

Sources: DemoStats 2019, PRIZM 2019

Free Spirits

PRIZM Segments Included (by SESI): 05, 13, 15, 16, 18, 20, 23, 31, 42, 43, 65 Market: RDOS - NORTH VANCOUVER - 2019

100.0

Source: Environics Analytics 2020

Overview

- Free Spirits make up 16,495 households, or 27% of the custom RDOS North Vancouver Target area (60,996 households)
- The Average Household Maintainer Age is 51, 58% of couples have children living at home
- Top Social Value: Need for Escape The desire to regularly escape the stress and responsibilities of everyday life
- Above average interest in Art Galleries/Museums and Adventure Sports
- Average interest in travelling within British Columbia. Free Spirits from the custom RDOS North Vancouver Target area spent an average of \$1,800 on their last vacation
- On average Free Spirits from the custom RDOS North Vancouver Target area spend 13hrs/week listening to the Radio, 20hrs/week watching TV, 1hr/week reading the Newspaper and 4hrs/week on the Internet. Weekly Magazine usage is minimal
- 80% currently use Facebook, 38% use Instagram and 32% use Twitter

Top Geographic Markets

	Target Group			Market		
Census Division	% of Group	% of Market	Index	HH Count	% of Market	
Greater Vancouver, BC (RD)	100.0	38.8	100	1,015,221	100.0	

Market Sizing



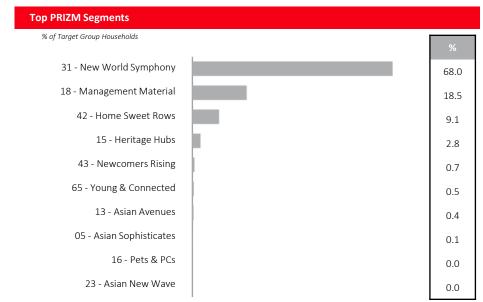


Target Group: 33,255 | 21.9% Market: 151,660

Target Group: 16,495 | 27.0% Market: 60,996

EQ Segments % of Target Group Households



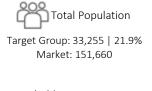




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Market: RDOS - NORTH VANCOUVER - 2019







Target Group: 16,495 | 27.0% Market: 60,996

Average Household Income



51

2 Persons 5+ Persons 1 Person 3 Persons 4 Persons

Household Size*

(94)

38.1 33.3 15.0 10.1 3.5 135 104 91 62 50

Marital Status**



Family Composition***



41.8%

(112)

Couples Without Kids at Home

Married/Common-Law

Visible Minority Presence*

37.5% (119)

Belong to a visible minority group

Non-Official Language*



1.8% (123)

No knowledge of English or French

Education**

38.5%

(97)

University Degree

Immigrant Population*

41.0% (117)

Born outside Canada

Target Group

Psychographics**

Strong Valu	Strong Values		eak Values
Flexible Families	123	72	Attraction to Nature
Culture Sampling	122	80	Traditional Family
Equal Relationship with Youth	117	81	Brand Apathy
Need for Escape	117	81	Cultural Assimilation
Importance of Brand	117	82	Duty

Key Social Values

Need for Escape Index = 117

Multiculturalism Index = **114**

Global Consciousness Index = **112**

Ethical Consumerism Index = 107

Ecological Lifestyle Index = 105

Community Involvement Index = 103

Primacy of Environmental Protection Index = 101

Social Responsibility Index = 100

Utilitarian Consumerism Index = 90

Primacy of the Family Index = 87

Traditional Family Index = 80

Attraction to Nature Index = 72



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Sports & Leisure

Occasionally/Regularly Participate or Attended/Visited [Past Year]

Top 5 Activities Participated*		Index
Reading	85.7	100
Home exercise & home workout	55.5	105
Swimming	51.5	93
Gardening	50.8	89
Fitness walking	50.3	93

Top 5 Activities Attended*	% Comp	Index
Exhibitions, carnivals, fairs & markets	51.6	101
Art galleries, museums & science centres	39.9	112
Parks & city gardens	38.2	103
Theatre - Major theatres, halls & auditoriums	35.3	100
Movies at a theatre & drive-in	31.9	90

Key Tourism Activities**

Home exercise & home workout	Exhibitions, carnivals, fairs & markets	Gardening	Camping	Hiking & backpacking	Photography	Art galleries, museums & science centres	Parks & city gardens
\$			<u> Žia</u>	Ż			*
55.5%	51.6%	50.8%	46.6%	43.9%	41.4%	39.9%	38.2%
(105)	(101)	(89)	(95)	(98)	(102)	(112)	(103)
National or provincial park	Health club activity	Canoeing & kayaking	Golfing	Cross country skiing & snowshoeing	Theatre - Community theatres	Theatre - Festivals	Fishing & hunting
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31.2%	29.5%	28.5%	24.8%	20.0%	19.8%	18.3%	17.8%
(101)	(101)	(88)	(103)	(103)	(93)	(105)	(87)
Downhill skiing	Sporting events	Historical sites	Concerts - Outdoor stages & parks	Soccer	Hockey	Adventure sports	Music festivals
Æ				ŹŚ.	Ąį.	\$	((8))
17.3%	17.1%	16.4%	16.3%	14.5%	10.1%	10.0%	8.3%
(97)	(86)	(95)	(105)	(100)	(86)	(112)	(98)
Snowboarding	Marathon or similar event	ATV & snowmobiling	Film festivals	Health and living shows	RV shows	Travel shows	Fitness, golf & ski shows (!)
<u> </u>	*	500			<u>चिन्</u> डे	2	
7.0%	6.9%	6.4%	5.4%	2.6%	2.5%	1.5%	0.6%
(75)	(82)	(83)	(105)	(68)	(68)	(104)	(105)



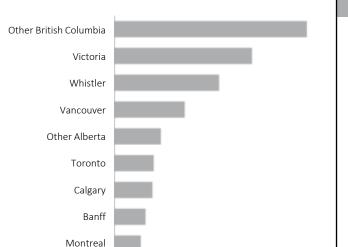
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Market: RDOS - NORTH VANCOUVER - 2019

Travel Profile

Top Canadian Destinations*





41.1 93 29.5 99 22.4 97 15.1 87 10.0 91 8.5 90 8.2 82 6.7 89 5.7 92 4.4 87

Vacation Booking**

Used [Past 3 Years]



%	Index
43.9	99
38.8	98
33.4	98
29.8	113
25.6	104
16.6	103
12.8	102
12.6	100

Booked With [Past Year]

Expedia

Expedia.com/ca

11.6% (85)

Airline Websites

13.1%

(107)

4.2% (98)

Hotels.com

Hotels.com

Discount Sites

1.3%

(80)

1.5% (91)

trivago

Trivago.ca

** travelocity Travelocity.com/ca

1.4%

(74)Other Travel

5.7% (101)

Travel Type & Frequency

Business Trips



10.7 (100)

Average number of nights away in the past year for business trips



3.6 (100)

Average out-of-town vacations taken in the past 3 years

Average number of business trips by mode of transportation in the past year:



3.6



4.1



4.9



3.3 (69)

\$500 to

\$999

14.1

93

\$1,000 to

\$1,999

20.8

104

\$2,000 to

\$2,999

12.1

104

Jasper

Vacation Spending

Under \$500

28.8

93

Spent Last Vacation

\$3,000 to

\$3,999

8.5

118

\$4,000 or

More

15.7

106

1,780

(106)

Average spend

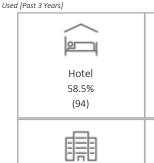
on last trip



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Travel Profile

Accommodation Preferences*









All-inclusive resort

17.5%

(105)



Motel 18.2% (107)



Cottage 9.6% (105)



Vacation rental by owner 17.1% (89)



Condo/apartment 13.7% (94)



37.2%

(103)

B&B 17.4% (107)



Cruise ship 14.6% (91)



Camping

21.1%

(89)

RV/camper 9.7% (87)

3.1%

(106)



Spa resort 5.4% (100)



Package tours 5.5% (115)



Boat 2.5% (80)

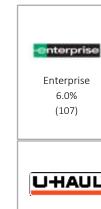
Airline Preferences**

Flown [Past Year]



Car Rental*

Rented From [Past Year]





Budget 3.0% (89)



Avis 1.9% (75)



Hertz 2.6% (98)



U-Haul 1.9% (90)



National 2.0% (82)



Discount 0.5% (111)



Other Rentals 3.2% (115)

**Ranked by national values within row

Based on Household Population 12+

*Ranked by national values



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Media

Overall Level of Use

Radio

13 hours/week **(115)**

Television

1,214 minutes/week (108) Newspaper

1 hours/week (100) minutos/e

Magazine

8 minutes/day (90) Internet

212 minutes/day (102)

Top Radio Programs*

Programs [Weekly]

	%	Index
News/Talk	38.2	97
Mainstream Top 40/CHR	18.5	99
Adult Contemporary	16.3	95
Classic Hits	15.2	93
Multi/Variety/Specialty	12.3	96
Hot Adult Contemporary	12.2	93
Modern/Alternative Rock	10.7	83
Today's Country	9.6	89
Not Classified	8.4	106
Classic Rock	8.2	87

Top Television Programs*

Programs [Average Week]

	%	Index
Evening local news	46.0	102
Movies	43.4	101
News/current affairs	35.0	99
Documentaries	31.8	100
Primetime serial dramas	31.2	101
Home renovation/decoration shows	27.5	106
Suspense/crime dramas	27.4	95
Cooking programs	26.9	103
Hockey (when in season)	25.5	95
Situation comedies	25.2	108

Top Newspaper Sections*

Frequency Read [Occasionally/Frequently]

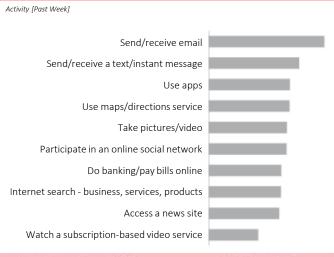
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	%	Index
Local & Regional News	58.9	103
International News & World	56.1	103
National News	54.9	99
Movie & Entertainment	41.1	102
Health	38.0	98
Editorials	37.7	101
Food	36.7	100
Travel	34.8	94
Sports	30.8	101
Business & Financial	28.0	89

Top Magazine Publications*

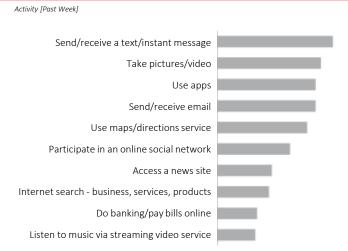
Read [Past Month]

neda [r ast Month]		
	%	Inde
Other U.S. magazines	10.9	88
Canadian Living	9.3	89
Maclean's	8.5	106
Other English-Canadian	7.5	88
National Geographic	6.2	92
Hello! Canada	6.1	111
Chatelaine (English edition)	5.8	105
People	5.6	104
Cineplex Magazine	5.2	96
Reader's Digest	5.2	94

Top Internet Activities*



Top Mobile Activities*



52.2

46.8

44.4

44.4

40.6

32.9

24.7

23.4

18.1

17.3

97

99

100

94

95

97

95

104

91

93

99

97

101

96

98

101

96

100

98

101

72.6

56.8

51.0

50.8

49.1

48.9

45.6

45.4

44.3

31.2

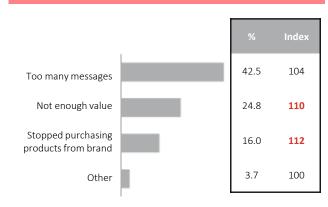


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Media

Social Media Platforms Reasons to Follow Brands Usage [Currently Use] Facebook YouTube LinkedIn in 79.5% 70.8% 51.0% (103)To learn about a brand's (99)(103)37.9 109 products/services WhatsApp Wikis Instagram 47.6% 38.9% 38.4% To get coupons and 36.4 107 (109)(96) (105)discounts Twitter Pinterest Podcasts 30.7 105 To enter contests 31.5% 30.1% 21.3% (104)(106)(104)To be among the first to 16.4 116 hear brand news Health/Fitness Blogs Reddit 17.6% 15.5% 12.9% To provide feedback to 11.7 100 (100)(102)(121)the brand Snapchat Dating App Flickr To engage with content 10.4 126 12.7% 6.0% 5.7% To make suggestions for (102)(122)(105)new products/services 5.3 114 Tinder 2.7% To share brand-related stories with consumers 5.0 112 (110)**Social Media Attitudes**

Reasons to Unfollow Brands



Actions Taken using Social Media



"I tend to ignore marketing and advertisements when I'm in a social media environment" 76% | Index = 100

"Use SM to stay connected with personal contacts" 49% | Index = **110**

"Use SM to keep up to date on general news/events" 42% | Index = 110

"I am well informed about SM" 38% | Index = 114

"Use SM to keep up to date on news/events in my industry" 31% | Index = 108

"Feel comfortable meeting and communicating with people through SM" 31% | Index = 107



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Product Preferences

Variables with "Agree" Statements

"I would like to eat healthy foods
more often"
82% Index = 104

"I generally achieve what I set out to do" 72% | Index = 100 "I am very concerned about the nutritional content of food products I buy" 68% | Index = 104

"I consider myself to be informed on current events or issues" 68% | Index = 104 "I make an effort to buy local produce/products" 64% | Index = 102

"I prefer to shop at retail store location for the customer experience" 61% | Index = 101 "It's important to buy products from socially-responsible/environmentallyfriendly companies" 60% | Index = 104 "Family life and having children are most important to me" 58% | Index = 97

"I like to cook" 55% | Index = 103 "I offer recommendations of products/services to other people" 54% | Index = 101

"I like to try new places to eat" 54% | Index = 96

"I like to try new and different products" 46% | Index = 103 "My friends' opinions are an important source of information for me"

46% | Index = 107

"I compare grocery prices at different stores" 44% | Index = 96 "I am adventurous/"outdoorsy"" 42% | Index = 104

"Free-trial/product samples can influence my purchase decisions"

40% | Index = 104

"I am willing to pay more for ecofriendly products" 36% | Index = 107 "Staying connected via social media is very important to me" 31% | Index = 107 "Advertising is an important source of information to me" 28% | Index = 105 "I consider myself to be sophisticated" 27% | Index = 101

"I prefer to shop online for convenience" 26% | Index = 91

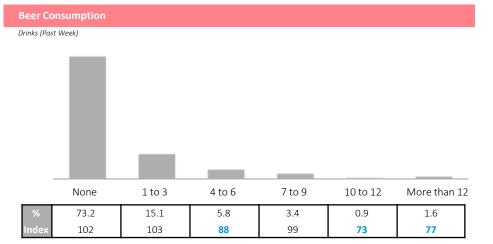
"I lead a fairly busy social life" 26% | Index = 103 "If I see something interesting in a store, I will usually buy it on impulse" 21% | Index = 102

"I enjoy being extravagant/indulgent" 21% | Index = 100 "I have difficulty trying to balance my work and family/personal life" 20% | Index = 95



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Product Preferences



Drinks

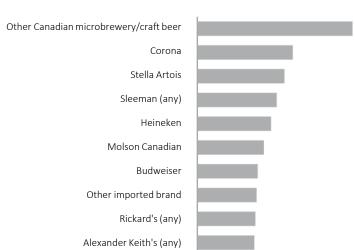
Drank [Past Month]	% Comp	Index
Canadian wine	23.6	95
Cider	13.3	101
Liqueurs (any)	9.7	102

Type Drank [Past Month]	% Comp	Index
Microbrewery/craft beer	17.6	100

Brand of Drink [Most Often/Frequent]	% Comp	Index
Other Canadian microbrewery/craft beer	26.2	93

Top 10 Beers*

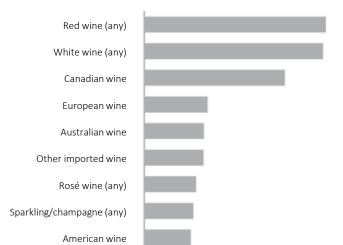
Brand Drink [Most Often/Frequently]

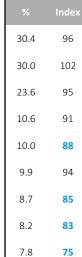


%	Index
26.2	93
16.1	103
14.7	98
13.4	102
12.5	93
11.3	95
10.2	92
10.0	105
9.8	97
9.6	85

Wine Details

Drank [Past Month]





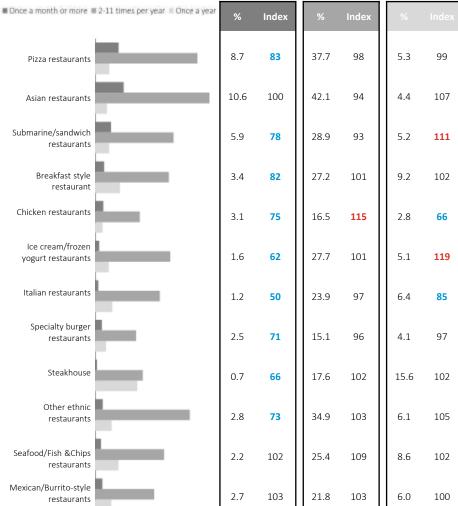


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Product Preferences

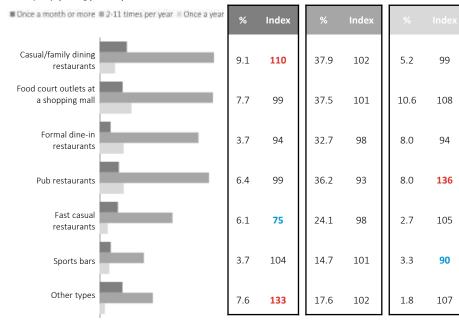
Restaurant Type Visited*

Frequency of Visiting [Past Year]



Restaurant Service Type*

Frequency of Visiting [Past Year]



Purchased Organic Food

Done [Past Week]



Organic Fruits and Vegetables 34.3% (105)



Other Organic Food 15.5% (106)



Organic Meat 10.3% (84)