ENVIRONICS
ANALYTICS

## Gentie Explorers

PRIZM Segments Included (by SESI): 06, 14, 28, 30, 32, 41, 45, 46, 48, 49, 55, 59, 60, 64, 66 Market: Okanagan Corridor

## Overview

## Top Geographic Markets

| Census Subdivision | Target Group |  |  | Market |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | \% of <br> Group | \% of <br> Market | Index | HH <br> Count | \% of <br> Market |
| Kelowna, BC (CY) | 51.4 | 6.5 | 102 | 57,780 | 50.2 |
| Penticton, BC (CY) | 23.9 | 10.9 | 171 | 16,084 | 14.0 |
| Vernon, BC (CY) | 21.0 | 8.2 | 129 | 18,784 | 16.3 |
| West Kelowna, BC (DM) | 3.7 | 2.1 | 33 | 13,032 | 11.3 |
| Summerland, BC (DM) | 0.0 | 0.0 | 0 | 4,877 | 4.2 |
| Osoyoos, BC (T) | 0.0 | 0.0 | 0 | 2,389 | 2.1 |
| Oliver, BC (T) | 0.0 | 0.0 | 0 | 2,234 | 1.9 |

Market Sizing
Gentle Explorers make up 7,362 households, or 6\% of the Okanagan Corridor Target area (115,180 households)

- The Average Household Maintainer Age is $60,46 \%$ of couples have children living at home
- Top Social Value: Social Learning: An attraction to, and interest in, diversity. The feeling that there is a great deal to learn through contact and conversation with people different from oneself, who come from other backgrounds and places. Diversity is perceived as a source of personal enrichment, a way to satisfy a hunger for discovery and exploration and to extend a network of contacts. This construct is also associated with a respect for other people and cultures, as well as a heightened social conscience

Above average interest in Theatre-Festivals, Concerts, and Casinos

- Average interest in travelling within British Columbia and Alberta. Gentle Explorers from the Okanagan Corridor Target area spent an average of $\$ 1,600$ on their last vacation
- On average Gentle Explorers from the Okanagan Corridor Target area spend $14 \mathrm{hrs} /$ week listening to the Radio $24 \mathrm{hrs} /$ week watching TV, $1 \mathrm{hr} /$ week reading the Newspaper and $4 \mathrm{hrs} /$ day on the Internet. Daily Magazine usage
EQ Segments
Free Spirits Target Group Households
Authentic Experiencers
Cultural Explorers
Cultural History Buffs
Personal History Explorers
Gentle Explorers
No Hassle Travellers
Virtual Travellers
Rejuvenators

Top PRIZM Segments
\% of Target Group Households

# Total Population <br> arget Group: 13,110 | 5.0\% Market: 264,588 <br> Target Group: 7,362|6.4\% 

 is minimal- $78 \%$ currently use Facebook, $31 \%$ use Instagram and $27 \%$ use Twitter

| $\%$ |
| :---: |
| 74.6 |
| 20.2 |
| 5.3 |
|  |
|  |
|  |
|  |

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## Gentle Explorers

## Demographic Profile

## Psychographics**



Total Population
Target Group: 13,110 | 5.0\% Market: 264,588


Target Group: 7,362|6.4\% Market: 115,180

## Strong Values

| Legacy | 119 | 84 | Fatalism |
| ---: | :---: | :---: | :--- |
| Rejection of Orderliness | 127 | 83 | Sexism |
| Need for Escape | 118 | 85 | Pursuit of Novelty |
| National Pride | 118 | 85 | Advertising as Stimulus |
| Personal Control | 118 | 86 | Active Government |

Key Social Values


Protection
Index = 108


Effort Toward Health Index = 103

Married/Common-Law Couples Without Kids at Home High School Certificate Or Equivalent

Non-Official Language* Immigrant Population*

| Ecological Concern <br> Index $=103$ |
| :---: | :---: |



Multiculturalism Index = 99

Attraction to Nature
Index $=99$

Social Responsibility
Index = 97

Belong to a visible minority group


No knowledge of English or
French


Born outside Canada

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## Sports \＆Leisure

| Occasionally／Regularly Participate or Attended／Visited［Past Year］ |  |  | Top 5 Activities Attended＊ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Top 5 Activities Participated＊ | \％Comp | Index |  | \％Comp | Index |
| Reading | 85.6 | 97 | Parks \＆city gardens | 51.4 | 96 |
| Gardening | 59.0 | 96 | Exhibitions，carnivals，fairs \＆markets | 49.0 | 99 |
| Home exercise \＆home workout | 58.6 | 105 | National or provincial park | 41.1 | 101 |
| Fitness walking | 58.0 | 107 | Art galleries，museums \＆science centres | 36.8 | 105 |
| Hiking \＆backpacking | 53.9 | 104 | Bars \＆restaurant bars | 34.9 | 91 |

## Key Tourism Activities＊＊

| Hiking \＆backpacking | Parks \＆city gardens | Camping | Exhibitions，carnivals， fairs \＆markets | Cycling | National or provincial park | Photography | Bars \＆restaurant bars |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 办辛视 |  |  | ®is | 4 |  | $\pm 1$ |
| $\begin{gathered} 53.9 \% \\ (104) \end{gathered}$ | $\begin{gathered} 51.4 \% \\ (96) \end{gathered}$ | $\begin{gathered} 49.6 \% \\ (87) \end{gathered}$ | $\begin{gathered} 49.0 \% \\ (99) \end{gathered}$ | $\begin{gathered} 44.6 \% \\ (96) \end{gathered}$ | $\begin{gathered} 41.1 \% \\ (101) \end{gathered}$ | $\begin{aligned} & 39.7 \% \\ & (102) \end{aligned}$ | $\begin{gathered} 34.9 \% \\ (91) \end{gathered}$ |
| Canoeing \＆kayaking | Historical sites | Fishing \＆hunting | Sporting events | Cross country skiing \＆snowshoeing | Theatre－Community theatres | Theatre－Festivals | Downhill skiing |
|  | $45{ }^{5}$ | $\stackrel{0}{-1}$ |  |  | 施 | 分 | 5 |
| 33．4\％ | 28．0\％ | 25．1\％ | 22．9\％ | 22．9\％ | 19．2\％ | 19．0\％ | 17．5\％ |
| （93） | （103） | （95） | （90） | （88） | （92） | （115） | （101） |
| Concerts－Casinos（any） | Beer，food \＆wine festivals | Concerts－Night clubs \＆bars | Craft shows | Music festivals | ATV \＆snowmobiling | Adventure sports | Snowboarding |
|  |  | $\frac{20}{10}$ |  | （（®） |  |  | 5®o |
| 16.6\% | 15.4\% | 13.7\% | 13．3\％ | 13.1\% | 12．2\％ | $11.2 \%$ | 8．4\％ |
| （110） | （121） | （89） | （90） | （121） | （87） | （85） | （73） |
| RV shows | Food \＆wine shows | Sportsman \＆outdoor shows | Boat shows | Travel shows | Health and living shows | Job fairs | Fitness，golf \＆ski shows <br> （！） |
| 뮹 | 目昌 |  |  | O | Q | 80 |  |
| 4．3\％ | 4．2\％ | 4．0\％ | 3．6\％ | 2．2\％ | 2．0\％ | 1．7\％ | 1．3\％ |
| （83） | （90） |  | （135） | （166） |  | （69） | （77） |
| Sources：Opticks Powered by Numeris 2019 Note：Base variables are default and vary based on database |  | Index：At least 10\％above or below the average | Source：Environics Anolytics 2020 |  | （I）Indicates small sample size Based on Household Population 12＋ | －Selected and ranked by percent composition ＊＊Ranked by percent composition |  |

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Gentle Explorers
PRIZM Segments Included (by SESI): 06, 14, 28, 30, 32, 41, 45, 46, 48, 49, 55, 59, 60, 64, 66 Market: Okanagan Corridor

## Travel Profile

## Top Canadian Destinations*



## Vacation Spending



| $\%$ | 31.1 | 16.0 | 20.2 | 12.7 | 6.9 | 13.0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Index | 113 | 97 | 95 | 101 | 86 | 92 |

## 1,633

(94)

Average spend on last trip

## Vacation Booking**



Travel Type \& Frequency
Business Trips

9.5

Average number of nights away in the past
(96) year for business trips

Personal Trips

3.6
vacations taken in
(100)

Average out-of-town vacations taken in the past 3 years

Average number of business trips by mode of transportation in the past year:
B
2.6
(89)
?
3.5
(98)

1.7
(101)

1.9
(99)

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Gentle Explorers
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## Travel Profile

## Accommodation Preferences*

| Used [Past 3 Years] |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hotel <br> 55.8\% <br> (92) | $\begin{gathered} \text { Friends/relatives } \\ 40.3 \% \\ (103) \end{gathered}$ | All-inclusive resort 18.0\% <br> (90) | 路 <br> Camping 25.6\% (84) | Motel <br> 23.8\% <br> (99) | Cottage 9.0\% <br> (75) | Vacation rental by owner 15.9\% <br> (86) |
| Condo/apartment 10.1\% <br> (74) | 滈 <br> B\&B <br> 12.6\% <br> (101) | Cruise ship 12.7\% <br> (111) | RV/camper 11.9\% <br> (76) | Spa resort $5.2 \%$ <br> (71) | Package tours 5.7\% <br> (90) | Boat <br> 3.9\% <br> (77) |

## Airline Preferences**

Flown [Past Year]

| Air Canada 36.9\% <br> (96) | WESTJET <br> West Jet <br> 39.8\% <br> (110) | Air Transat 5.2\% <br> (96) | porter <br> Porter Airlines 0.0\% <br> (49) | Other Canadian 5.1\% <br> (95) |
| :---: | :---: | :---: | :---: | :---: |
| UNITEDM <br> United Airlines <br> 6.4\% <br> (78) | ADELTA <br> Delta Airlines 5.1\% <br> (86) | American Airlines <br> American Airlines $4.7 \%$ <br> (89) | Other American 11.0\% <br> (110) |  |
| European Airlines 8.0\% <br> (108) | Asian Airlines 5.0\% <br> (63) | Other Charter 3.1\% <br> (93) |  |  |

Car Renta**
Rented From [Past Year]

| enterprise Enterprise $7.9 \%$ $(89)$ | Budget <br> Budget <br> 3.2\% <br> (72) | AVIS <br> Avis <br> 2.4\% <br> (81) | Hertz <br> Hertz <br> 2.9\% <br> (90) |
| :---: | :---: | :---: | :---: |
| பHALL <br> U-Haul <br> 3.8\% <br> (134) | National <br> National 2.3\% <br> (83) | Discount <br> Discount <br> 0.7\% <br> (75) | Other Rentals <br> 3.7\% <br> (84) |

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## Media

## Overall Level of Use



## Top Internet Activities*

## Top Mobile Activities*



| $\%$ | Index |
| :---: | :---: |
| 68.1 | 100 |
| 55.7 | 96 |
| 48.0 | 100 |
| 44.2 | 100 |
| 43.3 | 92 |
| 40.6 | 92 |
| 40.3 | 108 |
| 37.8 | 93 |
| 35.5 | 103 |
| 28.7 | 101 |

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## Media



## Social Media Attitudes


"Use SM to keep up to date on news/events in my industry" $28 \%$ | Index = 106
news/events"
40\% | Index = 109
"I am open to receiving relevant marketing messages through social media channels" $22 \%$ | Index = 93

"Seek suggestions/recommendations when considering - Vacation, travelrelated purchases" $8 \%$ | Index $=94$

## Reasons to Unfollow Brands



## Actions Taken using Social Media



## Product Preferences <br> Variables with "Agree" Statements

'I would like to eat healthy foods more often" 81\% | Index = 101
would rather spend a quiet evening at home than go out to a party" 62\% | Index = 91
"I offer recommendations of products/services to other people" 56\% | Index = 92
"I like to try new and different products" 41\% | Index = 91
"Advertising is an important source of information to me" 27\% | Index = 96

"My friends' opinions are an important source of information for me"
$48 \%$ | Index = 112

$\square$
"I enjoy being extravagant/indulgent" $18 \%$ | Index = 83
make an effort to buy local produce/products" 61\% | Index = 97
"I like to try new places to eat" 59\% | Index = 104

"It's important to buy products from socially-responsible/environmentallyfriendly companies" 58\% | Index = 103


"I am adventurous/"outdoorsy"" $41 \%$ | Index = 100
"I lead a fairly busy social life"

$$
29 \% \text { | Index = } 96
$$

"I buy the latest high-tech gadgets before most people I know" $9 \%$ | Index = 103

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## Product Preferences

## Beer Consumption

Drinks (Past Week)


Drinks

| Drank [Past Month] | \% Comp | Index |
| :--- | :---: | :---: |
| Canadian wine | 22.9 | 101 |
| Cider | 10.6 | 83 |
| Liqueurs (any) | 8.5 | 73 |


| Type Drank [Past Month] | \% Comp | Index |
| :--- | :---: | :---: |
| Microbrewery/craft beer | 19.8 | 112 |


| Brand of Drink [Most Often/Frequent] | \% Comp | Index |
| :--- | :---: | :---: |
| Other Canadian microbrewery/craft beer | 16.9 | 103 |




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## Product Preferences

| Restaurant Type Visited* |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Frequency of Visiting [Past Year] |  |  |  |  |  |  |
| ■ Once a month or more $\quad$ - 2-11 times per year $\quad$ Once a year | \% | Index | \% | Index | \% | Index |
| Pizza restaurants | 8.1 | 98 | 45.4 | 94 | 5.9 | 124 |
| Asian restaurants | 10.1 | 100 | 41.7 | 85 | 4.8 | 95 |
| Submarine/sandwich restaurants | 5.4 | 70 | 33.0 | 92 | 7.4 | 152 |
| Breakfast style restaurant | 5.6 | 145 | 27.5 | 86 | 7.7 | 100 |
| Chicken restaurants | 3.5 | 135 | 15.2 | 89 | 3.5 | 61 |
| Ice cream/frozen yogurt restaurants | 2.8 | 129 | 25.0 | 85 | 4.8 | 138 |
| Italian restaurants | 2.3 | 142 | 21.6 | 88 | 9.6 | 133 |
| Specialty burger restaurants | 2.8 | 91 | 20.6 | 94 | 7.4 | 132 |
| Steakhouse | 0.2 | 70 | 16.2 | 83 | 13.3 | 98 |
| Other ethnic restaurants | 4.2 | 153 | 28.5 | 102 | 7.8 | 108 |
| Seafood/Fish \&Chips restaurants | 2.7 | 180 | 22.3 | 92 | 8.7 | 93 |
| Mexican/Burrito-style restaurants |  | 80 | 23.8 | 93 | 4.7 | 74 |

## Restaurant Service Type*

Frequency of Visiting [Past Year]

| - Once a month or more | \% | Index | \% | Index | \% | Index |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Casual/family dining restaurants | 8.8 | 122 | 42.5 | 95 | 4.8 | 99 |
| Food court outlets at a shopping mall | 3.9 | 83 | 41.6 | 91 | 6.8 | 81 |
| Formal dine-in restaurants | 3.4 | 88 | 31.4 | 95 | 8.8 | 96 |
| Pub restaurants | 6.0 | 102 | 42.9 | 94 | 5.6 | 116 |
| Fast casual restaurants | 2.7 | 68 | 24.6 | 88 | 2.7 | 82 |
| Sports bars | 2.3 | 84 | 13.0 | 82 | 4.8 | 122 |
| Other types | 6.6 | 138 | 25.5 | 100 | 1.4 | 61 |

Purchased Organic Food
Done [Past Week]


Organic Fruits and Vegetables
31.8\%
(94)


Other Organic Food
Organic Meat
11.0\%
(83)

