PRIZM Segments Included (by SESI): 01, 02, 03, 04, 09, 22, 39

100.0

Source: Environics Analytics 2020

Market: Okanagan Corridor

#### Overview

**ENVIRONICS** 

- Authentic Experiencers make up 40,628 households, or 35% of the Okanagan Corridor Target area (115,180 households)
- The Average Household Maintainer Age is 57, 49% of couples have children living at home
- Top Social Value: Effort Towards Health: The commitment to focus on diet, exercise and healthy living to feel better and have a healthy, wholesome lifestyle. A willingness to transform one's lifestyle through exercise and radical changes to diet
- Average interest in Camping, Visiting Parks/City Gardens, Hiking and Cycling
- Average interest in travelling within British Columbia and Canada. Authentic Experiencers from the Okanagan Corridor Target area spent an average of \$1,700 on their last vacation
- On average Authentic Experiencers from the Okanagan Corridor Target area spend 12hrs/week listening to the Radio, 21hrs/week watching TV, 1hr/week reading the Newspaper and 4hrs/day on the Internet. Daily Magazine usage is minimal
- 78% currently use Facebook, 30% use Instagram and 24% use Twitter

# **EQ Segments**

% of Target Group Households



<b>Top Geographic Markets</b>	

		Target Group	Market		
Census Subdivision	% of Group	% of Market	Index	HH Count	% of Market
Kelowna, BC (CY)	53.2	37.4	106	57,780	50.2
Vernon, BC (CY)	15.5	33.5	95	18,784	16.3
West Kelowna, BC (DM)	15.0	46.6	132	13,032	11.3
Penticton, BC (CY)	13.8	35.0	99	16,084	14.0
Summerland, BC (DM)	2.3	19.4	55	4,877	4.2
Osoyoos, BC (T)	0.2	2.9	8	2,389	2.1
Oliver, BC (T)	0.0	0.8	2	2,234	1.9

#### **Market Sizing**

**Total Population** 

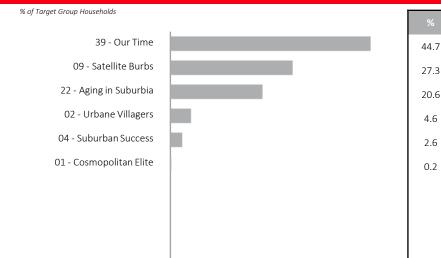
Target Group: 96,527 | 36.5% Market: 264,588

Total Households

Target Group: 40,628 | 35.3%

Market: 115,180

# **Top PRIZM Segments**

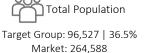




PRIZM Segments Included (by SESI): 01, 02, 03, 04, 09, 22, 39

Market: Okanagan Corridor

# **Demographic Profile**



Total Households

Target Group: 40,628 | 35.3% Market: 115,180

Average Household Income

\$118,547 (117)

Median Household

2 Persons 3 Persons 5+ Persons 1 Person 4 Persons

Household Size\*

Maintainer Age 57

(100)

25.3 41.6 13.8 85 104 105

> Family Composition\*\*\* Education\*\*



61.3% (107)



50.8% (99)

12.6

115

30.5% (99)

6.7

115

Married/Common-Law

Marital Status\*\*

Couples Without Kids at Home

High School Certificate Or Equivalent

Visible Minority Presence\*

Non-Official Language\*

Immigrant Population\*



8.3%

(95)

Belong to a visible minority group



0.4% (83)

No knowledge of English or French



Born outside Canada

Target Group

# Psychographics\*\*

Strong Valu	ies	We	eak Values	
National Pride	126	<b>126 75</b> Sexism		
Personal Control	119	80	Pursuit of Intensity	
Legacy	116	83	Pursuit of Novelty	
Emotional Control	116	84	Acceptance of Violence	
Rejection of Orderliness	114	85	Equal Relationship with Youth	

# **Key Social Values**

**Effort Toward Health** Index = **112** 

Primacy of Environmental Protection Index = 109

**Ecological Concern** Index = 106

Social Learning Index = 105

Community Involvement Index = 105

**Ethical Consumerism** Index = 103

Social Responsibility Index = 100

Search for Roots Index = 99

Attraction to Nature Index = 98

**Global Consciousness** Index = 97

Ecological Lifestyle Index = 94

Multiculturalism Index = 94



**PRIZM Segments Included (by SESI):** 01, 02, 03, 04, 09, 22, 39

Market: Okanagan Corridor

# **Sports & Leisure**

Occasionally/Regularly Participate or Attended/Visited [Past Year]

Top 5 Activities Participated*	% Comp	Index
Reading	88.3	100
Gardening	62.9	103
Swimming	58.4	101
Camping	58.3	102
Home exercise & home workout	57.2	102

Top 5 Activities Attended*	% Comp	Index
Parks & city gardens	55.5	103
Exhibitions, carnivals, fairs & markets	51.7	104
National or provincial park	43.0	105
Bars & restaurant bars	38.1	100
Art galleries, museums & science centres	35.3	101

# Key Tourism Activities\*

Camping	Parks & city gardens	Hiking & backpacking	Exhibitions, carnivals, fairs & markets	Cycling	National or provincial park	Photography	Bars & restaurant bars
<u> </u>	*	Å					
58.3%	55.5%	52.0%	51.7%	48.1%	43.0%	38.5%	38.1%
(102)	(103)	(101)	(104)	(104)	(105)	(99)	(100)
Canoeing & kayaking	Cross country skiing & snowshoeing	Sporting events	Historical sites	Fishing & hunting	Theatre - Community theatres	Downhill skiing	Theatre - Festivals
		(# <u>1</u> )			₩ ₩	***	
36.9%	27.7%	26.9%	26.6%	25.9%	21.4%	17.8%	16.0%
(103)	(106)	(105)	(98)	(98)	(103)	(103)	(97)
Concerts - Night clubs & bars	Craft shows	Concerts - Casinos (any)	ATV & snowmobiling	Adventure sports	Beer, food & wine festivals	Snowboarding	Music festivals
		1	50			验	(8)
15.0%	14.9%	14.0%	13.6%	13.0%	12.2%	11.5%	10.7%
(97)	(101)	(93)	(97)	(98)	(96)	(100)	(99)
RV shows	Food & wine shows	Sportsman & outdoor shows	Health and living shows	Job fairs	Boat shows	Fitness, golf & ski shows (!)	Travel shows
							2
4.8%	4.1%	2.7%	2.7%	2.3%	2.3%	1.3%	1.0%
(92)	(89)	(79)	(91)	(95)	(85)	(80)	(78)



PRIZM Segments Included (by SESI): 01, 02, 03, 04, 09, 22, 39

Market: Okanagan Corridor

#### **Travel Profile**

#### Top Canadian Destinations\*

Saskatchewan

\$500 to

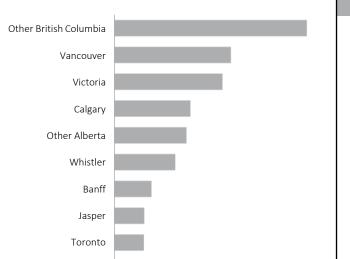
\$999

**Vacation Spending** 

Under \$500

Spent Last Vacation

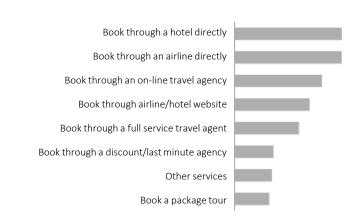




# 50.1 105 30.4 102 28.2 104 19.8 106 18.8 102 15.9 100 9.7 100 7.9 100 7.8 103 7.2 96

# Vacation Booking\*\*

Used [Past 3 Years]



%	Index
45.0	102
45.0	102
36.7	104
31.6	101
27.2	101
16.5	104
15.9	92
14.7	105

Booked With [Past Year]



Expedia.com/ca

12.6% (97)

6.8% (104)Airline Websites

**Discount Sites** 16.4% (97)

Hotels.com

Hotels.com

\*\* travelocity Travelocity.com/ca

2.7%

3.7

(102)

(89)

2.3% (92)

trivago

Trivago.ca

Other Travel 7.0% (100)

# Travel Type & Frequency

#### Business Trips



9.4 (95)

Average number of nights away in the past year for business trips

# Personal Trips

\$\$ \$\$

2.3%

(85)



Average out-of-town vacations taken in the past 3 years

Average number of business trips by mode of transportation in the past year:













2.0 (107)

27.3 16.6 13.1 7.8 21.0 14.2 97 99 100 99 104 100

\$2,000 to

\$2,999

\$1,000 to

\$1,999

\$3,000 to

\$3,999

\$4,000 or

More

(100)

Average spend

on last trip



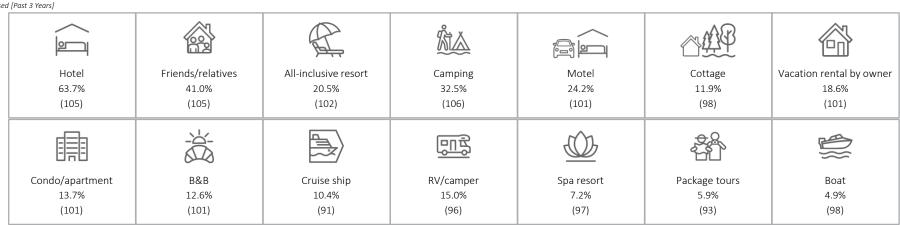
PRIZM Segments Included (by SESI): 01, 02, 03, 04, 09, 22, 39

Market: Okanagan Corridor

#### **Travel Profile**

#### **Accommodation Preferences\***

Used [Past 3 Years]



# Airline Preferences\*\*

Flown [Past Year]



#### Car Rental\*

Rented From [Past Year]





PRIZM Segments Included (by SESI): 01, 02, 03, 04, 09, 22, 39

Market: Okanagan Corridor

#### Media

# Overall Level of Use

Radio

12 hours/week

(96)

Television

1,240 minutes/week (95)

Newspaper

% Inde

1 hours/week (101)

Magazine

9 minutes/day (92)

Internet

((()))

228 minutes/day (100)

# **Top Radio Programs\***

# Programs [Weekly]

	%	Index
News/Talk	31.7	104
Adult Contemporary	19.2	98
Mainstream Top 40/CHR	16.9	108
Today's Country	14.4	95
Classic Hits	13.0	108
Multi/Variety/Specialty	11.0	99
Hot Adult Contemporary	10.4	109
AOR/Mainstream Rock	9.2	88
Not Classified	8.8	91
Classic Rock	7.4	97

# **Top Television Programs\***

Program	is [Averuy	e vveekj

Movies	45.2	98
Evening local news	40.5	97
News/current affairs	35.5	98
Primetime serial dramas	31.4	100
Documentaries	28.0	94
Hockey (when in season)	27.7	101
Suspense/crime dramas	27.4	98
Home renovation/decoration shows	26.7	100
Cooking programs	25.7	100
Morning local news	25.5	101

# **Top Newspaper Sections\***

#### Frequency Read [Occasionally/Frequently]

	%	Index
Local & Regional News	60.3	102
National News	51.4	101
International News & World	49.3	98
Editorials	34.9	100
Movie & Entertainment	32.2	101
Health	31.2	103
Food	31.1	99
Sports	28.9	101
Travel	28.8	101
Business & Financial	28.4	101

# **Top Magazine Publications\***

ad [	Past	Monthj	

Read [	Past Monti	h]

	%	Index
Canadian Living	12.6	98
Other U.S. magazines	10.3	98
Maclean's	9.8	95
National Geographic	9.5	92
Other English-Canadian	9.2	92
Chatelaine (English edition)	6.8	100
Cineplex Magazine	6.6	103
Reader's Digest	6.4	90
People	6.3	95
Canadian Geographic	5.0	103

52.7

47.8

42.0

41.7

36.2

34.4

22.3

20.8

20.0

18.8

102

104

102

100

103

102

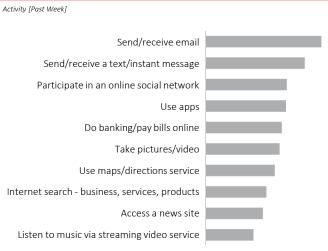
99

101

105

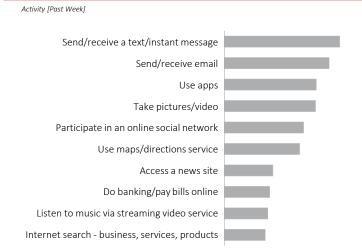
99

# **Top Internet Activities\***



	Index
68.6	101
58.8	102
48.2	100
47.7	101
45.2	102
43.9	99
41.0	101
36.1	97
34.0	99
28.4	100

# **Top Mobile Activities\***





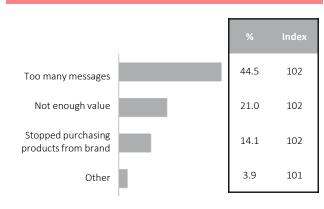
PRIZM Segments Included (by SESI): 01, 02, 03, 04, 09, 22, 39

Market: Okanagan Corridor

#### Media

#### **Social Media Platforms Reasons to Follow Brands** Usage [Currently Use] Facebook YouTube LinkedIn in 77.6% 67.8% 37.2% (98) To learn about a brand's (100)(104)36.4 101 products/services Wikis Pinterest Instagram 0 35.8% 33.7% 29.9% To get coupons and 32.0 99 (102)(100)(100)discounts WhatsApp Twitter Health/Fitness 31.9 100 To enter contests B 27.9% 24.1% 17.4% (106)(102)(103)To provide feedback to 11.9 99 the brand Podcasts Blogs Snapchat 16.7% 14.0% 10.5% To be among the first to 11.3 103 (106)(104)(100)hear brand news Reddit Dating App Flickr To engage with content 8.8 100 6.5% 3.9% 3.1% To share brand-related (101)(83)(99)stories with consumers 5.0 101 Tinder 1.5% To make suggestions for 4.2 new products/services 102 (94)**Social Media Attitudes**

#### **Reasons to Unfollow Brands**



# **Actions Taken using Social Media**

Variables with Response "Yes"



"I tend to ignore marketing and advertisements when I'm in a social media environment" 75% | Index = 100

"Use SM to keep up to date on general news/events" 37% | Index = 99

"I am well informed about SM" 33% | Index = 100

"Use SM to keep up to date on news/events in my industry" 26% | Index = 98

"I am open to receiving relevant marketing messages through social media channels" 23% | Index = 101

"Seek suggestions/recommendations when considering - Vacation, travelrelated purchases" 8% | Index = 102



**PRIZM Segments Included (by SESI):** 01, 02, 03, 04, 09, 22, 39

Market: Okanagan Corridor

#### **Product Preferences**

Variables with "Agree" Statements

"I would like to eat healthy foods
more often"
80%   Index = 99

"Once I find a brand I like, I stick with it" 72% | Index = 100

"I would rather spend a quiet evening at home than go out to a party" 70% | Index = 103 "I value companies who give back to the community" 70% | Index = 100

"I am interested in learning about different cultures" 68% | Index = 102

"I consider myself to be informed on current events or issues" 68% | Index = 99

"I make an effort to buy local produce/products" 63% | Index = 100 "I offer recommendations of products/services to other people" 61% | Index = 101

"I like to cook" 59% | Index = 99

"I like to try new places to eat" 59% | Index = 103

"It's important to buy products from socially-responsible/environmentallyfriendly companies" 56% | Index = 99

"Free-trial/product samples can influence my purchase decisions" 48% | Index = 102

"I like to try new and different products" 46% | Index = 104 "My friends' opinions are an important source of information for me"

45% | Index = 104

"Online streaming services do not replace radio" 43% | Index = 97

"I am adventurous/"outdoorsy"" 41% | Index = 98

"I tend to pass up my favourite brand if something else is on sale" 38% | Index = 100

"I am willing to pay more for ecofriendly products" 33% | Index = 101 "I am willing to pay a little extra to save time shopping" 32% | Index = 99 "I prefer to shop online for convenience" 31% | Index = 105

"I lead a fairly busy social life" 31% | Index = 104 "Advertising is an important source of information to me"

28% | Index = 102

"I consider myself to be sophisticated" 26% | Index = 100

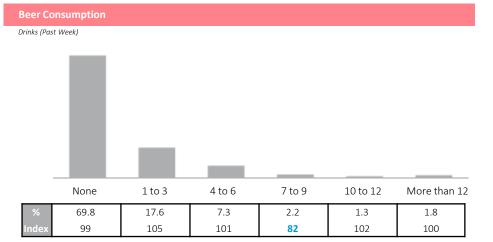
"I enjoy being extravagant/indulgent" 23% | Index = 106 "I buy the latest high-tech gadgets before most people I know" 8% | Index = 94



**PRIZM Segments Included (by SESI):** 01, 02, 03, 04, 09, 22, 39

Market: Okanagan Corridor

#### **Product Preferences**



#### Drinks

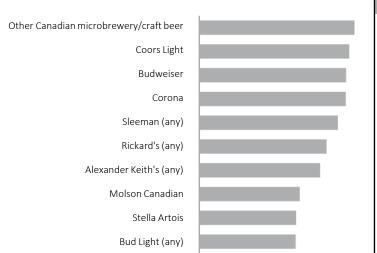
Drank [Past Month]	% Comp	Index
Canadian wine	23.1	102
Cider	13.6	106
Liqueurs (any)	11.3	96

Type Drank [Past Month]	% Comp	Index
Microbrewery/craft beer	17.6	100

Brand of Drink [Most Often/Frequent]	% Comp	Index
Other Canadian microbrewery/craft beer	16.6	100

# Top 10 Beers\*

Brand Drink [Most Often/Frequently]

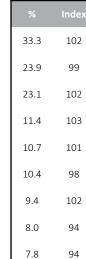


	Index
16.6	100
16.0	104
15.7	98
15.7	106
14.8	103
13.6	104
12.9	107
10.8	95
10.4	108
10.3	92

# Wine Details

Drank [Past Month]







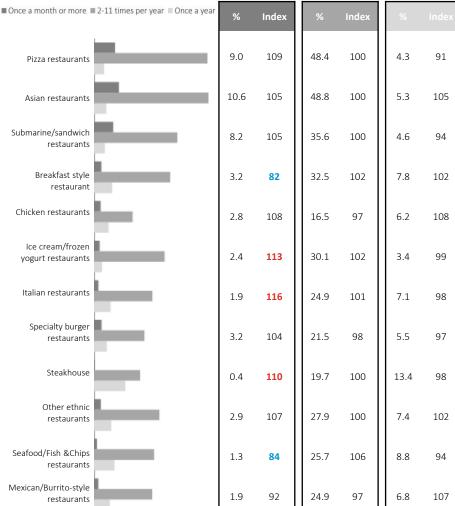
PRIZM Segments Included (by SESI):  $01,\,02,\,03,\,04,\,09,\,22,\,39$ 

Market: Okanagan Corridor

#### **Product Preferences**

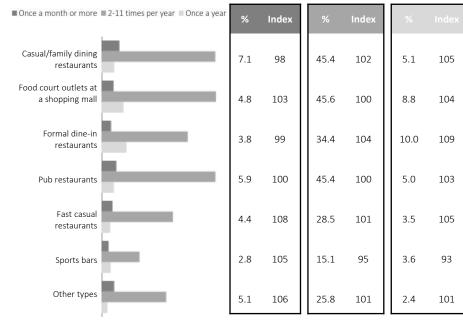
### Restaurant Type Visited\*

Frequency of Visiting [Past Year]



#### Restaurant Service Type\*

Frequency of Visiting [Past Year]



### **Purchased Organic Food**

Done [Past Week]



Organic Fruits and Vegetables 34.0% (101)



Other Organic Food 14.7% (97)



Organic Meat 13.8% (103)