |
| Reader's Digest | 7.1 | 100 |
| Good Housekeeping | 6.2 | 144 |

Top Internet Activities*

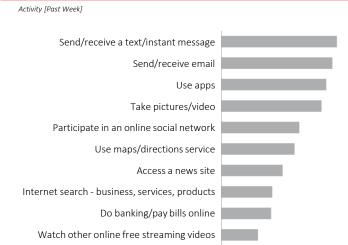
Activity [Past Week]

Send/receive email Send/receive a text/instant message Use apps Participate in an online social network Take pictures/video Internet search - business, services, products Do banking/pay bills online Access a news site Use maps/directions service

Watch other online free streaming videos

| % | Index |
|------|-------|
| 70.9 | 104 |
| 57.9 | 100 |
| 55.2 | 117 |
| 53.1 | 110 |
| 50.3 | 114 |
| 45.6 | 122 |
| 43.8 | 99 |
| 42.3 | 123 |
| 39.9 | 99 |
| 33.5 | 126 |

Top Mobile Activities*

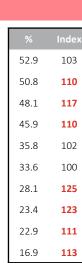


Magazine

9 minutes/day

(98)

Index



5.5

5.4

5.0

137

84

74



PRIZM Segments Included (by SESI): 25, 27, 58, 61, 62, 68

Market: Okanagan Corridor

37.8

34.4

33.0

11.5

10.5

7.0

3.2

3.1

105

106

103

96

96

80

65

75

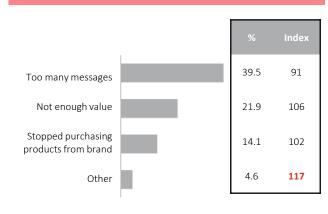
Media

Social Media Platforms Reasons to Follow Brands Usage [Currently Use] Facebook YouTube Wikis 83.2% 68.8% 35.0% To learn about a brand's (106)(101)(100)products/services LinkedIn Pinterest Instagram 33.4% 32.0% 30.9% To get coupons and (94)(95) (103)discounts WhatsApp Twitter Health/Fitness To enter contests B 25.3% 24.6% 15.2% (96)(103)(91) To provide feedback to the brand Podcasts Blogs Snapchat 15.2% 13.0% 12.4% To be among the first to (96)(96)(117)hear brand news Reddit Dating App Flickr To engage with content

2.7%

(86)

Reasons to Unfollow Brands



Social Media Attitudes

8.7%

(135)

Tinder 2.1%

(125)

"I tend to ignore marketing and advertisements when I'm in a social media environment" 73% | Index = 98

6.9%

(147)

"Use SM to keep up to date on general news/events" 37% | Index = 102

"I am well informed about SM" 33% | Index = 100

"Use SM to keep up to date on news/events in my industry" 27% | Index = 102 "I am open to receiving relevant marketing messages through social media channels" 23% | Index = 99 "Seek suggestions/recommendations when considering - Vacation, travelrelated purchases" 8% | Index = 95

Actions Taken using Social Media

Variables with Response "Yes"



To share brand-related

stories with consumers

To make suggestions for new products/services



PRIZM Segments Included (by SESI): 25, 27, 58, 61, 62, 68

Market: Okanagan Corridor

Product Preferences

Variables with "Aaree" Statements

| "I would like to eat healthy foods |
|------------------------------------|
| more often" |
| 81% Index = 101 |

"I am interested in learning about different cultures" 71% | Index = 106

"Once I find a brand I like, I stick with it" 68% | Index = 95 "I value companies who give back to the community" 67% | Index = 96

"I consider myself to be informed on current events or issues" 66% | Index = 96

"I make an effort to buy local produce/products" 66% | Index = 104 "It's important to buy products from socially-responsible/environmentally-friendly companies"
62% | Index = **111**

"I would rather spend a quiet evening at home than go out to a party" 62% | Index = 91 "I offer recommendations of products/services to other people" 56% | Index = 92 "I like to cook" 55% | Index = 94

"I like to try new places to eat" 50% | Index = **87** "I tend to pass up my favourite brand if something else is on sale" 44% | Index = **113** "Online streaming services do not replace radio" 43% | Index = 99

"Free-trial/product samples can influence my purchase decisions" 41% | Index = 88

"I am adventurous/"outdoorsy"" 41% | Index = 98

"My friends' opinions are an important source of information for me"

40% | Index = 94

"I like to try new and different products" 37% | Index = **84** "I am willing to pay more for ecofriendly products" 29% | Index = 88 "I am willing to pay a little extra to save time shopping" 29% | Index = **89** "I lead a fairly busy social life" 28% | Index = 93

"I prefer to shop online for convenience" 27% | Index = 91

"I consider myself to be sophisticated" 25% | Index = 97

"Advertising is an important source of information to me" 23% | Index = **85**

Source: Environics Analytics 2020

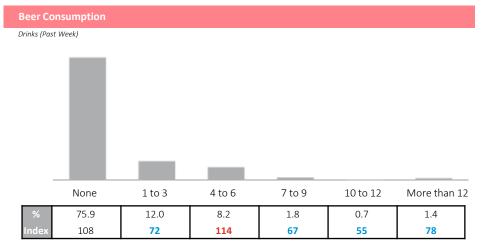
"I enjoy being extravagant/indulgent" 18% | Index = **86** "I buy the latest high-tech gadgets before most people I know" 11% | Index = **133**



PRIZM Segments Included (by SESI): 25, 27, 58, 61, 62, 68

Market: Okanagan Corridor

Product Preferences



Drinks

Wine Details

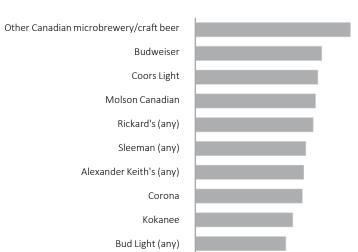
| Drank [Past Month] | % Comp | Index |
|--------------------|--------|-------|
| Canadian wine | 20.5 | 90 |
| Cider | 10.4 | 82 |
| Liqueurs (any) | 10.4 | 88 |

| Type Drank [Past Month] | % Comp | Index |
|-------------------------|--------|-------|
| Microbrewery/craft beer | 18.8 | 106 |

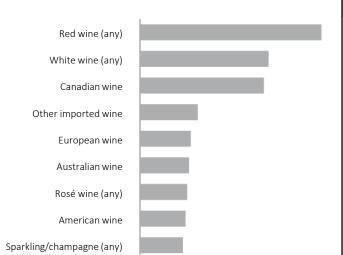
| Brand of Drink [Most Often/Frequent] | % Comp | Index |
|--|--------|-------|
| Other Canadian microbrewery/craft beer | 18.3 | 111 |

Top 10 Beers*

Brand Drink [Most Often/Frequently]



| % | Index |
|------|-------|
| 18.3 | 111 |





7.1

14.9

14.5

14.2

13.9

13.1

12.8

12.7

11.5

10.7

93

94

126

107

90

107

86

141

95

77



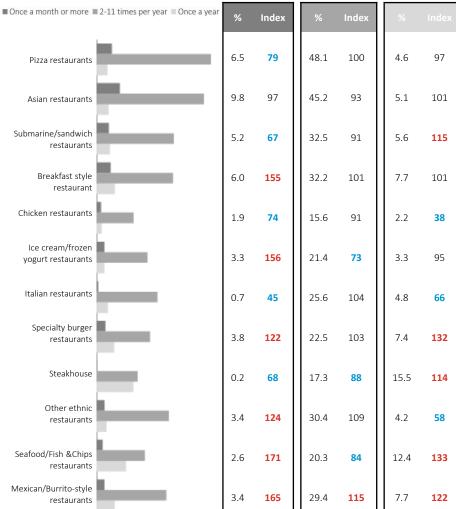
PRIZM Segments Included (by SESI): 25, 27, 58, 61, 62, 68

Market: Okanagan Corridor

Product Preferences

Restaurant Type Visited*

Frequency of Visiting [Past Year]



Restaurant Service Type*

Frequency of Visiting [Past Year]



Purchased Organic Food

Done [Past Week]



Organic Fruits and Vegetables 31.8% (94)



Other Organic Food 15.4% (102)



Organic Meat 10.0% (75)