



Sources: DemoStats 2019, PRIZM 2019

PRIZM Segments Included (by SESI): 06, 14, 28, 30, 32, 41, 45, 46, 48, 49, 55, 59, 60, 64, 66

Market: Okanagan Corridor

Overview

- Gentle Explorers make up 7,362 households, or 6% of the Okanagan Corridor Target area (115,180 households)
- The Average Household Maintainer Age is 60, 46% of couples have children living at home
- Top Social Value: Social Learning: An attraction to, and interest in, diversity. The feeling that there is a great
 deal to learn through contact and conversation with people different from oneself, who come from other
 backgrounds and places. Diversity is perceived as a source of personal enrichment, a way to satisfy a hunger for
 discovery and exploration and to extend a network of contacts. This construct is also associated with a respect
 for other people and cultures, as well as a heightened social conscience
- · Above average interest in Theatre-Festivals, Concerts, and Casinos
- Average interest in travelling within British Columbia and Alberta. Gentle Explorers from the Okanagan Corridor Target area spent an average of \$1,600 on their last vacation
- On average Gentle Explorers from the Okanagan Corridor Target area spend 14hrs/week listening to the Radio, 24hrs/week watching TV, 1hr/week reading the Newspaper and 4hrs/day on the Internet. Daily Magazine usage is minimal
- 78% currently use Facebook, 31% use Instagram and 27% use Twitter

EQ Segments % of Target Group Households %

Free Spirits	
Authentic Experiencers	
Cultural Explorers	
Cultural History Buffs	
Personal History Explorers	
Gentle Explorers	
No Hassle Travellers	
Virtual Travellers	
Rejuvenators	

Top Geographic Markets

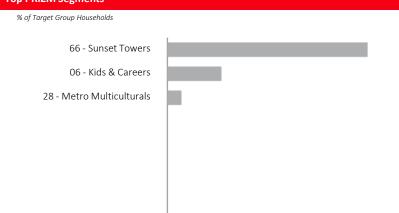
		Target Group	Market		
Census Subdivision	% of Group	% of Market	Index	HH Count	% of Market
Kelowna, BC (CY)	51.4	6.5	102	57,780	50.2
Penticton, BC (CY)	23.9	10.9	171	16,084	14.0
Vernon, BC (CY)	21.0	8.2	129	18,784	16.3
West Kelowna, BC (DM)	3.7	2.1	33	13,032	11.3
Summerland, BC (DM)	0.0	0.0	0	4,877	4.2
Osoyoos, BC (T)	0.0	0.0	0	2,389	2.1
Oliver, BC (T)	0.0	0.0	0	2,234	1.9

Market Sizing

Total Population
Target Group: 13,110 | 5.0%
Market: 264,588

Total Households
Target Group: 7,362 | 6.4%
Market: 115,180

Top PRIZM Segments



100.0

74.6

20.2

5.3



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Demographic Profile Total Population Total Households Target Group: 13,110 | 5.0% Target Group: 7,362 | 6.4% Market: 264,588 Market: 115,180 Average Household Income Household Size* \$86,242 (85) Median Household Maintainer Age 2 Persons 3 Persons 5+ Persons 1 Person 4 Persons 60 (107)46.2 33.0 8.7 8.3 3.8 155 82 66 **75** 65 Marital Status** Family Composition*** Education** 52.5% 54.3% 28.7% (91)(106)(93)Married/Common-Law Couples Without Kids at Home High School Certificate Or Equivalent Visible Minority Presence* Non-Official Language* Immigrant Population* 0.3% 7.8% 14.6% (88) (64)(105)Belong to a visible minority No knowledge of English or Born outside Canada French group

Psychographics**

Strong Valu	ies	We	ak Values
Rejection of Orderliness	127	83	Sexism
Legacy	119	84	Fatalism
Need for Escape	118	85	Pursuit of Novelty
National Pride	118	85	Advertising as Stimulus
Personal Control	118	86	Active Government
Key Social Values			

Social Learning Index = 114

Community Involvement Index = 108

Primacy of Environmental Protection Index = 108

Global Consciousness Index = 106

Ecological Lifestyle Index = 105

Effort Toward Health Index = 103

Ecological Concern Index = 103

Ethical Consumerism Index = 102

Search for Roots Index = 100

Multiculturalism Index = 99

Attraction to Nature Index = 99

Social Responsibility Index = 97



Gentle Explorers PRIZM Segments Included (by SESI): 06, 14, 28, 30, 32, 41, 45, 46, 48, 49, 55, 59, 60, 64, 66

Market: Okanagan Corridor

Sports & Leisure

Occasionally/Regularly Participate or Attended/Visited [Past Year]

Top 5 Activities Participated*		Index
Reading	85.6	97
Gardening	59.0	96
Home exercise & home workout	58.6	105
Fitness walking	58.0	107
Hiking & backpacking	53.9	104

Top 5 Activities Attended*	% Comp	Index
Parks & city gardens	51.4	96
Exhibitions, carnivals, fairs & markets	49.0	99
National or provincial park	41.1	101
Art galleries, museums & science centres	36.8	105
Bars & restaurant bars	34.9	91

Hiking & backpacking	Parks & city gardens	Camping	Exhibitions, carnivals, fairs & markets	Cycling	National or provincial park	Photography	Bars & restaurant bars
Š	*	Å			<u> </u>		
53.9%	51.4%	49.6%	49.0%	44.6%	41.1%	39.7%	34.9%
(104)	(96)	(87)	(99)	(96)	(101)	(102)	(91)
Canoeing & kayaking	Historical sites	Fishing & hunting	Sporting events	Cross country skiing & snowshoeing	Theatre - Community theatres	Theatre - Festivals	Downhill skiing
				±3i	<u>☆</u>		***
33.4%	28.0%	25.1%	22.9%	22.9%	19.2%	19.0%	17.5%
(93)	(103)	(95)	(90)	(88)	(92)	(115)	(101)
Concerts - Casinos (any)	Beer, food & wine festivals	Concerts - Night clubs & bars	Craft shows	Music festivals	ATV & snowmobiling	Adventure sports	Snowboarding
				((())	500		验
16.6%	15.4%	13.7%	13.3%	13.1%	12.2%	11.2%	8.4%
(110)	(121)	(89)	(90)	(121)	(87)	(85)	(73)
RV shows	Food & wine shows	Sportsman & outdoor shows	Boat shows	Travel shows	Health and living shows	Job fairs	Fitness, golf & ski shows (!)
4.3%	4.2%	4.0%	3.6%	2.2%	2.0%	1.7%	1.3%
(83)	(90)	(117)	(135)	(166)	(70)	(69)	(77)
Sources: Opticks Powered by Numeri	is 2019	index: At least 10% above or	Source: Environi	es Analytics 2020	(!) Indicates small sample size	*Selected and ran	ked by percent composition



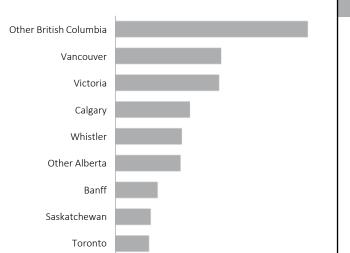
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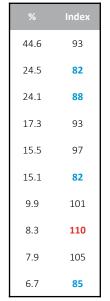
Market: Okanagan Corridor

Travel Profile





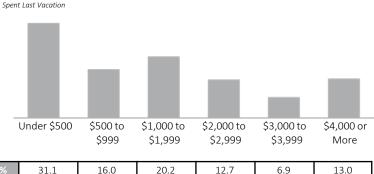




Vacation Spending

113

Jasper



101

95

1.633

(94)Average spend on last trip

Vacation Booking**

Used [Past 3 Years]



%	Index
45.3	102
39.6	90
30.3	97
28.8	107
27.8	79
21.7	126
13.6	86
13.4	95

Booked With [Past Year]



(101)

Hotels.com Hotels.com 6.7% (102)

Travelocity.com/ca \$\$ \$P\$

2.0%

(75)

2.5% Discount Sites

(82)

** travelocity

Trivago.ca 2.1%

trivago

(84)

Other Travel

8.2% (117)

Travel Type & Frequency

Airline Websites

16.5%

(98)

Business Trips



Average number of 9.5 nights away in the past (96)year for business trips



Personal Trips

3.6 (100) Average out-of-town vacations taken in the past 3 years

Average number of business trips by mode of transportation in the past year:









(101)



(99)

97

86

92



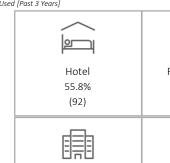
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Market: Okanagan Corridor

Travel Profile

Accommodation Preferences*

Used [Past 3 Years]





Friends/relatives 40.3% (103)



All-inclusive resort 18.0% (90)



Camping 25.6% (84)



Motel 23.8% (99)



Cottage 9.0% (75)



Vacation rental by owner 15.9% (86)



Condo/apartment 10.1% (74)



B&B 12.6% (101)



Cruise ship 12.7% (111)



RV/camper 11.9% (76)

5.1%

(95)



Spa resort 5.2% (71)



Package tours 5.7% (90)



Boat 3.9% (77)

Airline Preferences**

Flown [Past Year]



Car Rental*

Rented From [Past Year]





Budget Enterprise 7.9% 3.2% (89)(72)



Avis 2.4% (81)



Hertz 2.9% (90)



U-Haul 3.8% (134)



National 2.3% (83)



Discount 0.7% (75)



Other Rentals 3.7% (84)



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Market: Okanagan Corridor

Media

Overall Level of Use

Radio

14 hours/week

(108)

(112)

Morning local news

Television

1,464 minutes/week

Newspaper

1 hours/week (130)

94 23.7

(130)

12 minutes/day

Magazine

Index

Internet ((()))

221 minutes/day (97)

Top Radio Programs*

Programs [WeeklyJ

	%	Index
News/Talk	36.7	120
Adult Contemporary	21.4	110
Mainstream Top 40/CHR	17.3	111
Today's Country	11.9	79
Classic Hits	11.1	92
Not Classified	10.6	109
Multi/Variety/Specialty	10.1	90
Hot Adult Contemporary	9.4	99
Classic Rock	7.9	103
AOR/Mainstream Rock	6.9	66

Top Television Programs* Programs [Average Week]

	%	Index
Movies	48.4	105
Evening local news	44.4	107
News/current affairs	39.6	109
Documentaries	31.7	106
Primetime serial dramas	30.9	99
Hockey (when in season)	29.2	107
Cooking programs	27.8	108
Home renovation/decoration shows	26.7	100
Suspense/crime dramas	25.4	91

Top Newspaper Sections*

Frequency Read [Occasionally/Frequently]

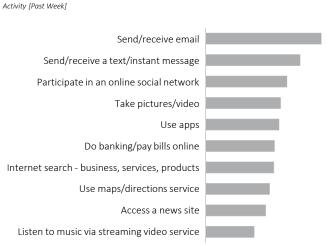
Local & Regional News	61.2	104
International News & World	53.1	105
National News	50.3	99
Editorials	39.2	112
Health	35.7	118
Food	34.6	110
Movie & Entertainment	34.6	109
Travel	34.3	120
Sports	30.6	107
Business & Financial	30.4	108

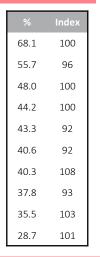
Top Magazine Publications*

Read	[Past	Month]	

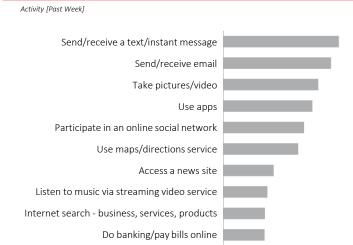
Redu [Past Month]		
	%	Index
Canadian Living	16.7	130
Maclean's	12.5	120
National Geographic	10.8	105
Reader's Digest	10.1	144
Chatelaine (English edition)	8.6	126
Other U.S. magazines	7.8	74
Other English-Canadian	7.2	72
Good Housekeeping	7.2	168
Cineplex Magazine	6.5	102
People	6.0	89

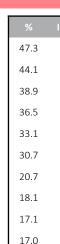
Top Internet Activities*





Top Mobile Activities*





92

96

93

89

94

91

92

95

90

82



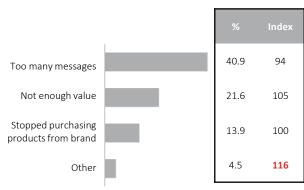
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Media

Social Media Platforms Reasons to Follow Brands Usage [Currently Use] Facebook YouTube LinkedIn in 78.3% 70.6% 38.4% To learn about a brand's (99)(104)(108)34.7 97 products/services Wikis Pinterest Instagram 0 35.9% 32.8% 31.2% To get coupons and 33.3 103 (102)(97)(104)discounts WhatsApp Twitter Health/Fitness 32.2 101 To enter contests B 27.9% 26.8% 16.9% (106)(113) (101)To provide feedback to 11.6 97 the brand Podcasts Blogs Snapchat 16.2% 12.5% 10.6% To be among the first to 11.4 104 (102)(93)(100)hear brand news Reddit Dating App Flickr To engage with content 8.3 94 8.4% 7.2% 3.8% To share brand-related (131)(153)(124)stories with consumers 4.5 91 Tinder 1.5% To make suggestions for new products/services 2.8 68 (92)**Social Media Attitudes**

Reasons to Unfollow Brands



"I tend to ignore marketing and advertisements when I'm in a social media environment" 75% | Index = 100

"Use SM to keep up to date on general news/events" 40% | Index = 109

"I am well informed about SM" 35% | Index = 106

"Use SM to keep up to date on news/events in my industry" 28% | Index = 106

"I am open to receiving relevant marketing messages through social media channels" 22% | Index = 93

"Seek suggestions/recommendations when considering - Vacation, travelrelated purchases" 8% | Index = 94

Actions Taken using Social Media

Variables with Response "Yes"





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Product Preferences

Variables with "Agree" Statements

"I would like to eat healthy foods
more often"
81% Index = 101

"Once | find a brand | like, | stick with it"

72% | Index = 101

"I value companies who give back to the community" 72% | Index = 103 "I consider myself to be informed on current events or issues" 68% | Index = 99 "I am interested in learning about different cultures" 66% | Index = 98

"I would rather spend a quiet evening at home than go out to a party" 62% | Index = 91

"I make an effort to buy local produce/products" 61% | Index = 97 "I like to try new places to eat" 59% | Index = 104 "It's important to buy products from socially-responsible/environmentallyfriendly companies" 58% | Index = 103

"I like to cook" 56% | Index = 95

"I offer recommendations of products/services to other people" 56% | Index = 92 "My friends' opinions are an important source of information for me"

48% | Index = 112

"Online streaming services do not replace radio" 45% | Index = 102

"Free-trial/product samples can influence my purchase decisions" 44% | Index = 96

"I am adventurous/"outdoorsy"" 41% | Index = 100

"I like to try new and different products" 41% | Index = 91 "I tend to pass up my favourite brand if something else is on sale" 39% | Index = 101

"I am willing to pay more for ecofriendly products" 34% | Index = 102

"I lead a fairly busy social life" 29% | Index = 96

"Advertising is an important source of information to me"

27% | Index = 96

"I prefer to shop online for convenience" 25% | Index = **83**

"I consider myself to be sophisticated" 24% | Index = 93 "I enjoy being extravagant/indulgent"

18% | Index = 83

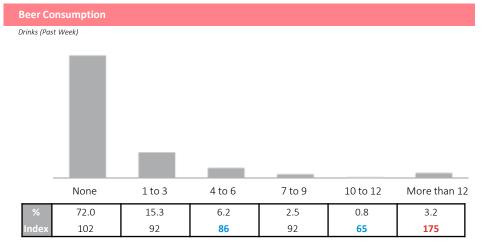
"I buy the latest high-tech gadgets before most people I know" 9% | Index = 103



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Market: Okanagan Corridor

Product Preferences



Drinks

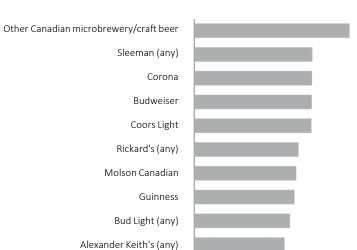
Drank [Past Month]	% Comp	Index
Canadian wine	22.9	101
Cider	10.6	83
Liqueurs (any)	8.5	73

Type Drank [Past Month]	% Comp	Index
Microbrewery/craft beer	19.8	112

Brand of Drink [Most Often/Frequent]	% Comp	Index
Other Canadian microbrewery/craft beer	16.9	103

Top 10 Beers*

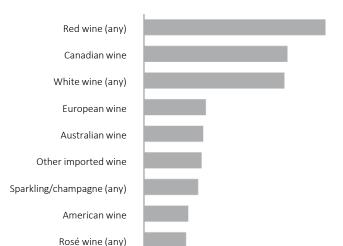
Brand Drink [Most Often/Frequently]

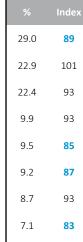


103 89 87
87
90
80
83
87
99
123
93
82

Wine Details

Drank [Past Month]





6.7

80



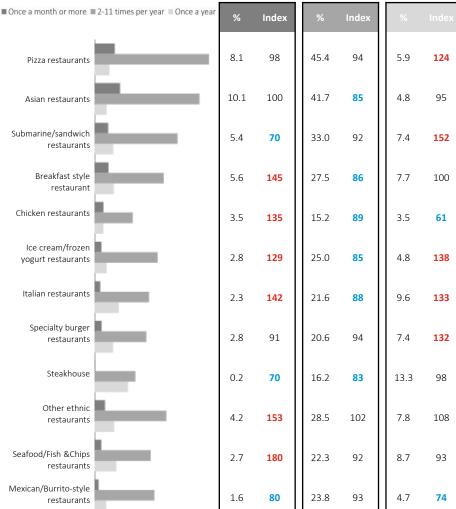
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Market: Okanagan Corridor

Product Preferences



Frequency of Visiting [Past Year]



Restaurant Service Type*

Frequency of Visiting [Past Year]



Purchased Organic Food

Done [Past Week]



(94)



(99)



Organic Meat 11.0% (83)

Based on Household Population 12+